

Irrigation Waterways Department:

Permission for use of Surface Water

&

Provided as a service through 'SilpaSathi', the Online Single Window portal of the State (West Bengal)

User Manual

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

Table of Contents

Intro	duction	3	
Abou	it the Service	3	
Comp	prehensive Checklist of Documents to be submitted online	3	
Time	line (WBRTPS)	4	
Instru	uctions related to the application form	4	
Appli	cation Process through SilpaSathi	7	
1.	Online Application submission along with online submission of documents		7
2.	Track Status of Application		19
3.	Online Payment of fees		23
4.	Online Download of final approval certificate		28
5.	Third Party verification details		32

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

Introduction

This document is intended to serve as a User Manual for grant of the service "Permission for use of Surface Water" by Irrigation & Waterways Department, Govt. of West Bengal through Single window of the State, 'SilpaSathi'. The service is integrated with the Single Window (SilpaSathi) and can be accessed through the SilpaSathi portal. This document has been designed as a user-friendly guide to assist applicants in filling their application forms. It will help them to familiarise with the entire procedure in a seamless manner for successful submission of application and download final Approval certificate from the SilpaSathi portal without the requirement of physical visit to the Department(s).

Salient Features of Silpasathi Portal:

- The Single Window Portal of the State of West Bengal (SilpaSathi) allows seamless integration with portals of different government departments thereby providing single login credential for various applications, eliminating the need to provide common information multiple times in different forms of various Departments, and ensuring all clearances are available from a single portal.
- It serves as a digital gateway for providing the necessary statutory compliances under the applicable Acts, Rules, Policies and Schemes of the Govt of West Bengal from a single portal.
- Business Entrepreneurs can get certificates and licences required for setting up and operating business in the State
 in a smooth and time-bound manner, smooth and time-bound manner, without the need to visit any government
 department or office.

About the Service

Permission for use of Surface Water is required for obtaining permission from legal authorities regarding allocation of Surface Water. Surface water allocation is primarily done to meet water needs, evaluate the proposed use of the water, and any potential impacts on the environment or neighbouring water users. The online system has the following features without the requirement of physical visit to the Department: 1) Submission of Application 2) Online Payment of fees 3) Track Status of Application 4) Online Download of final approval certificate 5) Third Party Verification.

Comprehensive Checklist of Documents to be submitted online

The applicant is required to submit the following documents in order to apply for the service:

#	Documents Required	Detailed Description
1.	Detail of further expansion plan requiring additional water allocation, if any	Discussion regarding additional water allocation
2.	Detail plan for alternative storage in case of non-perennial source of drawal of water	Alternative water projects, which use non-freshwater sources, offer sustainable solutions to water supply challenges. Implementing such projects requires a step-by-step approach. An "Optimization of Reservoir Release and Storage Scheduling" project addresses water supply for irrigation from a non-perennial river

Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

#	Documents Required	Detailed Description
3.	General arrangement drawing (GAD) of intake structure at drawal point (if planned any)	A General Arrangement Drawing (GA Drawing) is a contract document that records information needed to understand the general arrangement structural elements on a project, created in BIM workflows from one or more model views, with associated
		schedules and on a project title sheet
4.	Index Plan	Location of building Important details Numbered area Located at the entrance
5.	NOC (No Objection Certificate) (NOC from Kolkata Port Trust KOPT) in case of supply of water from Bhagirathi -Hooghly River System)	A No Objection Certificate (NOC) is a document that states the issuing party has no objection to a specific action.
6.	Other documents	Any document if necessary
7.	Permission issued by Water Resources Investigation & Development	Permission for Groundwater Extraction services requires authorization from legal bodies. This extraction is mainly for supplying drinking water, irrigation, and industrial use.
8.	Preliminary Assessment of availability of water	A methodology to assess industrial water management sustainability. Indicators to analyze sub-basin water status and productive sites water uses

Timeline (WBRTPS)

Obtaining Permission for Surface Water Allocation – yet to be decided

Instructions related to the application form

SI. No.	Field Name	Instructions	
Applicant's Basic Information			
1.	Salutation	Enter Mr. / Ms. / Mrs.	
2.	First Name	Enter First Name	
3.	Middle Name	Enter Middle Name	
4.	Last Name	Enter Last Name	
5.	Date of Incorporation	Enter date of incorporation	
6.	Gender	Select M/F	
7.	Date of Application	Auto populated	
8.	Mobile Number	Enter mobile number	

Permission for use of Surface Water – IW WB

SI. No.	Field Name	Instructions
9.	Aadhar Card No.	Enter Aadhar card details
10.	Telephone No.	Enter telephone number
Address	of the Industry or Infrastructure or Commercial Ur	nit
1.	Country	Select from drop down
	Iress State	
2.	State	Select from drop down
3.	District	Select from drop down
4.	Sub-division	Select from drop down
5.	Rural/Urban	Select from drop down
6.	Block/ Municipality/ Corporation	Select from drop down
7.	Ward No.	Enter manually
8.	Address	Enter full address
9.	Pincode	Enter pincode
Salient fe	eatures of the Establishment	
1.	Type of Establishment	Select type of establishment from drop-down
General D	etails	
1.	Application Designation	Select Mr/ Ms/ Mrs
2.	Name of industry or Infrastructure or Commercial Unit	Enter manually
3.	Nature of Industry	Small/ micro/ medium/ large
Location	of the Wall	
1.	Country	Select from drop down
2.	State	Select from drop down
3.	District	Select from drop down
4.	Sub-division	Select from drop down
5.	Rural/Urban	Select from drop down
6.	Block/ Municipality/ Corporation	Select from drop down
7.	Ward No.	Enter manually
8.	Address	Enter full address
9.	Pincode	Enter pincode
Details of Existing Permit or Registration issued		
1.	Permit No. or Registration No.	Enter Permit No. or Registration No.
2.	Date of Issue of permit or Registration	Select Date of Issue of permit or Registration

Permission for use of Surface Water – IW WB

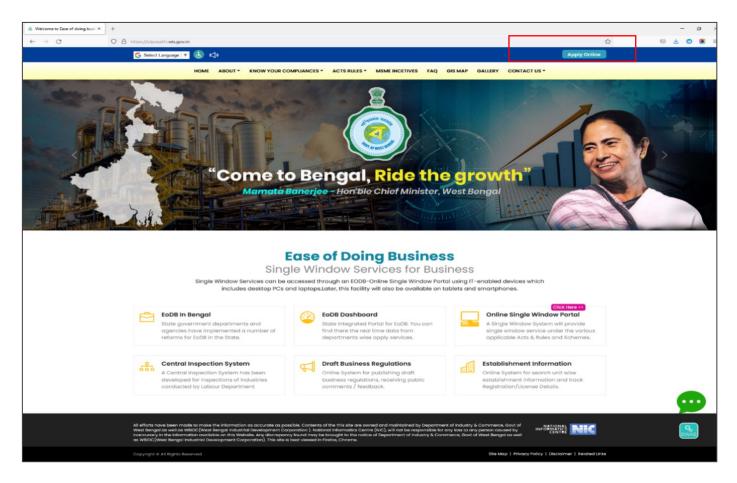
SI. No.	Field Name	Instructions
3.	Whether TW exists	Select Yes / No
4.	Volume of Water	Enter Volume of Water permitted approximately
5.	Maximum hours	Enter maximum running hours per day
6.	Latitude and Longitude	Enter Latitude and Longitude details
Details of Earlier Application of Groundwater clearance from SWID (Approved by HLA SLA OR CLA)		
1.	Application No.	Enter Application No.
2.	Date of Application	Select Date of Application
3.	Status of Application	Permit Received (Y/N)
Details of Proposed Rainwater Harvesting		
1.	Status of Rainwater Harvesting	Yes / No
2.	Details of Proposed Rainwater Harvesting	Enter manually

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

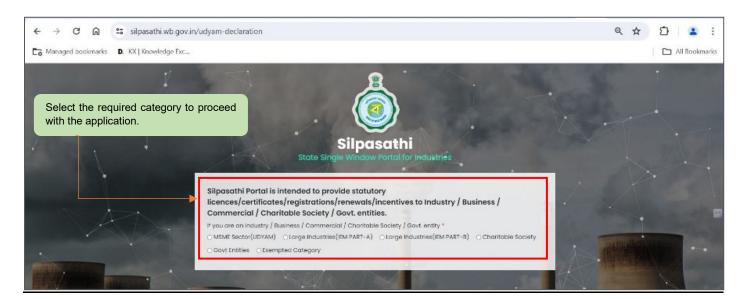
Application Process through SilpaSathi

1. Online Application submission along with online submission of documents

In order to complete the user registration, the applicant has log on to https://silpasathi.wb.gov.in/ and click on 'Apply online' button.



