

Online Single Window Portal for Construction Permits in all ULBs

Pre-Reform Scenario

Availing of construction permit had been one of the tedious, time consuming, burdensome compliance over the years. Multiple visits to several govt offices and bulk manual documentation and submission of applications was a cause of concern for industry as well as citizens.

Pain-points

1. Multiple physical visits required to Municipalities and all related Govt. offices for availing supporting NoCs/clearances
2. Separate filing of cumbersome application form in hardcopy for Building Plan Sanction, Plinth level inspection, occupancy certificate, Water & Sewerage connection etc to ULBs and all other related departments like Fire, Power, Environment, Airport Authority of India, National Monument Authority etc.
3. Supporting NoCs/Clearances were required from all related authorities for processing of application
4. Scrutiny of building plan was done manually by the concerned ULB officials
5. Physical submission of all NoCs / Clearances were required
6. Timeline for issuance of Construction was 180 days
7. Payment was done through challans for availing of each service in offline mode
8. Tracking of application status was incommodious
9. Operation of intermediaries was dominant

Post-Reform Scenario

Brief overview of the Reform:

Online Single Window portal has been developed for Construction permits in all ULBs for Building Plan Sanction, issue of approval post Plinth level inspection and Issue of Occupancy certificate. All related NoCs from Internal & External Agencies such as Water & Sewerage, ULC clearances, Fire, Power, WBPCB, Airport Authority of India, National Monument Authority etc. are obtained from a single point.

Ease of Compliance

1. Applicants are now required to submit a simple Common Application form for application of all services related to Construction Permit
2. No separate applications are required to be submitted for any related NoCs

Ease of Doing Business

1. No more visit to any ULBs and other related Govt. offices are required
2. Auto-scrutiny of building plan during the application
3. Construction permit is issued within 45 days
4. All payments can be made online through a single portal in an integrated manner
5. Final Approval Certificate can now be downloaded from the portal

Ease of Living

1. Single Common Application Form with no repetition any field
3. Throughout the application process, applicants are required to upload all supporting documents only once
2. Single point online payment
3. Tracking of application through a single portal for all related NoCs
4. Applicants gets notified of any status changes through sms and email

Reform Outcomes

Industry and Citizens are now availing of Construction Permit in Hassle free manner within stipulated timeline and without visit to any Govt. offices. Involvement of intermediaries has been irradiated.