



USER GUIDE

State Online Single Window Services

Government of West Bengal

[www.silpasathi.wb.gov.in]

Name of the Services	Revision of Fire Safety Recommendation
Name of the Department/ Directorate	Fire and Emergency Services

HOW TO APPLY

- 1) First, user shall visit 'www.silpasathi.wb.gov.in' Portal.
- 2) User then needs to click on "Apply online" button on the top right section of the homepage.
- 3) If he is already registered, he can use his login details and click on 'Log in' button. If not, he can click on "Create new" button to proceed and follow the mentioned instructions. Once done, user needs to check the declaration check box and then click 'Continue' button.
- 4) Fill in the user registration form and complete the process (Note: Password must have uppercase, lowercase, numeric and special character) . Once registered, user will be directed to his respective dashboard.
- 5) To apply for a service, user needs to click on the 'ALL SERVICES' button on the top header section.
- 6) User select the service(s) he requires from the service selection page (based on his Unit/ Establishment/ Firm) and click on 'Create CAF" button at the bottom right.
- 7) A unique CAF (Common Application Form) will be created for the user (or applicant) with a unique CAF ID displayed on his dashboard.
- 8) Applicant needs to click on 'Apply Online' button on the CAF to start his application.
- 9) The concerned Common Application Form will open with fields that requires information of the applicant. Applicant needs to fill the CAF carefully with necessary details.
- 10) After filling the form, applicant needs to click on 'Save and Continue' and will be directed to the document upload page (if required for the service chosen).
- 11) Applicant needs to upload necessary documents and then click on 'Save & Continue' to go to the application preview page.
- 12) Applicant can review all the details he has filled and once done, he can check the declaration checkbox and click 'Submit' to finish his application.
- 13) Once the application is successfully submitted, applicant will have to follow the concerned dashboard accordingly. Applicant is required to ensure the department processes on his application by clicking on the 'Update status' button to view the action taken by department/ needs to be taken further by applicant (if necessary).
- 14) After successfully submitting the application, the applicant should follow the relevant dashboard. If any action is required on their part, they need to click the **Click to proceed** button. If the action is required by the Department, the applicant must wait and check the application status by clicking the **Update status** button to see the Department's actions or any further steps needed from the applicant.

APPLICATION STATUS DETAILS

SL.NO.	STATUS	RESPONSIBILITY
1	Physical Documents Received Description: Applicant sends the hard copy of documents to the Department	Department
2	Initiated Description: CAF successfully submitted and sent for further proceedings	Department
3	Accept for Fees Payment Description: Department allows applicant to proceed with the payment and same is sent to the applicant which he can do through his dashboard	Applicant
4	Approved Description: Applicant then download the approved certificate/license from the Silpasathi portal	Applicant
5	Send for Conducting TEC Meeting Description: Application is Send for Conducting TEC Meeting	Department
6	Applied Description: CAF successfully submitted and sent for further proceedings	Department
7	Forwarded for Rejection Description: Application is Forwarded for Rejection	Department
8	Forwarded for Seeking Clarification Description: Application is Forwarded for Seeking Clarification	Department
9	Send Back to Deputy Director Description: Application is Send Back to Deputy Director	Department
10	Waiting for Physical Documents Description:	Applicant
11	Send Back to Immediate Previous Actor Description: Application is Send Back to Immediate Previous Actor	Department
12	Send Back to Inspector Description: Application is Send Back to Immediate inspector	Department
13	Send Back to DFO Description:	Department

SL.NO.	STATUS	RESPONSIBILITY
14	Sent Back to applicant for appropriate payment Description:	Applicant
15	Forwarded Description:	Department
16	Physical Documents Received Description: <i>Physical Documents is received</i>	Department
17	Fees Paid Description: <i>Payment is succesfully done</i>	Department
18	Updating the Status Description: <i>Deparment needs to update the application status</i>	Department

SCANNED COPIES OF THE FOLLOWING DOCUMENTS WHICHEVER IS APPLICABLE

SL.NO.	NAME OF THE DOCUMENTS	FILE TYPE	ALLOWED MAXIMUM FILE SIZE
1	Area Statement	pdf	200KB
2	Basement Plan(1:100)	pdf	200KB
3	Building Completion Certificate	pdf	200KB
4	Copy of the Last FSR / RFSR issued by the Department	pdf	200KB
5	F.A.R. calculation showing Calculation of Parking Area	pdf	200KB
6	F.A.R. calculation showing Details of Area	pdf	200KB
7	Floor Plan(1:100)	pdf	200KB
8	Key Location Plan(1:4000)	pdf	200KB
9	Legal Ownership Document / Registered Deed	pdf	200KB
10	Master Plan Drawing	pdf	200KB
11	Other Supporting Documents	pdf	200KB
12	Pan Card	pdf	200KB
13	Proof of Power of Attorney	pdf	200KB
14	Roof Plan(1:100)	pdf	200KB
15	Section Elevation Plan	pdf	200KB
16	Site Plan(1:600)	pdf, dwg	2048KB
17	Structured Drawings	pdf	200KB
18	Typical Building Plan	pdf	200KB

*****For any critical issues or difficulties faced while submitting application please call to our QUICK RESPONSE TEAM at [03322622004](tel:03322622004) in between 10am to 5pm on Monday to Friday (Except Holidays) OR kindly drop a mail at qrt.silpasathiwb@gmail.com**

Silpa Sathi Single Window Cell - [Helpline no. \(Toll free\) 1800-345-5562](tel:18003455562)