<u>Applicant Log-in</u>: The applicant needs to **select the required category** as illustrated in the screenshot below and **proceed for registration**.

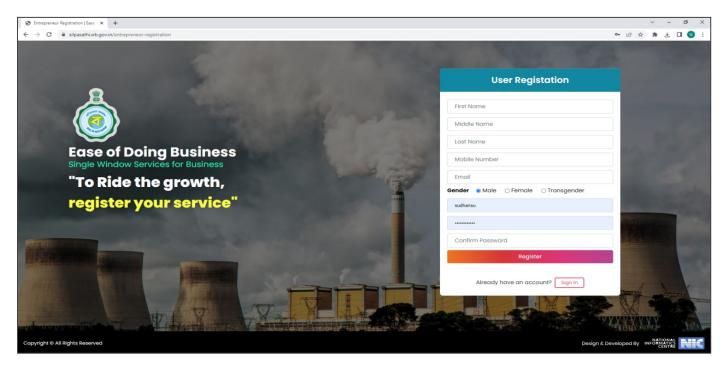


Permission for use of Surface Water - IW WB

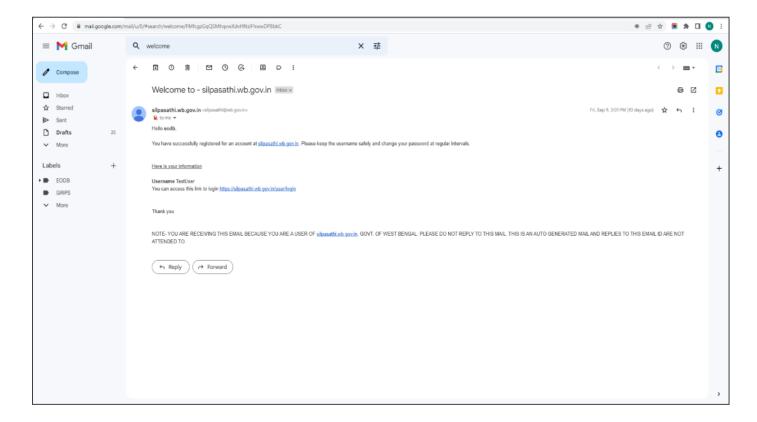
Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

A sign-up window appears on the screen. The user has to select 'Create New' if he is a new user. An already registered user in SilpaSathi portal can fill in the username and password and login to the SilpaSathi portal.

The <u>'User Registration'</u> window will appear with the relevant fields that the applicant needs to fill accurately and click on <u>'Register'</u> as shown by the below screenshot. In case the applicant already has an account, click on the <u>'Sign In'</u> button and login using valid **User ID**, **password and Captcha**.



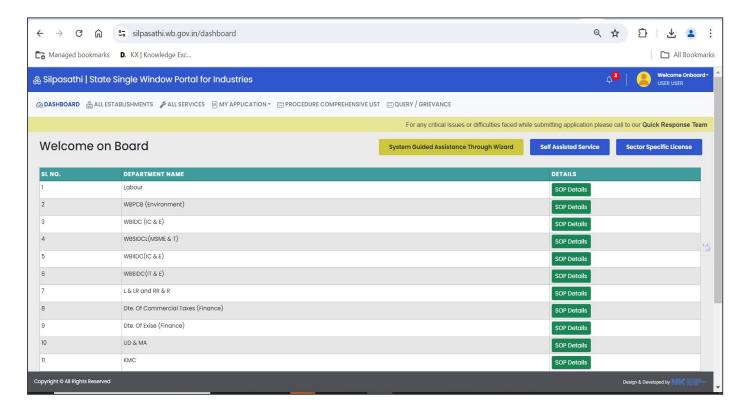
Applicants will receive email confirmation after registering into the single window portal. Please refer to the screenshot below:



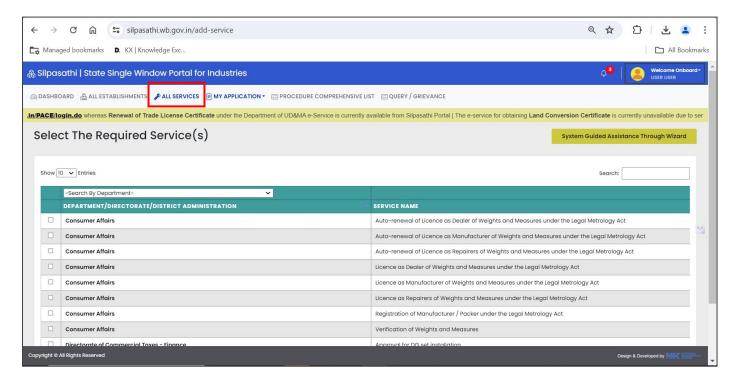
Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

Online Application submission

Applicants will now be directed to the user dashboard for completing the further procedures. The following screenshots below illustrate the same.



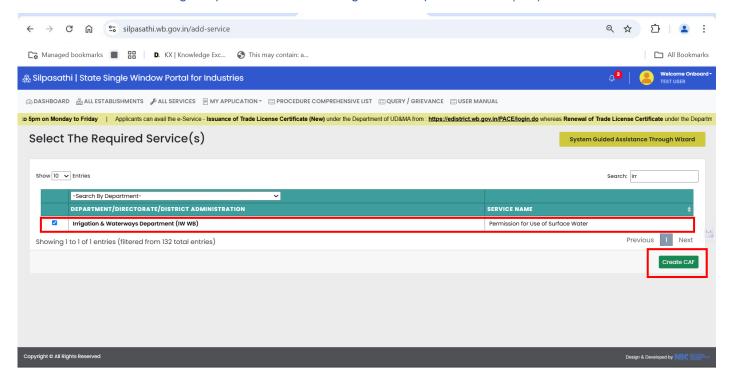
The applicant has to click on 'ALL SERVICES' to view the list of all services mapped with their corresponding departments.



Once done, a list of services will appear. Applicants need to click on the checkbox adjacent to the service named Permission for use of Surface Water.

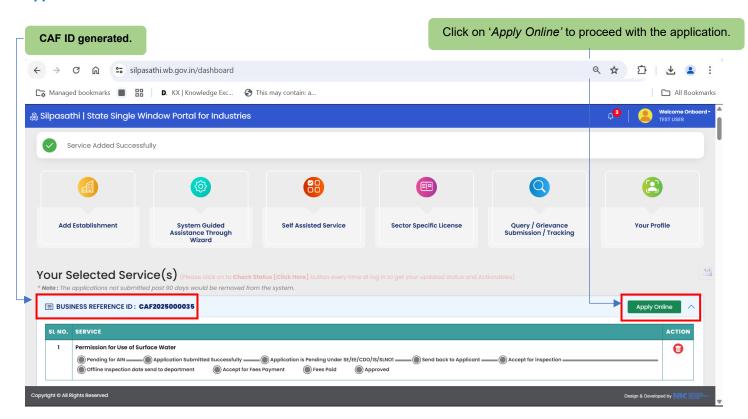
Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)



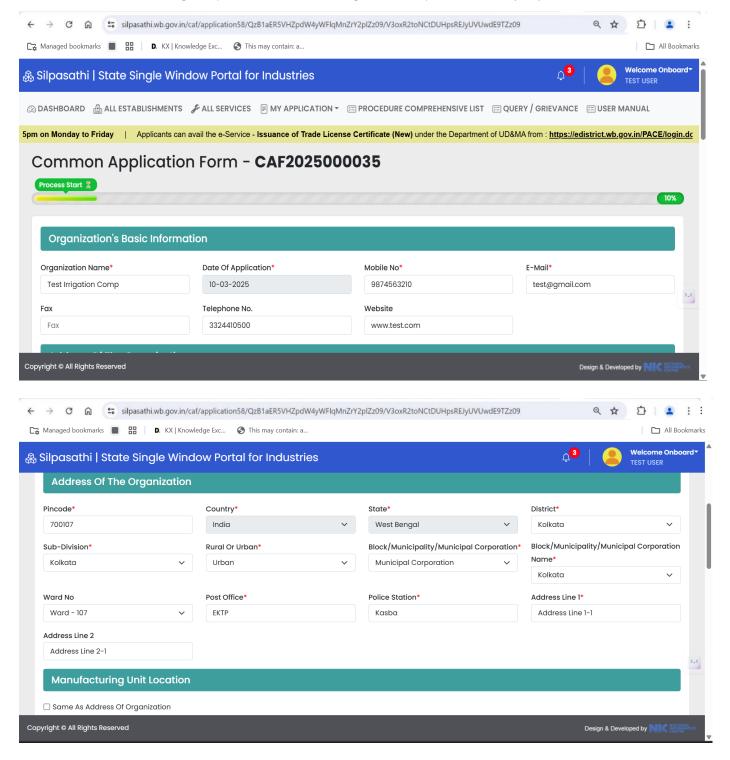
After selecting the service 'Permission for use of Surface Water the applicant has to click on 'Create CAF'. Applicant's CAF ID will be created. The unique CAF ID is referred to as the common application form.

Applicant's Dashboard

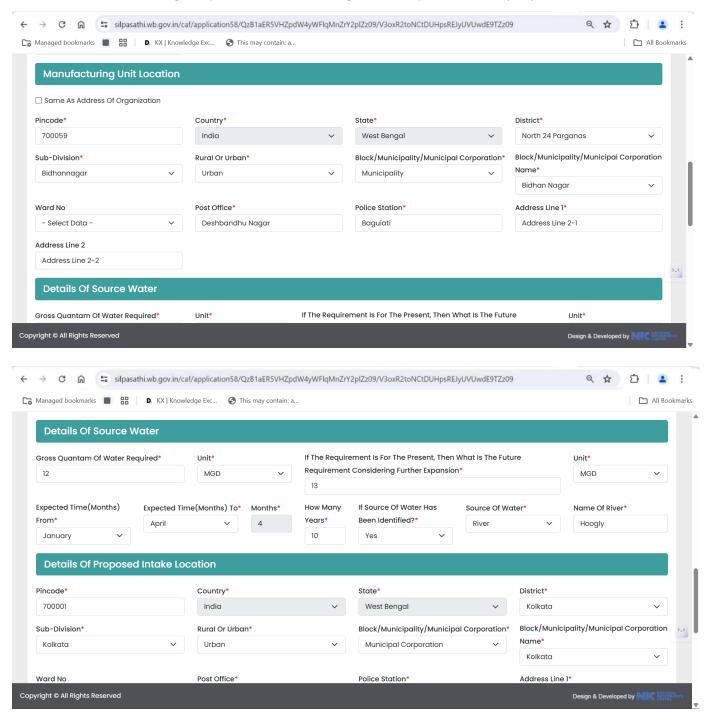


After clicking on '<u>Apply Online'</u> option, the applicant shall be redirected to the main application form. The applicant will have to fill in the required details and review the application form (screenshot below):

Permission for use of Surface Water - IW WB

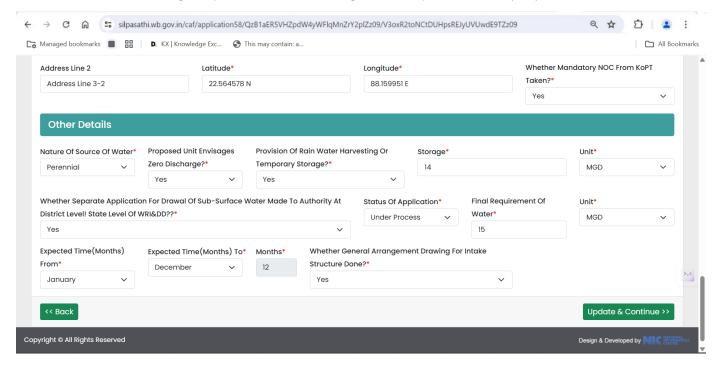


Permission for use of Surface Water - IW WB



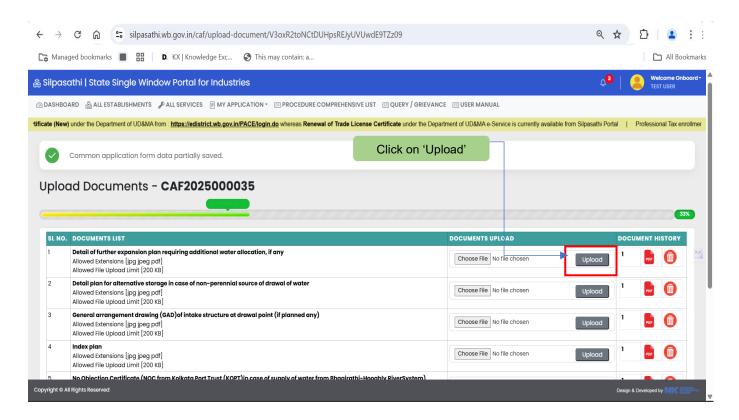
Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)



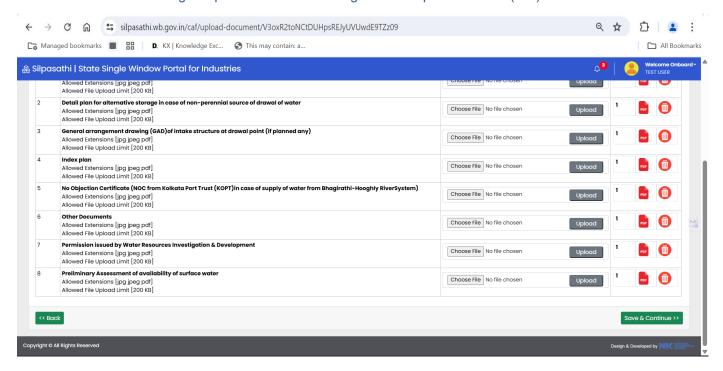
Upon completion of the application process along with document submission, the applicant clicks on the <u>'Submit'</u> button for final submission of the application.

The document submission process has been described below. Please refer to the screenshots below for detailed illustrations.

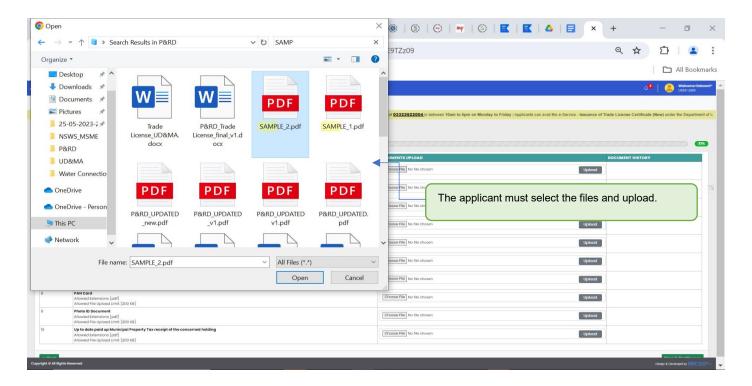


Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)



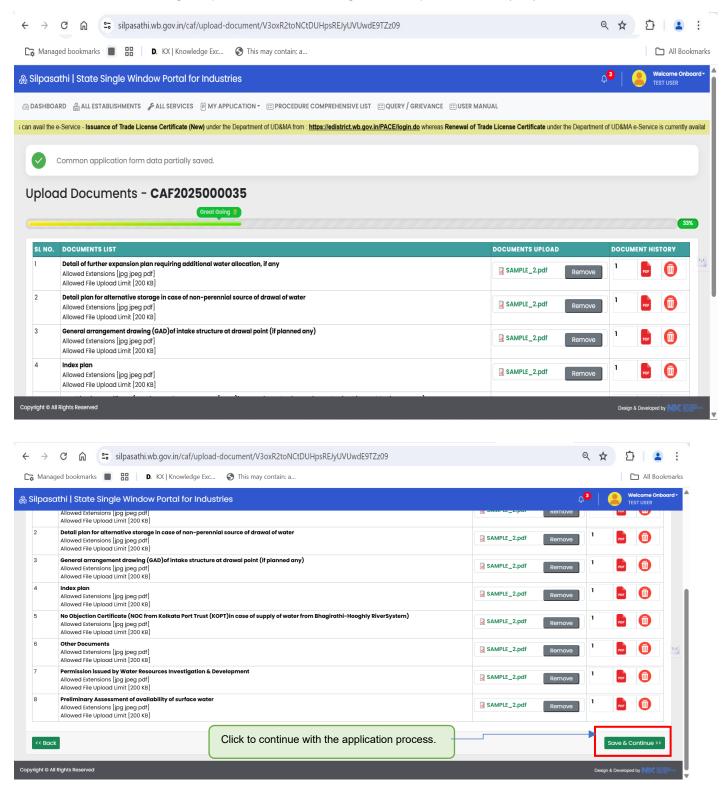
The applicant has to browse the required files in his system and upload them as described in the screenshots. A dialogue box appears after clicking on 'Choose File'. Once the required file is selected, the applicant has to click on 'Upload' button to upload the files successfully.



The applicant is required to upload <u>required documents</u> in <u>pdf format</u> as illustrated in the screenshots. After filling the application form and uploading the required documents the applicant has to click on '<u>Save and Continue</u>' to proceed with the application.

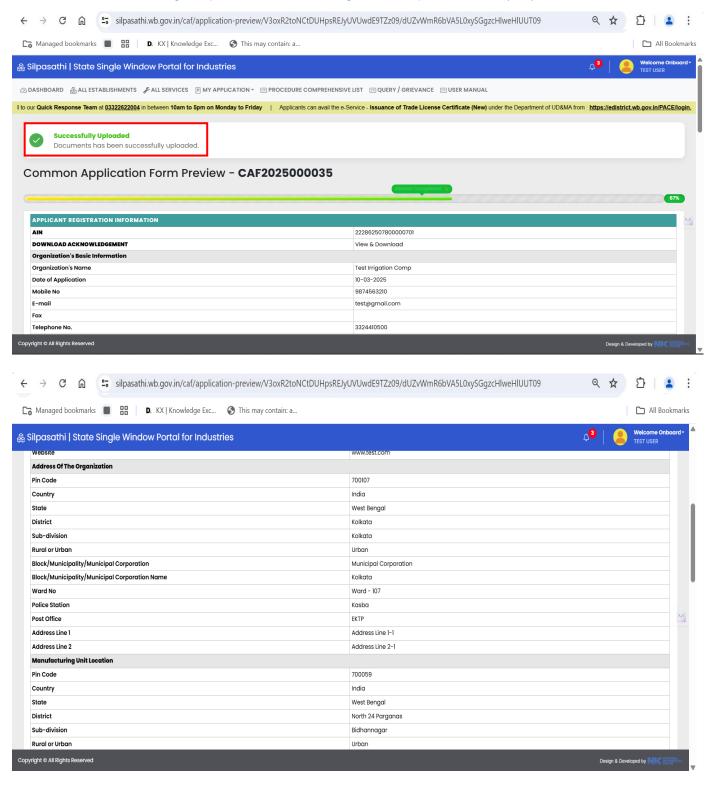
Permission for use of Surface Water – IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)



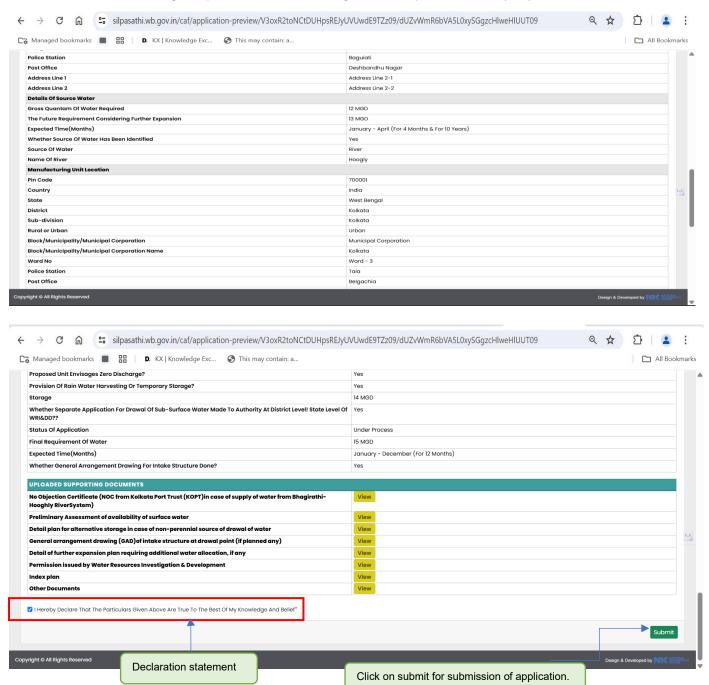
The applicant shall review the filled in application form and proceed for final submission of application. Once reviewed, the applicant shall also be required to click on the Declaration checkbox on the bottom left of the application page before proceeding to 'Submit' button, as illustrated in the screenshots below.

Permission for use of Surface Water - IW WB



Permission for use of Surface Water - IW WB

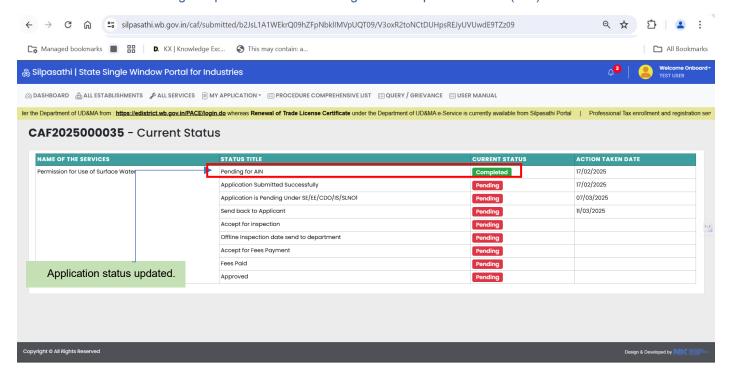
Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)



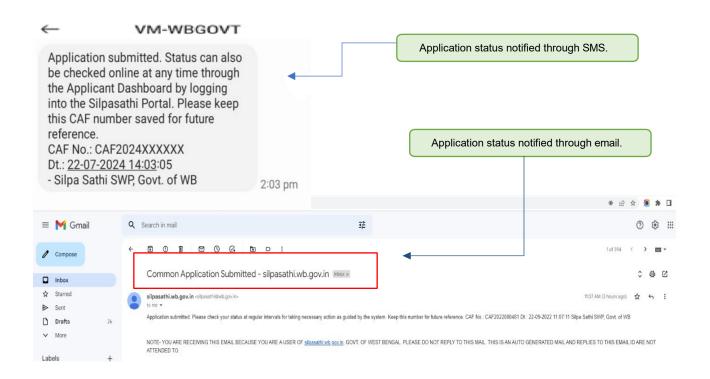
On clicking on 'Submit' link, the following webpage appears post submission of application with updated Status.

Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)



The applicant /user shall be notified via SMS and email on his registered phone number and email id respectively. The applicant receives notifications at different stages of the application - application submission, application approval, etc.



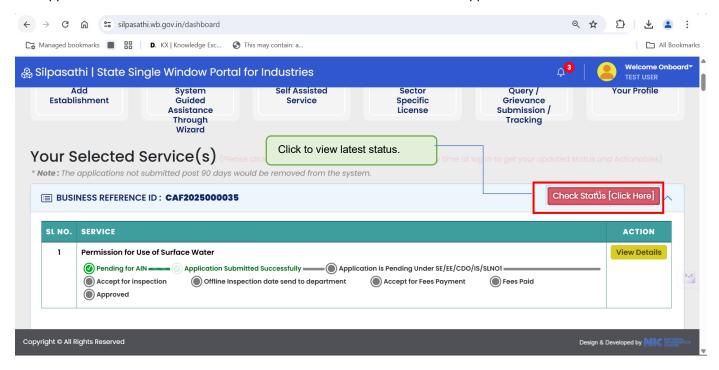
Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

After AIN is received from the Department, the application status is updated in the SilpaSathi portal.

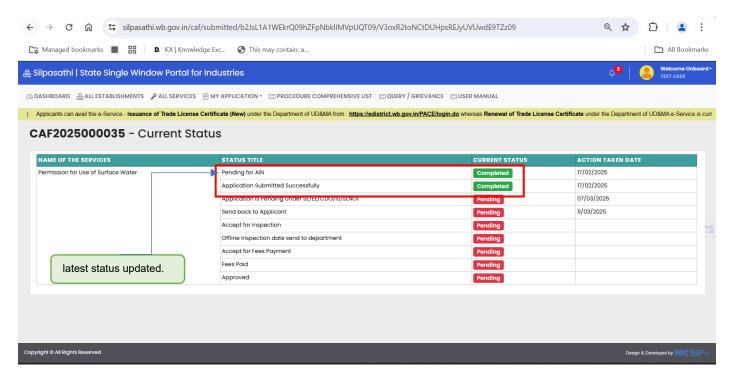
2. Track Status of Application

The applicant has to click on 'Check Status' to view the latest status of the application.



Note: Latest status can be seen any time through Applicant's Dashboard

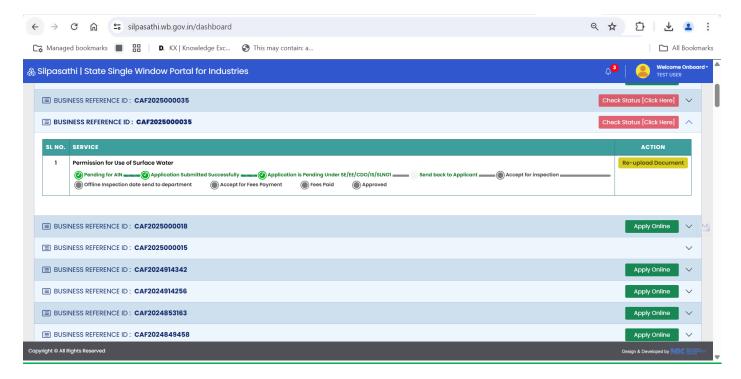
Current status appears in the Status Dashboard (Screenshot below).



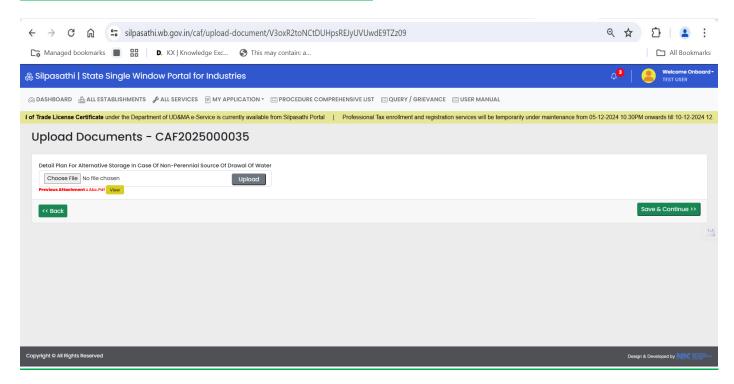
User Manual Permission for use of Surface Water – IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

The application might be sent back to the applicant for any modifications required. The applicant has to click on Re-upload document button and proceed.

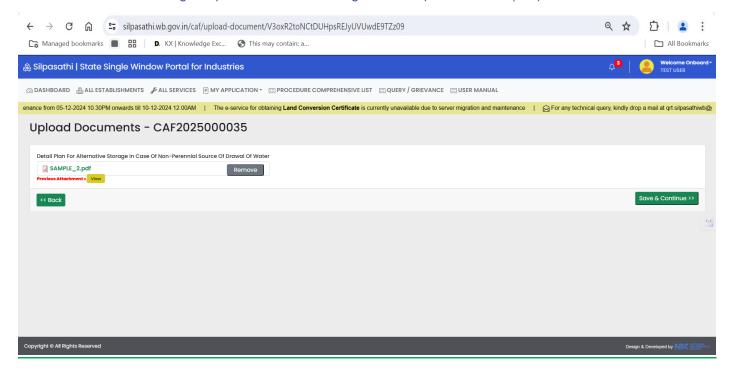


The applicant has to re-upload the required documents.

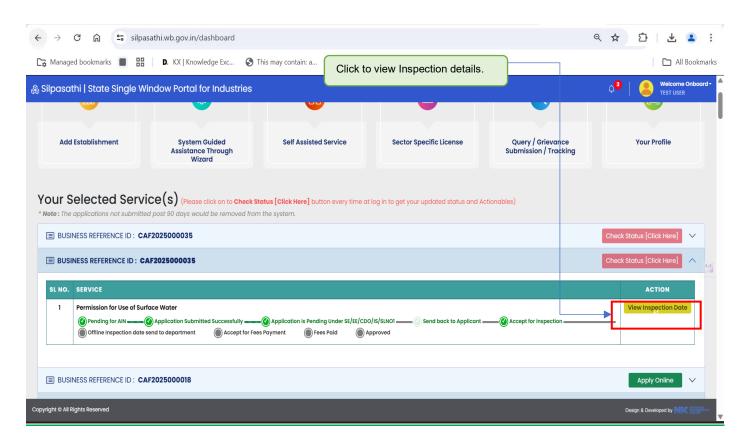


Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)



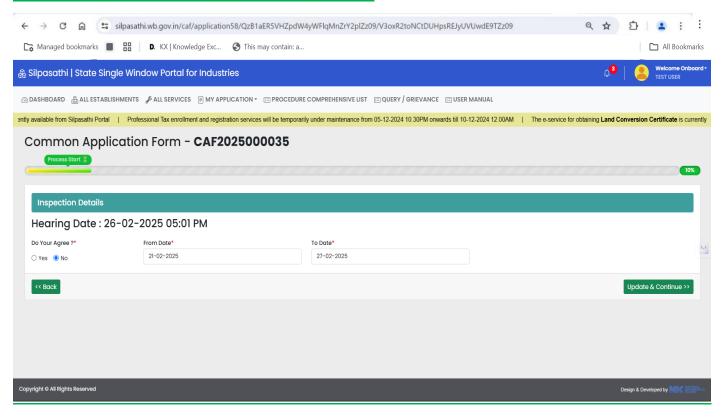
The applicant can click on 'View Inspection' and view the inspection date.



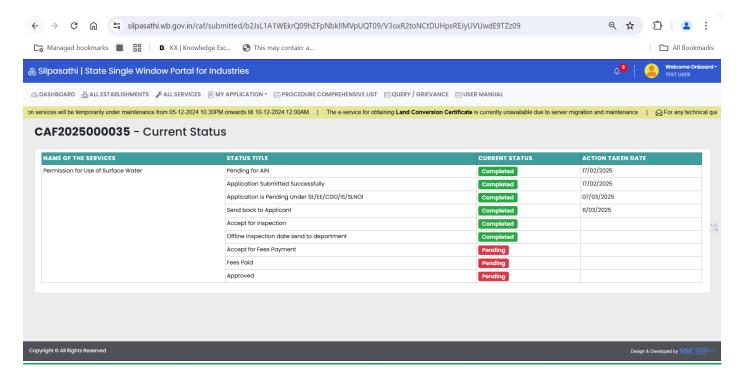
Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

The inspection date as displayed in the SilpaSathi portal.



The inspection data is now sent to the Department for further process.



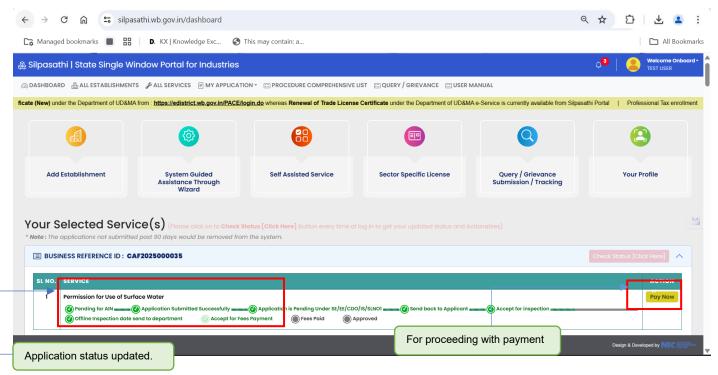
Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

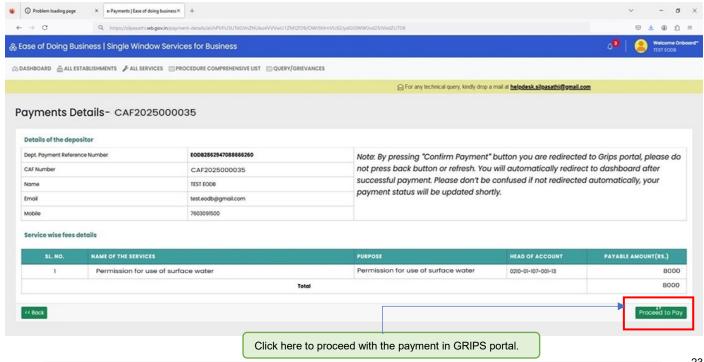
3. Online Payment of fees

The applicant is now required to pay the required fees based on the application filled by the applicant. The applicant has to click on 'Pay Now' option and proceed with the payment procedure. The screenshot below provides an illustration:

Applicant's Dashboard



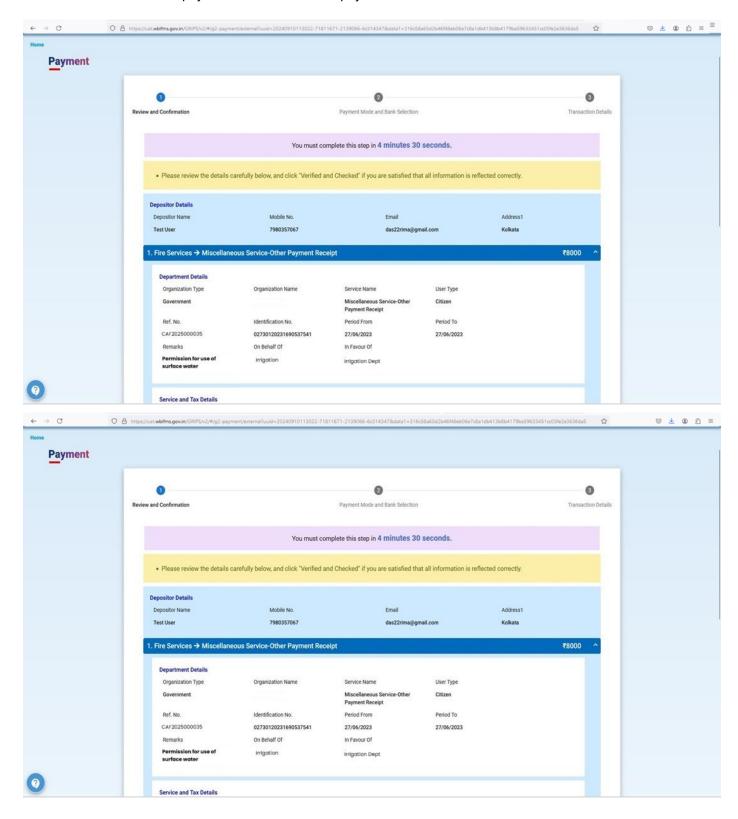
The payment procedure has been illustrated as per the following screenshots. The applicant can proceed with the payment after clicking on the 'Proceed to Pay' option.



Permission for use of Surface Water - IW WB

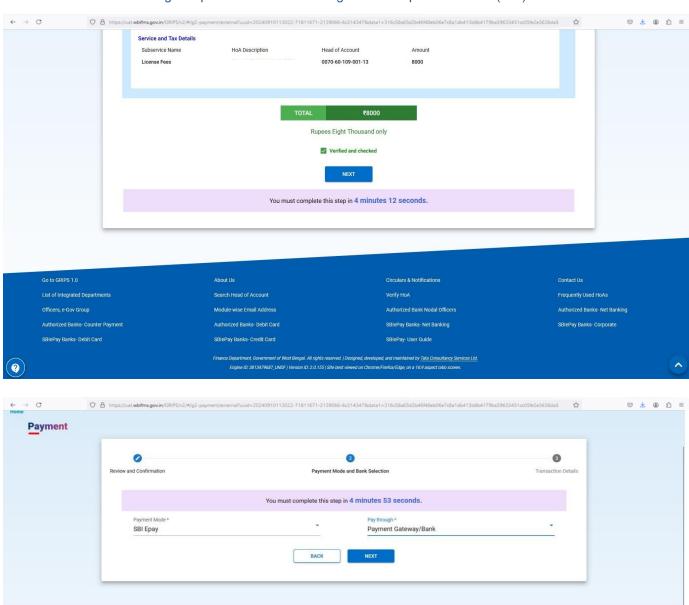
Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

The applicant is redirected to the **GRIPS portal** to complete the payment process. The applicant shall be able to choose between various modes of payment methods for fees payment.



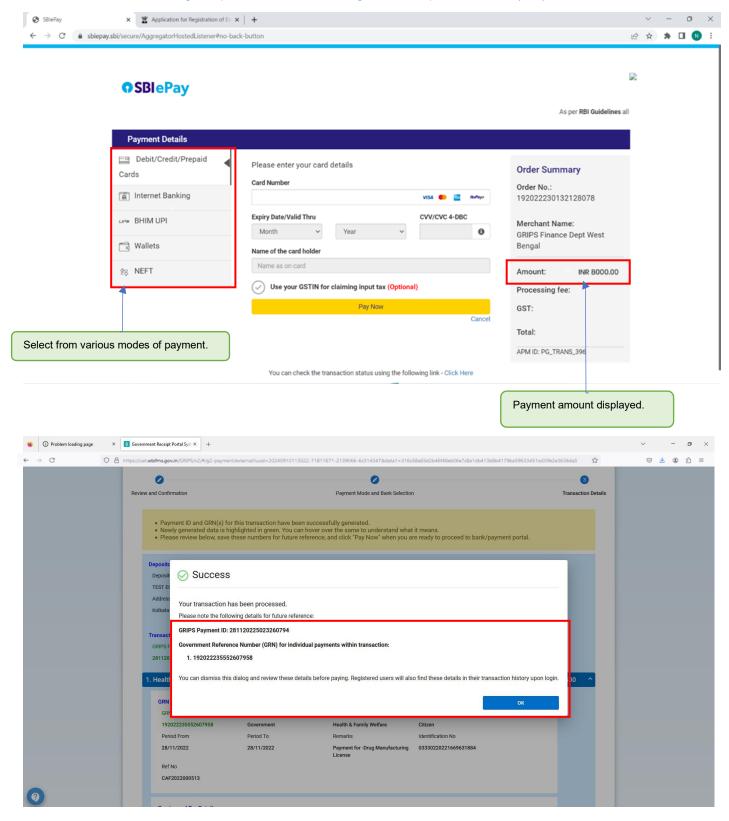
Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

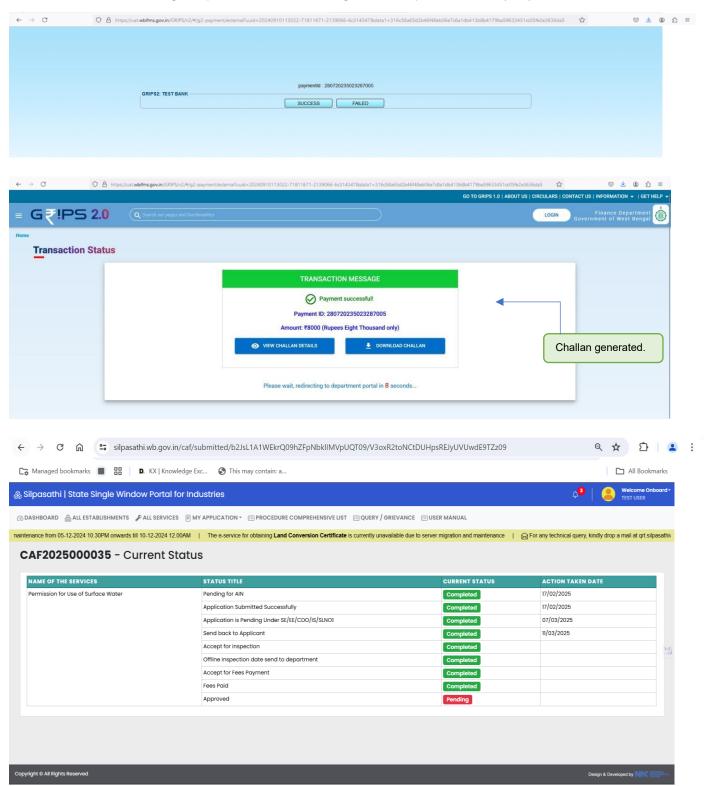


The applicant can choose from the various modes of payment and pay the fees as required.

Permission for use of Surface Water - IW WB



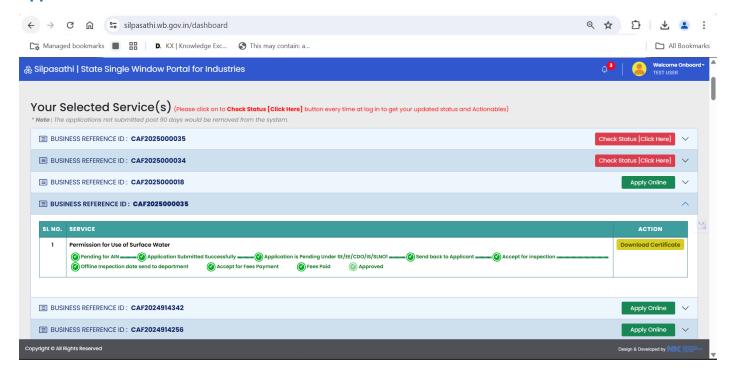
Permission for use of Surface Water - IW WB



Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

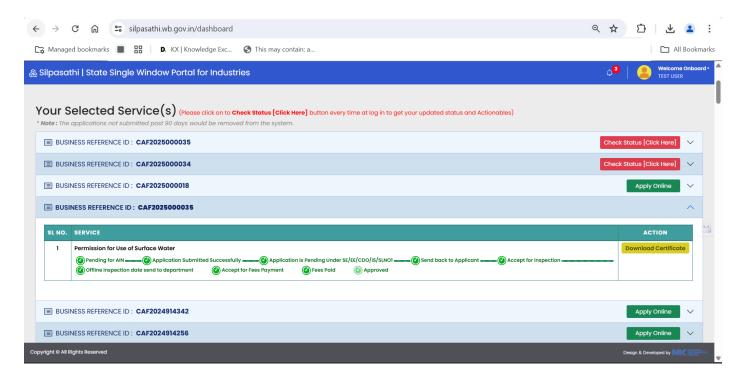
Applicant's Dashboard



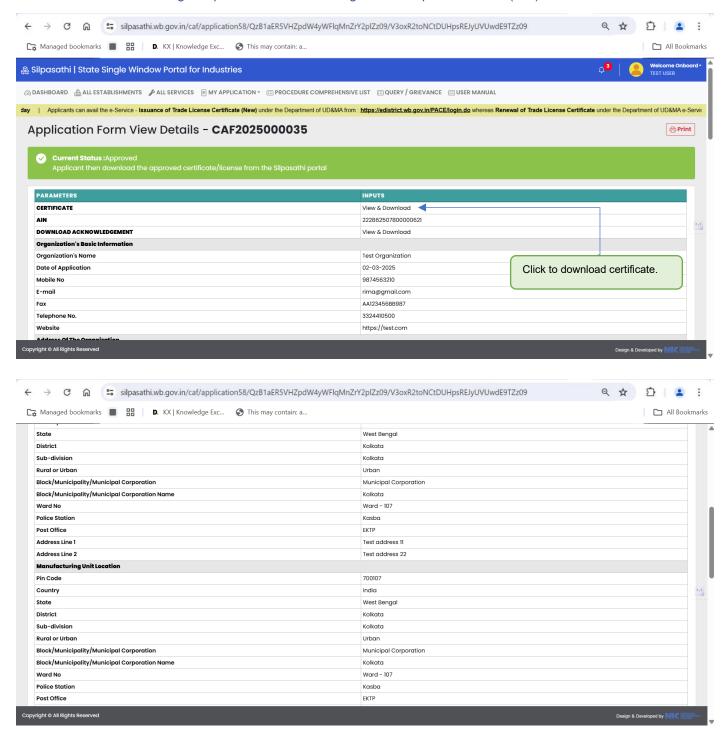
4. Online Download of final approval certificate

The applicant has to 'Download Certificate' to view further. After subsequent approval by the authority, the applicant will receive in the online system the License approved by the Department.

Applicant's Dashboard

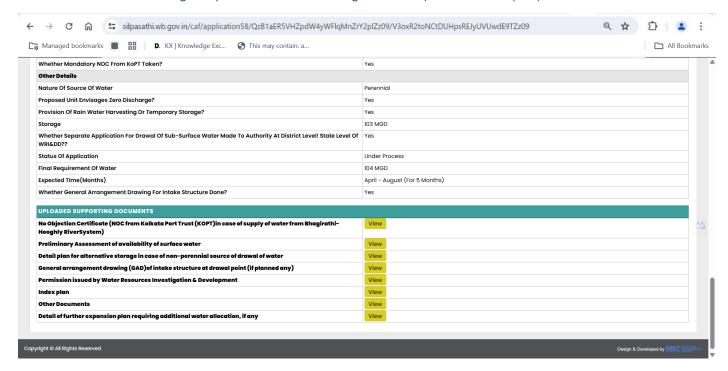


Permission for use of Surface Water – IW WB



Permission for use of Surface Water - IW WB

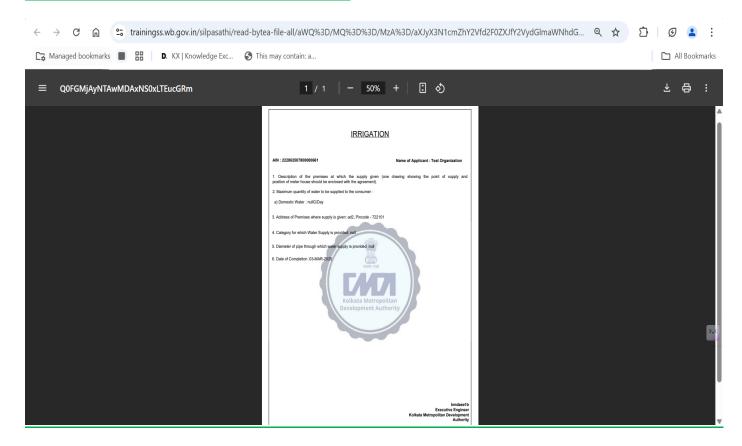
Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)



Note: Latest status can be seen any time through Applicant's Dashboard

The certificate as downloaded has been illustrated in the screenshot below:

The Final Certificate gets downloaded (Screenshot)



Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

One Approval certificate document has been illustrated below:

IRRIGATION

AIN: 222862507800000661

Name of Applicant : Test Organization

- Description of the premises at which the supply given (one drawing showing the point of supply and position of meter house should be enclosed with the agreement).
- 2. Maximum quantity of water to be supplied to the consumer :
- a) Domestic Water : nullG/Day
- 3. Address of Premises where supply is given: ad2, Pincode 722101
- 4. Category for which Water Supply is provided: null
- 5. Diameter of pipe through which water supply is provided :null
- 6. Date of Completion :03-MAR-2025



kmdaee1b Executive Engineer Kolkata Metropolitan Development Authority

Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

5. Third Party verification details

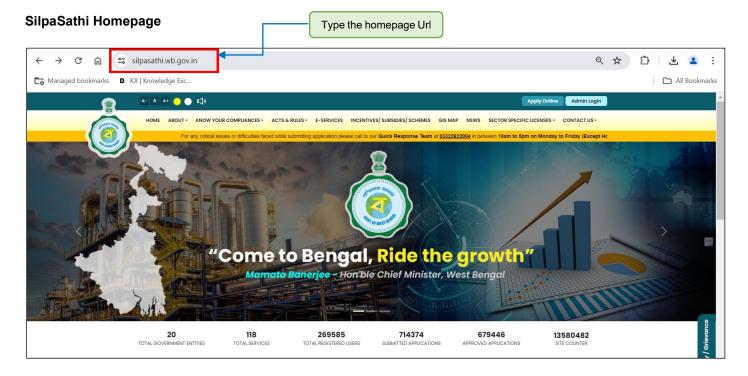
Third party verification is a process by which any independent user / third party verifies an individual's license and registration details online check authenticity of the Certificate.

Third part verification process

The applicant or any user has to log in to https://silpasathi.wb.gov.in/.

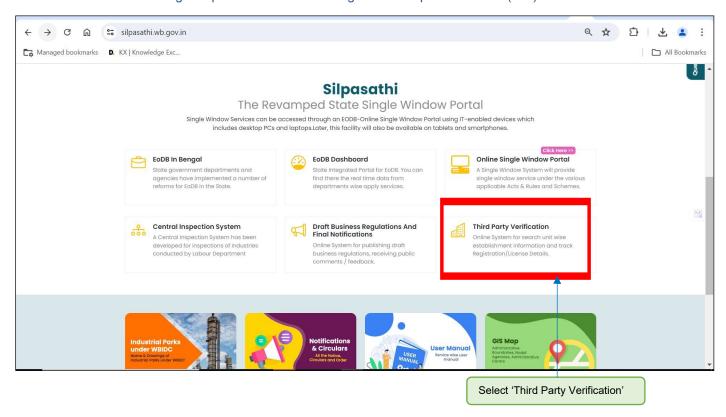
A user (any third party) needs to click on 'Third party Verification' section in the homepage and enter registration number / license number and then click on 'Search' link, for Verification of Certificate.

(Screenshots below):

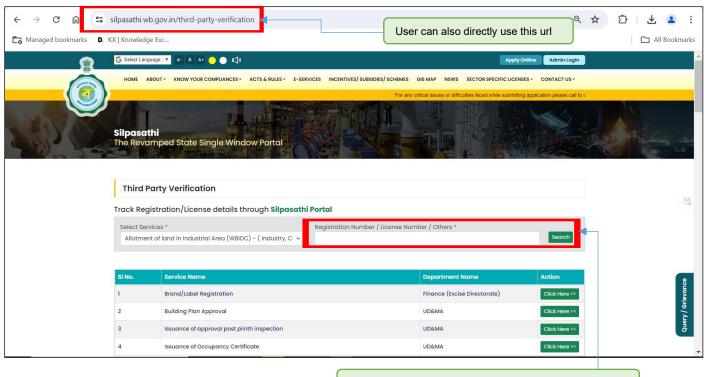


Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)



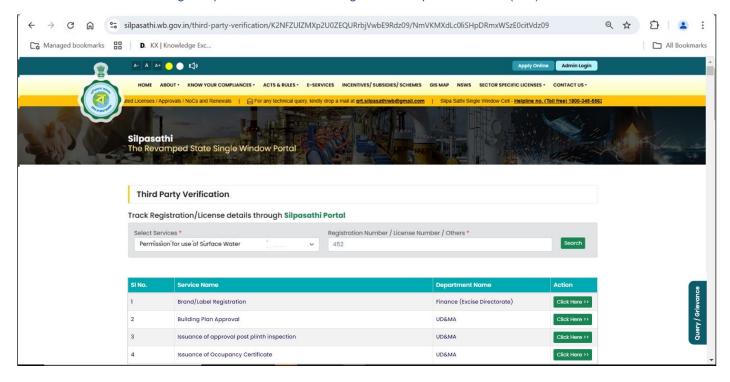
Applicant selects the service and then enter the Certificate/ Approval number in the text box beside it and clicks on 'Search' to view details of certificate.



Enter Registration number/ License number to view details.

Permission for use of Surface Water - IW WB

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)



The third party can view the details as illustrated below:

