

# Labour Department:

Auto-renewal of license under The Factories Act,1948

Provided as a service through 'SilpaSathi', the Online Single Window portal of the State (West Bengal)

**User Manual** 

# Auto-renewal of License under The Factories Act, 1948

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

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## Auto-renewal of License under The Factories Act, 1948

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## Introduction

This document is intended to serve as a User Manual for grant of the service **Auto-renewal of License under The Factories Act,1948** by **Labour Department**, **Govt. of West Bengal** through Single window of the State, 'SilpaSathi'. The service is integrated with the Single Window (SilpaSathi) and can be accessed through the SilpaSathi portal. This document has been designed as a user-friendly guide to assist applicants in filling their application forms. It will help them to familiarise with the entire procedure in a seamless manner for successful submission of application and download final Approval certificate from the SilpaSathi portal without the requirement of physical visit to the Department(s).

#### Salient Features of Silpasathi Portal:

- The Single Window Portal of the State of West Bengal (SilpaSathi) allows seamless integration with portals of different government departments thereby providing single login credential for various applications, eliminating the need to provide common information multiple times in different forms of various Departments, and ensuring all clearances are available from a single portal.
- It serves as a digital gateway for providing the necessary statutory compliances under the applicable Acts, Rules, Policies and Schemes of the Govt of West Bengal from a single portal.
- Business Entrepreneurs can get certificates and licences required for setting up and operating business in the State
  in a smooth and time-bound manner, smooth and time-bound manner, without the need to visit any government
  department or office.

## **About the Service**

Auto-renewal of License under The Factories Act, 1948 by Labour Department, Govt. of West Bengal is required for renewal for license under factories Act, 1948. The Factories Act, 1948 is a legislation that governs the working conditions and welfare of workers in factories across India. The Act requires factories to obtain a license from the government, which is typically valid for a specified period. Auto-renewal of license under The Factories Act, 1948 service is a facility provided by the government where the license is automatically renewed for a specified period without requiring the factory owner to apply for renewal manually. The online system has the following features without the requirement of physical visit to the Department: 1) Submission of Application 2) Online Payment of fees 3) Track Status of Application \_V4) Online Download of final approval certificate 5) Third Party Verification.

# Comprehensive Checklist of Documents to be submitted online

The applicant is required to submit the following documents in order to apply for the service:

#	Documents Required	Detailed Description
1.	Authentication Copy of Consent to	An authentication copy of Consent to Operate (CTO) issued by the
	operate issued by WBPCB for the	West Bengal Pollution Control Board (WBPCB) is a crucial document
	factories having a hazardous	for factories that operate hazardous processes. This copy serves as

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#	Documents Required	Detailed Description
	process a defined under section 2(Cb) read with schedule I of factories Act,1948 as amended or a declaration for exempted category industries as notified by the West Bengal Pollution Control Board	proof that the factory has obtained permission to operate from the WBPCB, ensuring compliance with environmental regulations and safety standards
2.	Authentication copy of Trade Licence	A trade license is a permit or authorization issued by a government agency to an individual or business to engage in a specific trade or profession. It is typically required for businesses that involve certain types of work, such as construction, electrical, plumbing, or contracting.
3.	Declaration, duly signed by the Occupier, showing the date starting of manufacturing process (exact date) along with number of workers engaged there in on the date installed power, as applicable	Agreement duly signed by the Occupier
4.	E. S. I.	The Employees' State Insurance (ESI) (MB) Scheme is administered by the Directorate of Employees' State Insurance (M.B) Scheme, which is under the administrative control of the Labour Department.
5.	Form No. 32	Form No. 32 is a crucial document issued by the Labour Department, typically used for registering a new establishment or employer under the relevant labour laws.
6.	Forwarding Letter	A forwarding letter is a written notification used to direct correspondence, packages, or other items to a new recipient or address.
7.	Health and Safety Policy, in case a hazardous process.	A health and safety policy is a document that outlines an organization's approach to managing health and safety in the workplace

# **Timeline (WBRTPS)**

<u>Auto-renewal of License under The Factories Act,1948 by Labour Department, Govt. of West Bengal is a real time service and license is issued after payment of fees.</u>

# Auto-renewal of License under The Factories Act,1948

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# Instructions related to the application form

SI. No.	Field Name	Instructions				
Factory I	Factory Information					
1.	Choose Factory	Select type of factory from drop down list				
2.	Name of the factory	Enter name of the factory				
3.	Ownership Type	Select ownership from dropdown list (public limited company / private limited company / proprietorship firm/ co-operative/ local body/ public sector undertaking / Government/ others)				
4.	Occupier Type	Select Occupier Type from dropdown list (partner / owner/ etc)				
5.	GSTIN Number	Enter GSTIN Number				
6.	Udyog Aadhar No.	Enter Udyog Aadhar No.				
7.	Trade License No.	Enter valid Trade permit No.				
8.	Factory Category	Small / Medium/ Large				
9.	Previous Name of Factory	Enter Previous Name of Factory if any				
10.	Plan Approval Number	Enter Plan Approval Number				
11. Plan Approval Date Enter dat		Enter date of plan approval				
Location of the Factory						
1.	Pin Code	Enter Pin Code				
2. State Select State		Select State				
3.	District Select Strict					
4. Subdivision Select sub-division		Select sub-division				
5.	Estate Type	Select Estate Type				
6.	Area Type	Select Area Type				
7.	Corporation	Select Corporation				
8.	Ward	Enter Ward No.				
9.	Police Station	Select Police Station				
10.	Post Office	Select Post Office				
11.	Mouza Name	Enter Mouza Name				
12.	JL Number	Enter JL Number				
13.	Address	Enter Address				
14.	Mobile No.	Enter Mobile No.				

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SI. No.	Field Name	Instructions			
15.	Alternate Mobile Number	Enter Alternate Mobile Number			
16.	Email Id	Enter Email Id			
Address	f the Registered Office / Head Office				
1.	Country	Enter country name			
2.	Pin Code	Enter pincode			
3.	State	Select state			
4.	District	Select district			
5.	Subdivision	Select sub-division			
6.	Area Type	Select corporation / Municipality			
7.	Corporation	Select Corporation area			
8.	Ward	Enter ward No.			
9.	Police Station	Enter police station			
10.	Post Office	Select post office			
11.	Municipality	Select Municipality			
12.	Address	Enter address			
State the	State the Period of License				
1.	Last validity date of license	Enter the last valid date of the approved license			
2.	State the period of license required for date from application date	Enter tenure of license along with dates			
Details of	Occupier				
3.	First Name	Enter First Name			
4.	Middle Name	Enter middle name			
5.	Last Name	Enter last name			
6.	Date of Birth	Enter date of birth			
7.	Telephone Number	Enter telephone number			
8.	Gender	Select gender (M/F)			
9.	Email ID	Enter email id			
Occupier	Permanent Address				
1.	Country	Enter country name			
2.	Pincode	Enter pincode			
3.	State	Select state			
4.	District	Select district			
5.	Sub-division	Select sub-division			

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# Auto-renewal of License under The Factories Act, 1948

SI. No.	Field Name	Instructions		
6.	Area Type	Select corporation / Municipality		
7. Corporation		Select Corporation area		
8.	Police Station	Enter police station		
9.	Post Office	Enter post office		
10.	Municipality	Select Municipality		
11.	Address	Enter address		
12.	Enter House No.	Enter House No.		
No. of Workers (Permanent)		No. of Workers (Permanent)		
1.	Men	Men		
8.	Women	Women		
9. Adolescent Male		Adolescent Male		
10.	Adolescent Female	Adolescent Female		
11. Children Male		Children Male		
12. Children Female		Children Female		
	No. of Workers (Contractual)	No. of Workers (Contractual)		
1.	Men	Enter number of Men		
2.	Women	Enter number of Women		
3.	Adolescent Male	Enter number of Male Adolescent		
4.	Adolescent Female	Enter number of Female Adolescent		
5.	Children Male	Enter number of children (male)		
6.	Children Female	Enter number of children (female)		

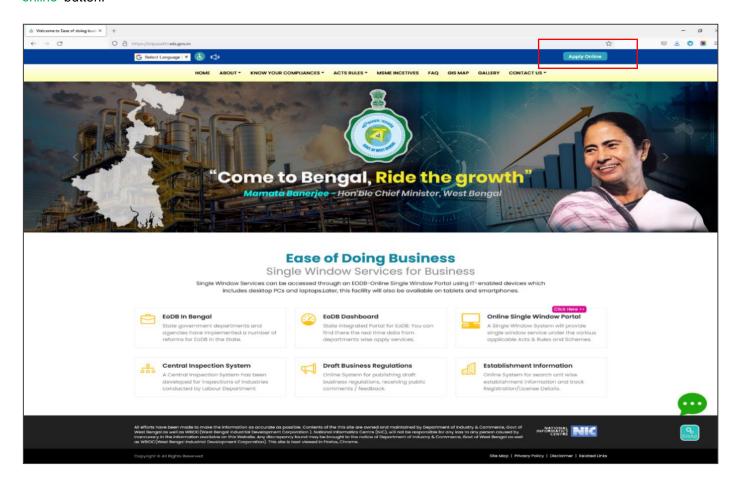
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# **Application Process through SilpaSathi**

# 1. Online Application submission along with online submission of documents

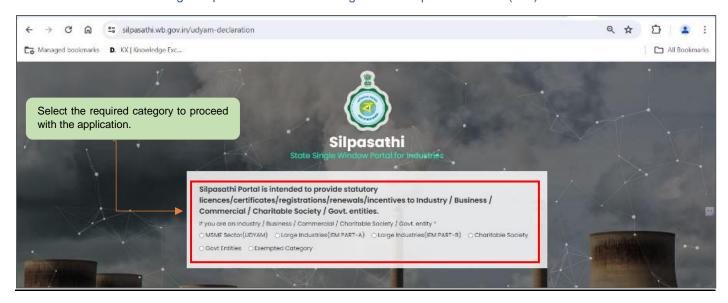
In order to complete the user registration, the applicant has log on to <a href="https://silpasathi.wb.gov.in">https://silpasathi.wb.gov.in</a>/ and click on 'Apply online' button.



<u>Applicant Log-in</u>: The applicant needs to **select the required category** as illustrated in the screenshot below and **proceed for registration**.

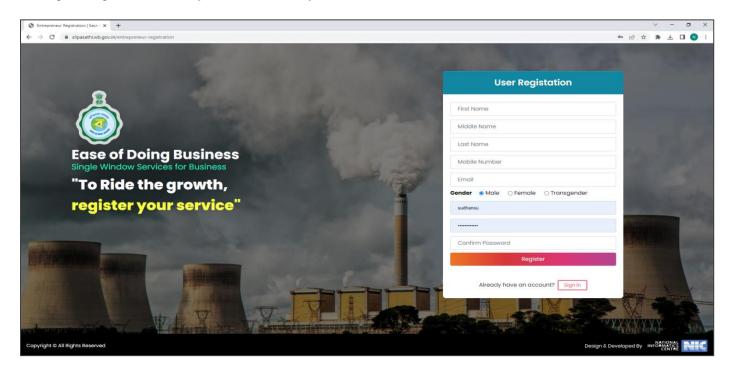
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A sign-up window appears on the screen. The user has to select 'Create New' if he is a new user. An already registered user in SilpaSathi portal can fill in the username and password and login to the SilpaSathi portal.

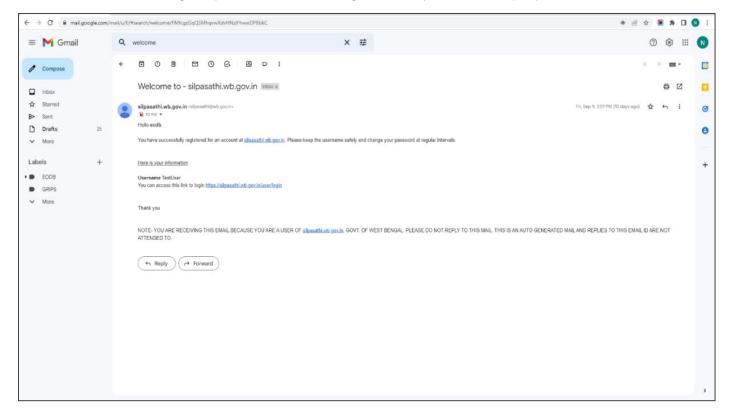
The <u>'User Registration'</u> window will appear with the relevant fields that the applicant needs to fill accurately and click on <u>'Register'</u> as shown by the below screenshot. In case the applicant already has an account, click on the <u>'Sign In'</u> button and login using valid **User ID**, **password and Captcha**.



Applicants will receive email confirmation after registering into the single window portal. Please refer to the screenshot below:

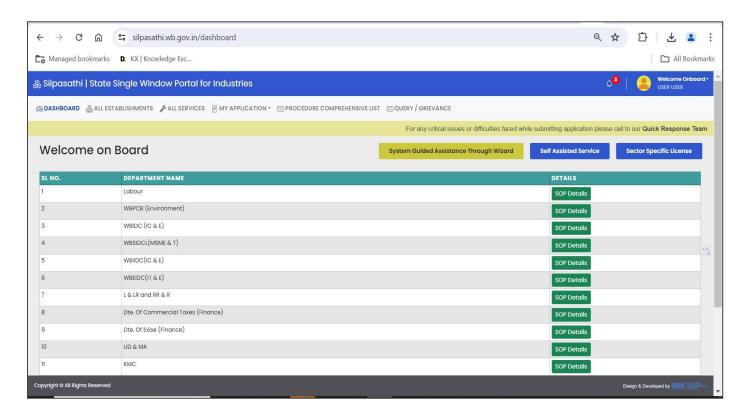
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# **Online Application submission**

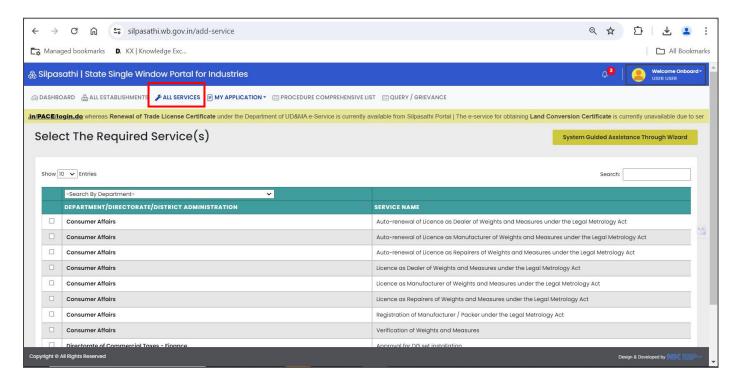
Applicants will now be directed to the user dashboard for completing the further procedures. The following screenshots below illustrate the same.



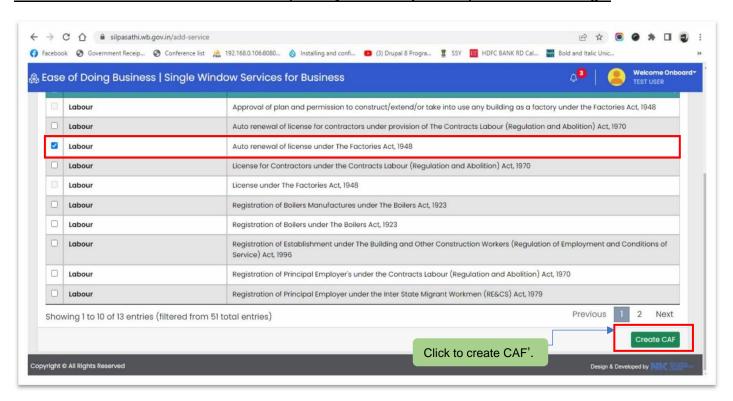
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The applicant has to click on 'ALL SERVICES' to view the list of all services mapped with their corresponding departments.



Once done, a list of services will appear. Applicants need to click on <u>the checkbox</u> adjacent to the service named <u>Autorenewal of License under The Factories Act,1948 by Labour Department, Govt. of West Bengal</u>

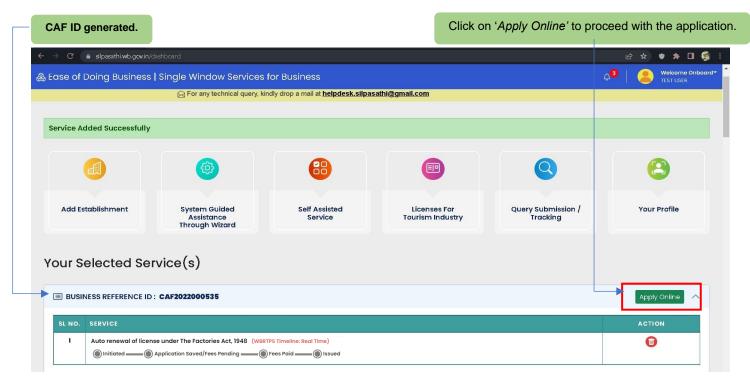


After selecting the service **Auto-renewal of License under The Factories Act,1948 by Labour Department, Govt. of West Bengal**, the applicant has to click on <u>'Create CAF'</u>. Applicant's CAF ID will be created. The unique CAF ID is referred to as the common application form.

# Auto-renewal of License under The Factories Act, 1948

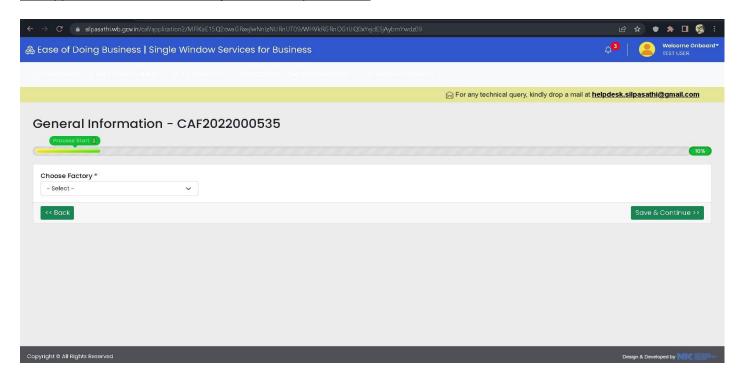
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#### Applicant's Dashboard

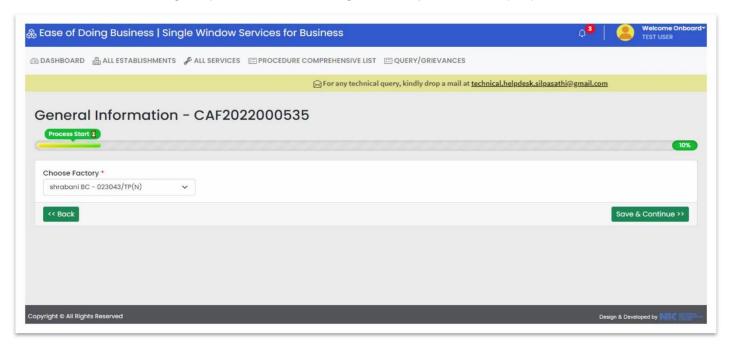


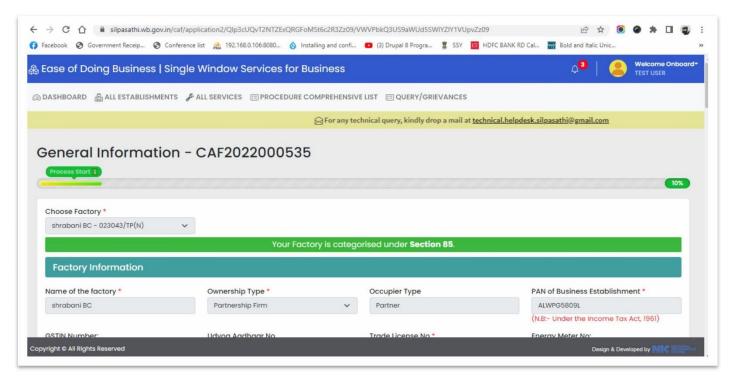
After clicking on 'Apply Online' option, the applicant shall be redirected to the main application form. The applicant will have to fill in the required details and review the application form (screenshot below):

The applicant has to select Factory from the drop-down list:

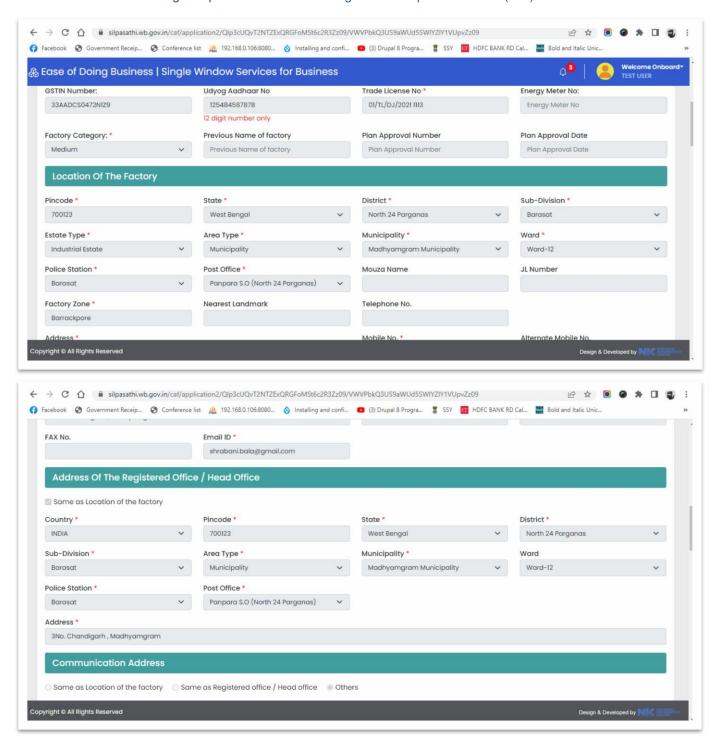


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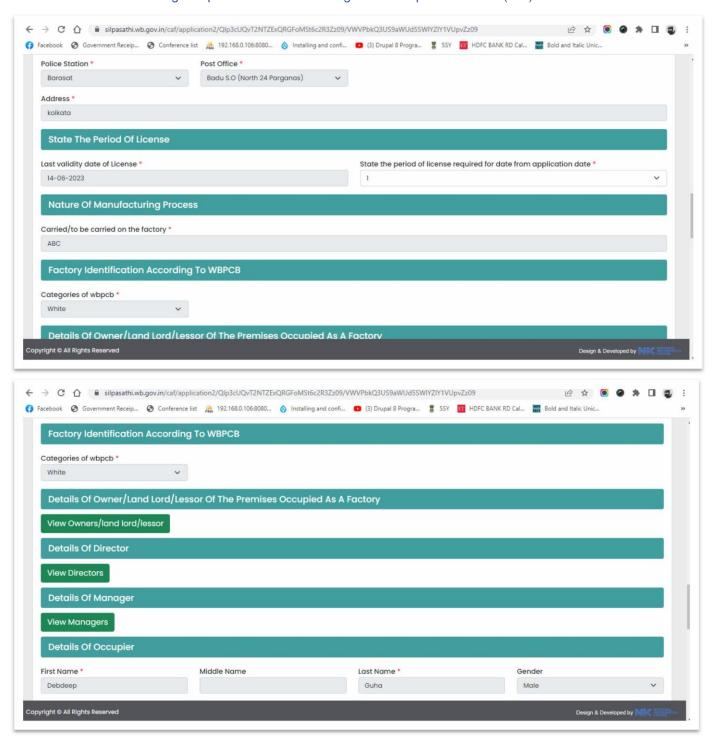




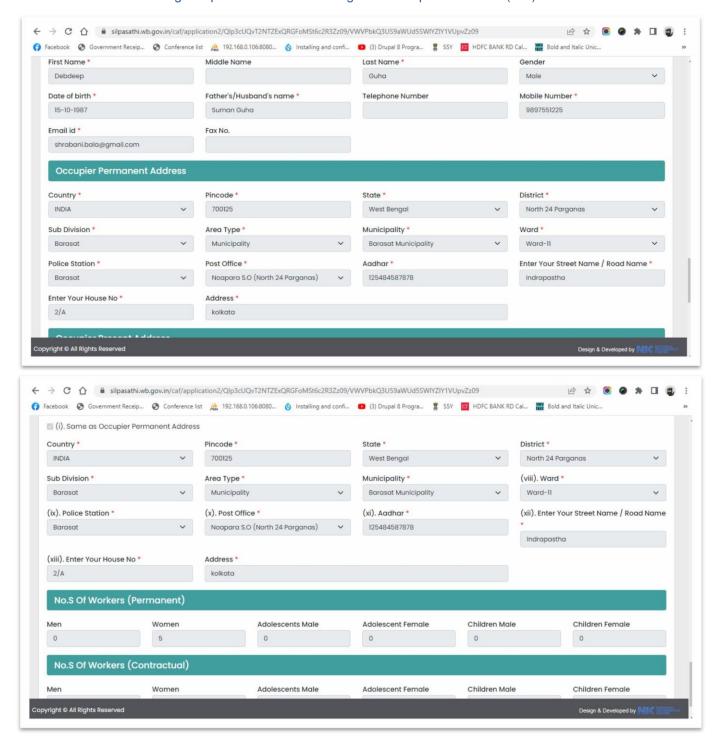
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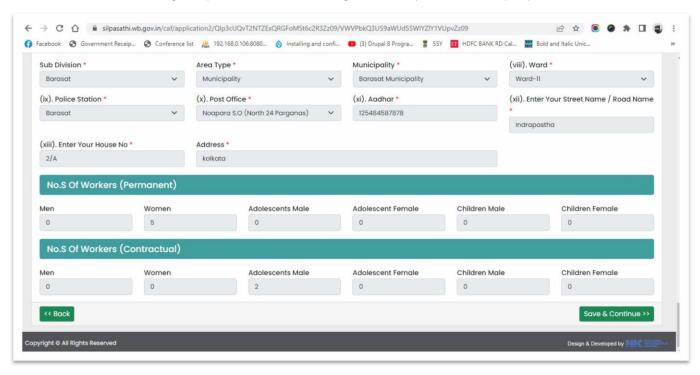


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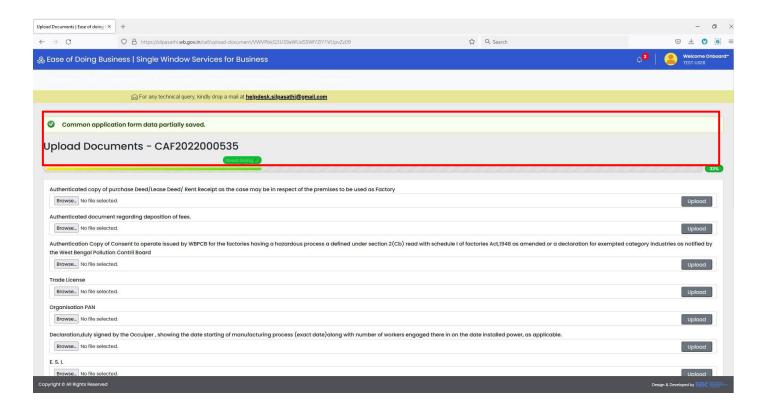
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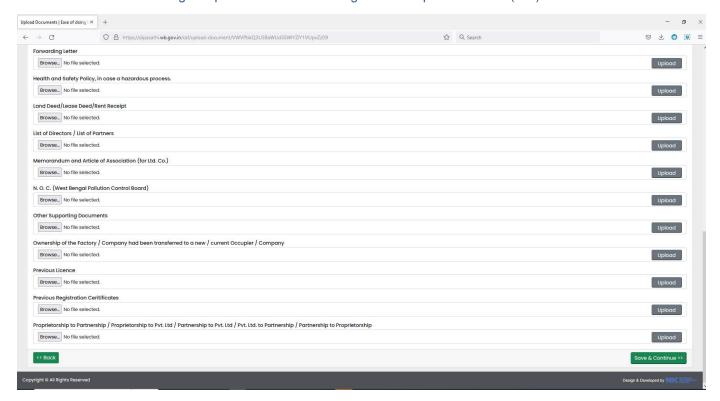
Upon completion of the application process along with document submission, the applicant clicks on the <u>'Submit'</u> button for final submission of the application.

The document submission process has been described below. Please refer to the screenshots below for detailed illustrations.

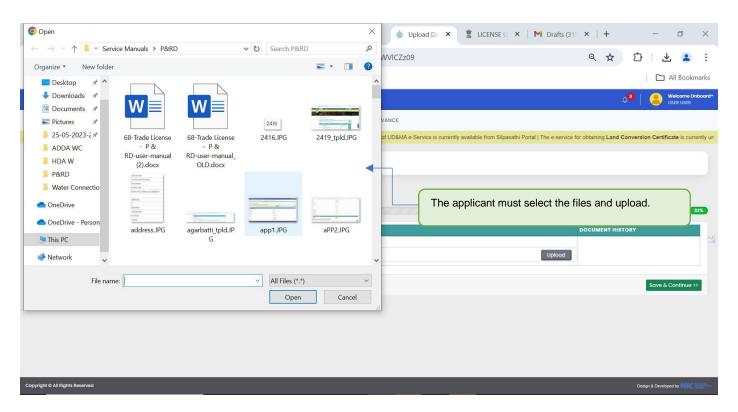


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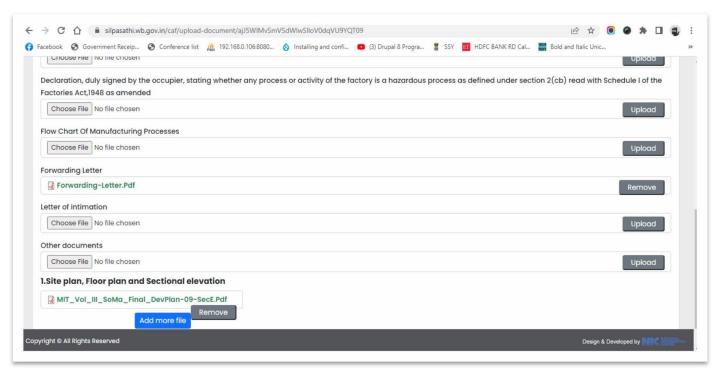
The applicant has to browse the required files in his system and upload them as described in the screenshots. A dialogue box appears after clicking on 'Browse'. Once the required file is selected, the applicant has to click on 'Upload' button to upload the files successfully.



The applicant is required to upload <u>required documents</u> in <u>pdf format</u> as illustrated in the screenshots. After filling the application form and uploading the required documents the applicant has to click on '<u>Save and Continue</u>' to proceed with the application.

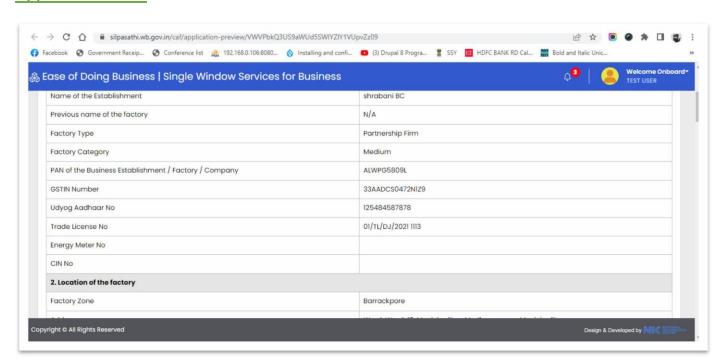
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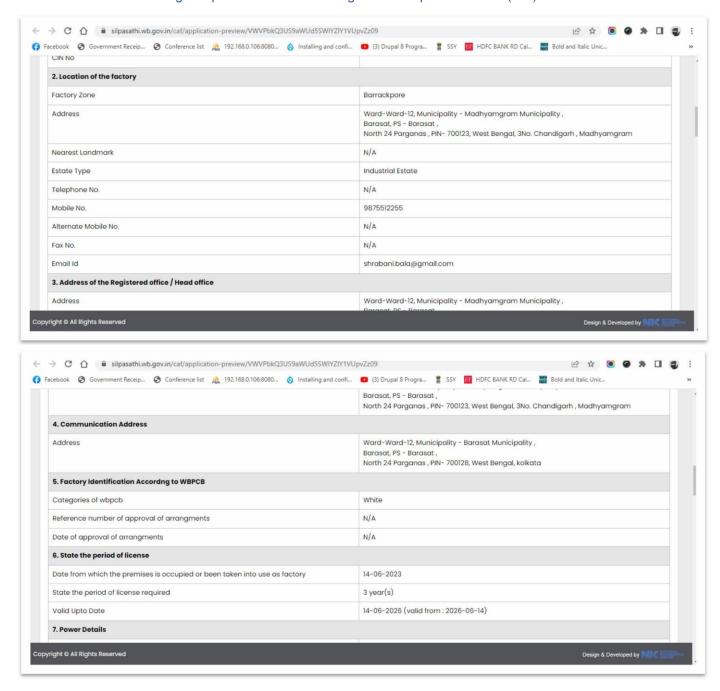


The applicant shall review the filled in application form and proceed for final submission of application. Once reviewed, the applicant shall also be required to click on the Declaration checkbox on the bottom left of the application page before proceeding to <u>'Submit'</u> button, as illustrated in the screenshots below.

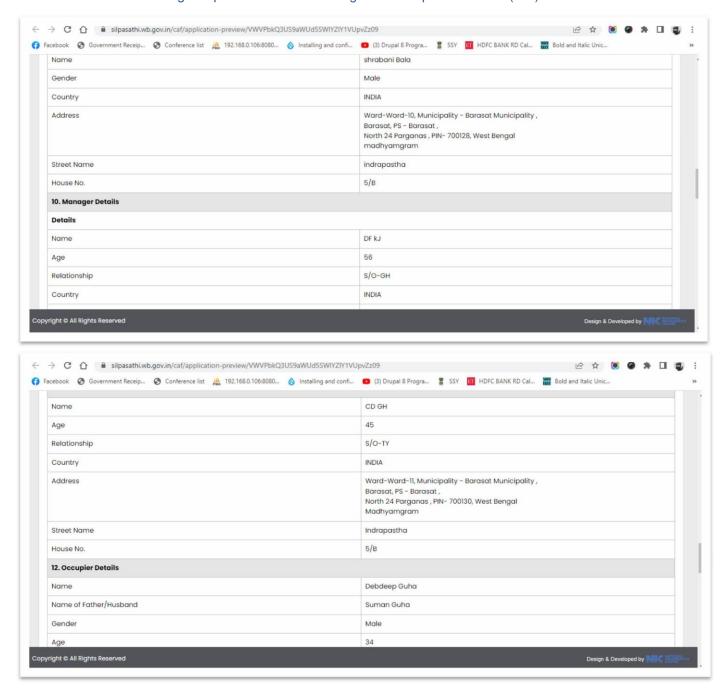
#### **Application Form**



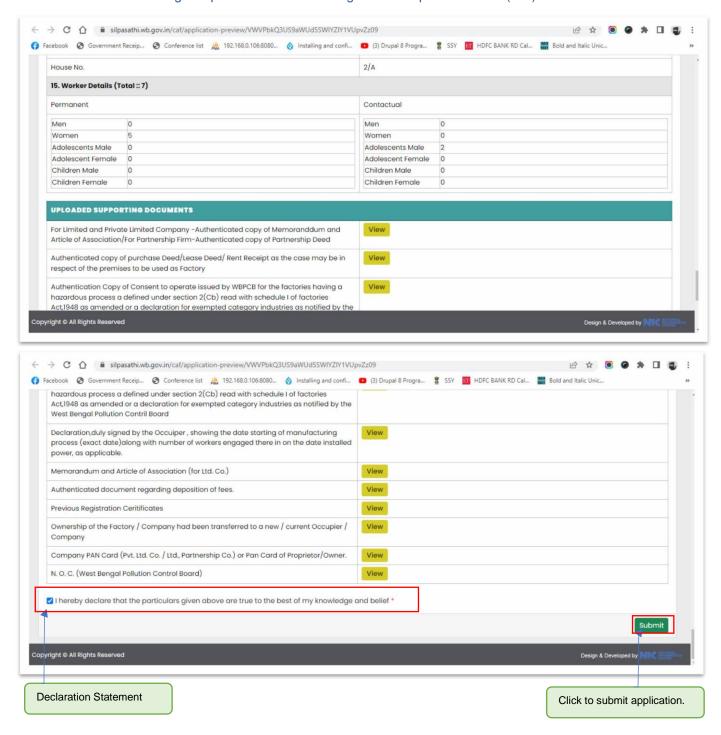
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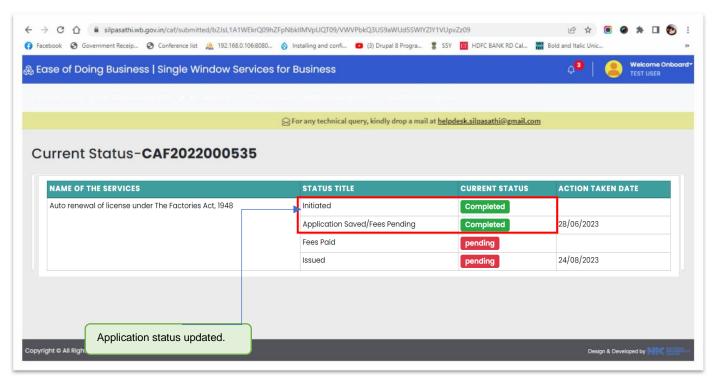


# Auto-renewal of License under The Factories Act, 1948



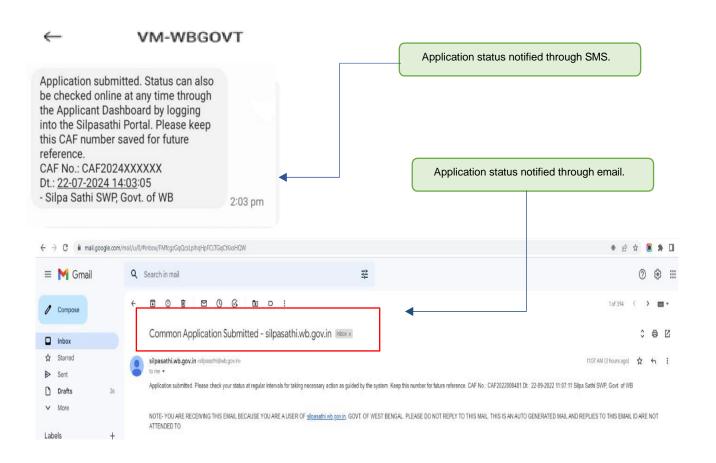
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On clicking on 'Submit' link, the following webpage appears post submission of application with updated Status.

The applicant /user shall be notified via SMS and email on his registered phone number and email id respectively. The applicant receives notifications at different stages of the application - application submission, application approval, etc.

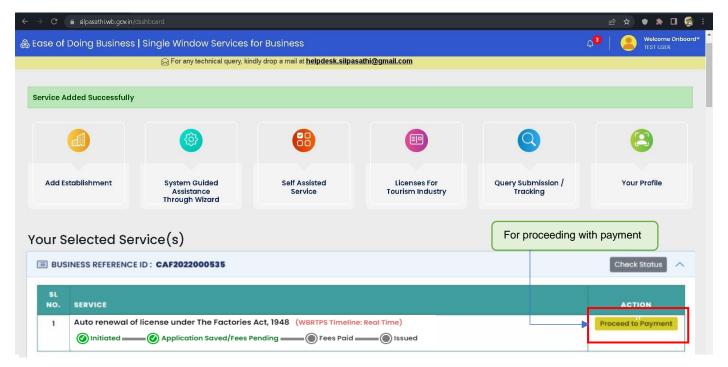


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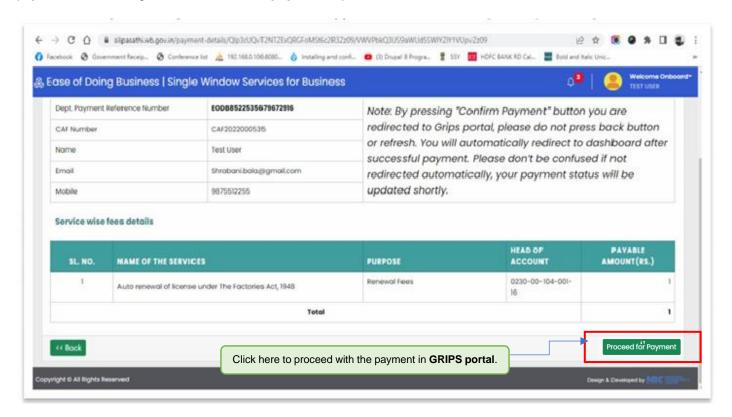
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## 2. Online Payment of fees

The applicant is now required to pay the required fees based on the application filled by the applicant. The applicant has to click on 'Proceed to Payment' option and proceed with the payment procedure. The screenshot below provides an illustration:



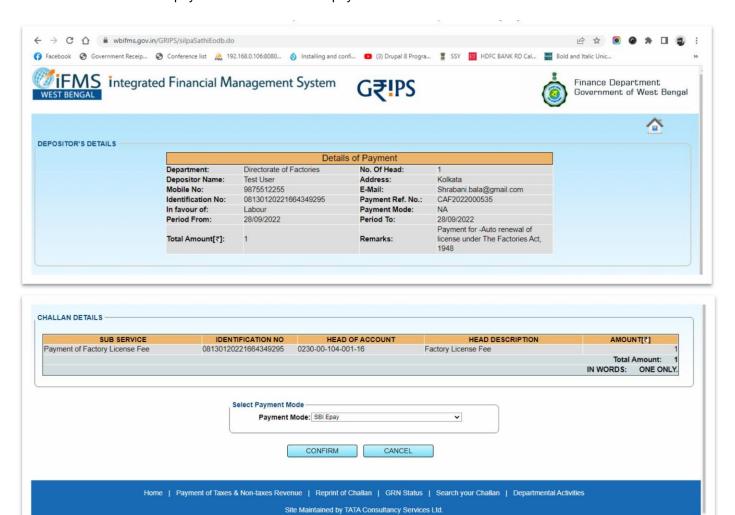
The payment procedure has been illustrated as per the following screenshots. The applicant can proceed with the payment after clicking on the 'Proceed for payment' option.



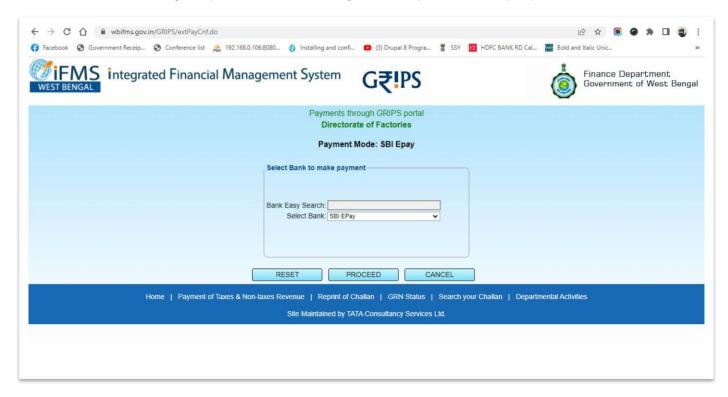
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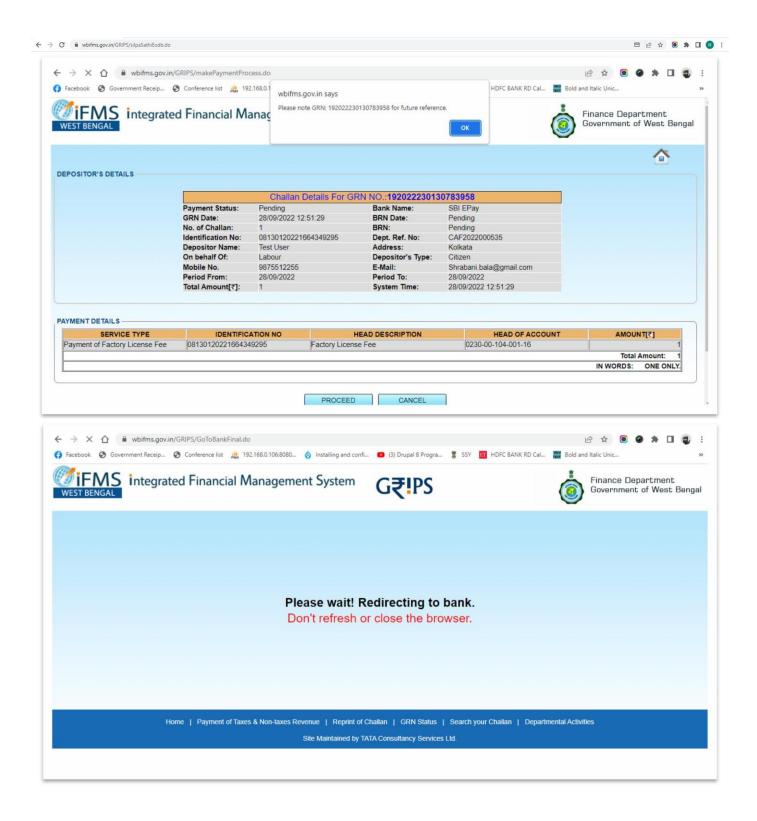
The applicant is redirected to the **GRIPS portal** to complete the payment process. The applicant shall be able to choose between various modes of payment methods for fees payment.



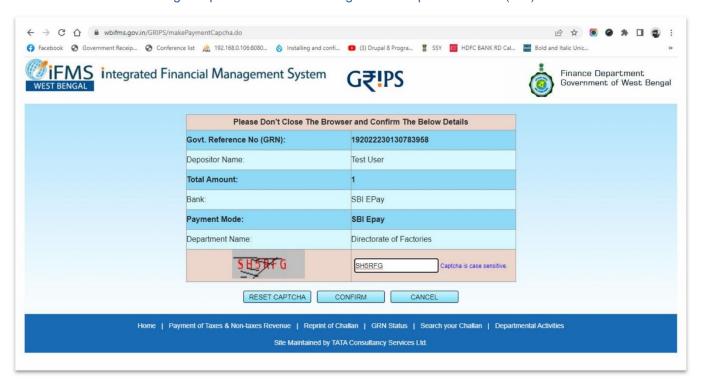
# Auto-renewal of License under The Factories Act, 1948

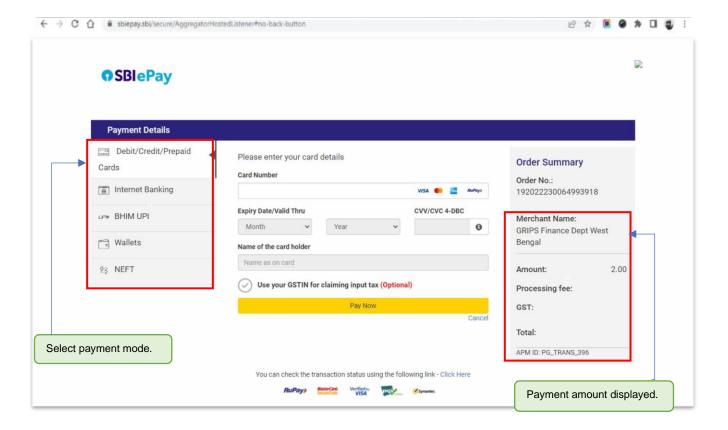


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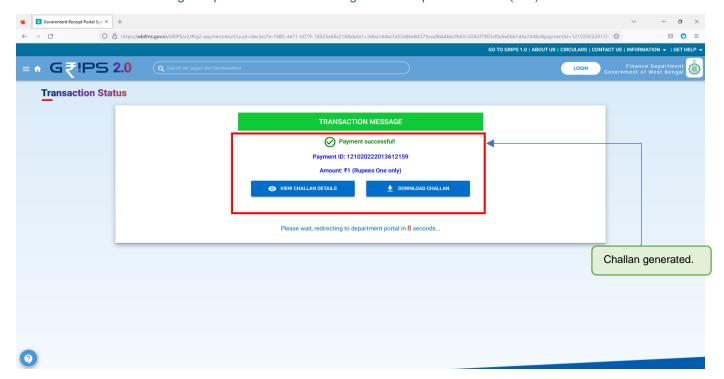
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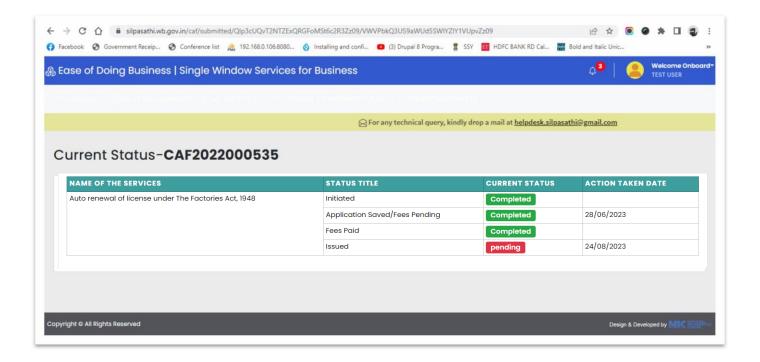


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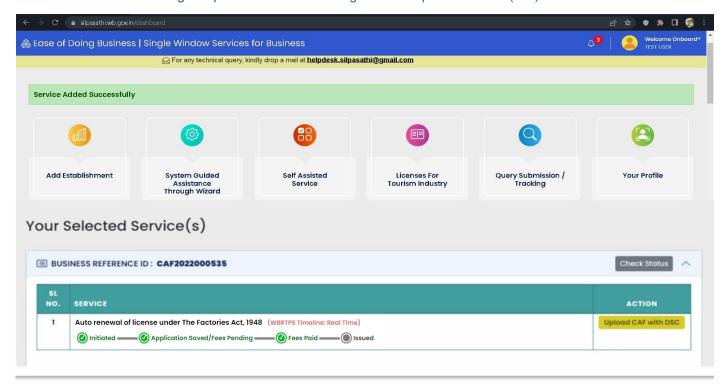


After successful payment, the applicant can view the updated status of his application in the Status dashboard.

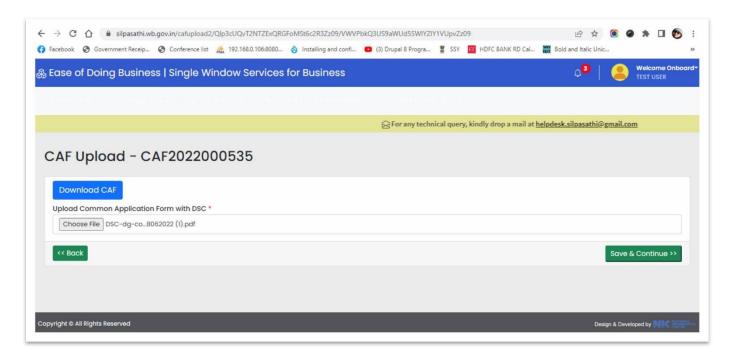


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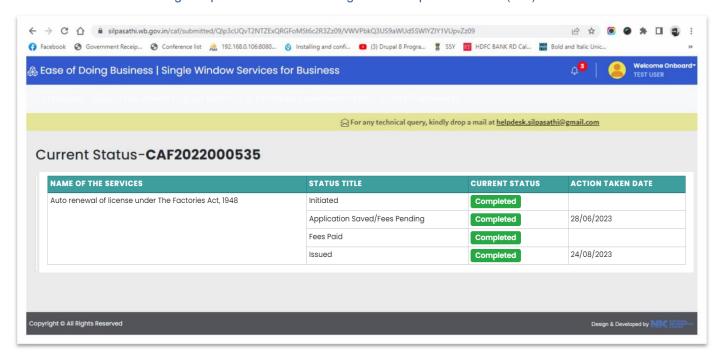
The applicant is required to download CAF and upload the same with digital signature.



Once the CAF is successfully submitted, the concerned application will be sent for inspection and subsequently after Approval by the authority, the applicant will receive in the online system the Registration certificate & License approved by the Department.

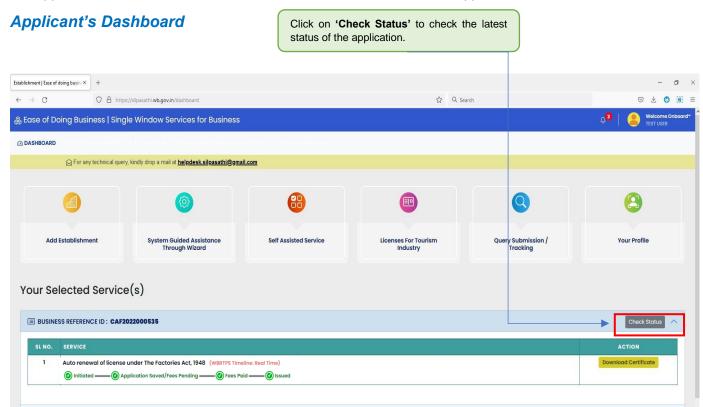
# Auto-renewal of License under The Factories Act, 1948

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# 3. Track Status of Application

The applicant has to click on 'Check Status' to view the latest status of the application.

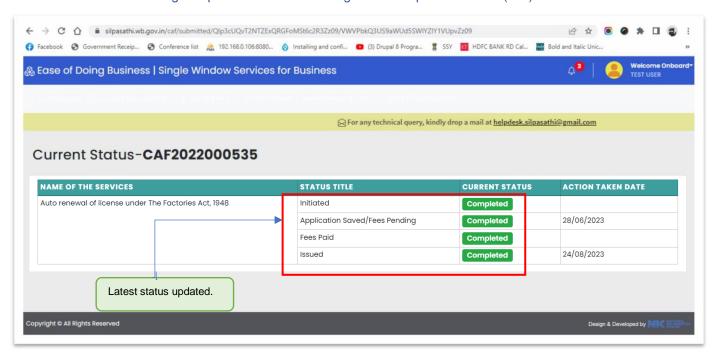


Note: Latest status can be seen any time through Applicant's Dashboard

Current status appears in the Status Dashboard (Screenshot below).

# Auto-renewal of License under The Factories Act, 1948

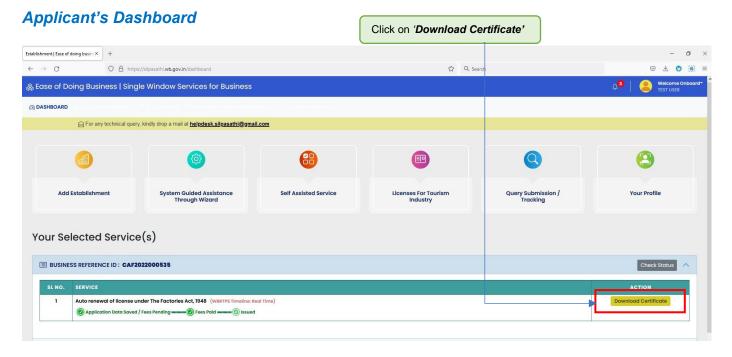
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Note: Applicant can click on 'Check Status' at periodic intervals and can view the latest status of the application

## 4. Online Download of final approval certificate

The applicant has to 'Download Certificate" to view further.



#### Note: Latest status can be seen any time through Applicant's Dashboard

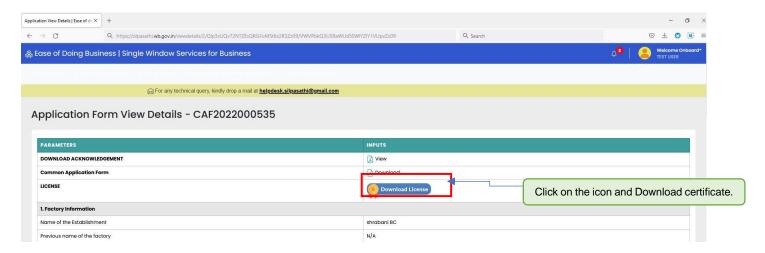
The applicant shall now be able to download the final certificate after final approval of application. The applicant has to click on 'PDF' icon to download the Final Approval Certificate issued.

# Auto-renewal of License under The Factories Act, 1948

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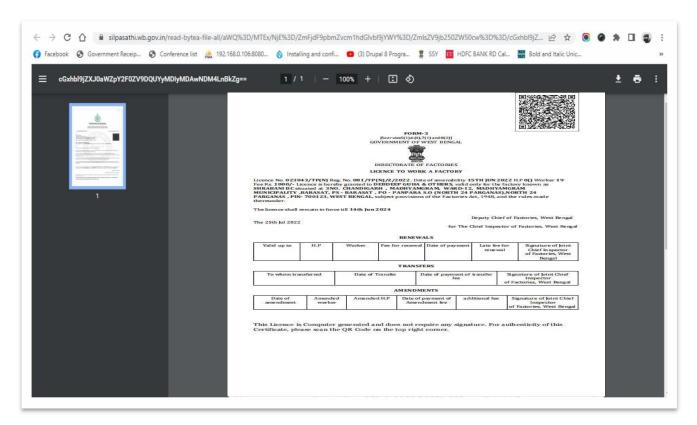
#### Note: Latest status can be seen any time through Applicant's Dashboard

The applicant shall now be able to download the final certificate after final approval of application. The applicant has to click on 'Download License' icon to download the Final Approval Certificate issued.



#### The certificate as downloaded has been illustrated in the screenshot below:

#### The Final Certificate gets downloaded (Screenshot)



# Auto-renewal of License under The Factories Act, 1948

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

#### The certificate as downloaded:



FORM-3 |SeerulasS(1),6(4),7(1) and 8(2)| |GOVERNMENT OF WEST BENGAL

DIRECTORATE OF FACTORIES

LICENCE TO WORK A FACTORY

Licence No. 023043/TP(N) Reg. No. 081/TP(N)/Z/2022. Date of amenability 15TH JUN 2022 HP 0() Worker 19 Fee Rs. 1000/- Licence is hereby granted to DEBDEEP GUHA & OTHERS, valid only for the factory known as SHRABANI BC situated at 3NO. CHANDIGARH, MADHYAMGRAM, WARD-12, MADHYAMGRAM MUNICIPALITY, BARASAT, PS - BARASAT, PO - PANPARA S.O, (NORTH 24 PARGANAS), NORTH 24 PARGANAS, PIN-700123, WEST BENGAL, subject provisions of the Factories Act, 1948, and the rules made thereunder.

The licence shall remain in force till 14th Jun 2024

Deputy Chief of Factories, West Bengal

The 25th Jul 2022

for The Chief Inspector of Factories, West Bengal

#### RENEWALS

	Valid up to	H.P	Worker	Fee for renewal	Date of payment	Late fee for renewal	Signature of Joint Chief Inspector of Factories, West Bengal
ı					NO		The region

#### TRANSFERS

To whom transferred	Date of Transfer	Date of payment of transfer	Signature of Joint Chief Inspector
			of Factories, West Bengal

#### AMENDMENTS

Date of amendment	Amended worker	Amended H.P	Date of payment of Amendment fee	additional fee	Signature of Joint Chief Inspector
					of Factories, West Benga

This Licence is Computer generated and does not require any signature. For authenticity of this Certificate, please scan the QR Code on the top right corner.

# Auto-renewal of License under The Factories Act, 1948

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## 5. Third Party verification details

Third party verification is a process by which any independent user / third party verifies an individual's license and registration details online check authenticity of the Certificate, without logging into the portal.

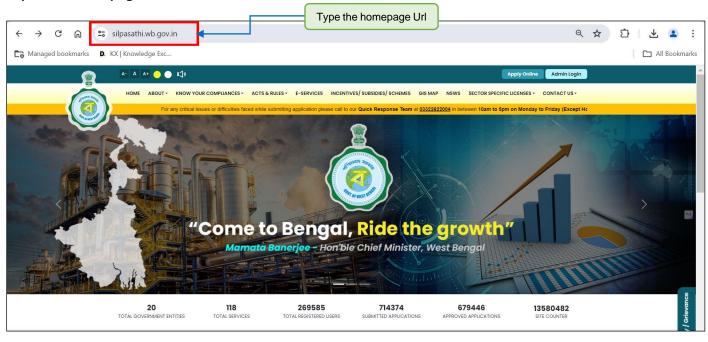
#### Third party verification process

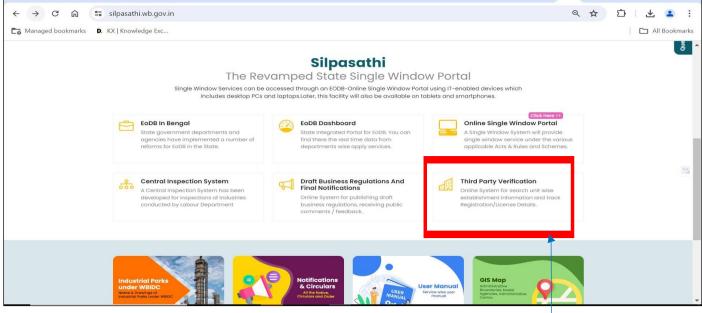
The applicant or any user has to log in to <a href="https://silpasathi.wb.gov.in/">https://silpasathi.wb.gov.in/</a>

A user (any third party) needs to click on '*Third party Verification*' section in the homepage and enter registration number / license number and then click on 'Search' link, for verification of Certificate.

(Screenshots below):

#### SilpaSathi Homepage



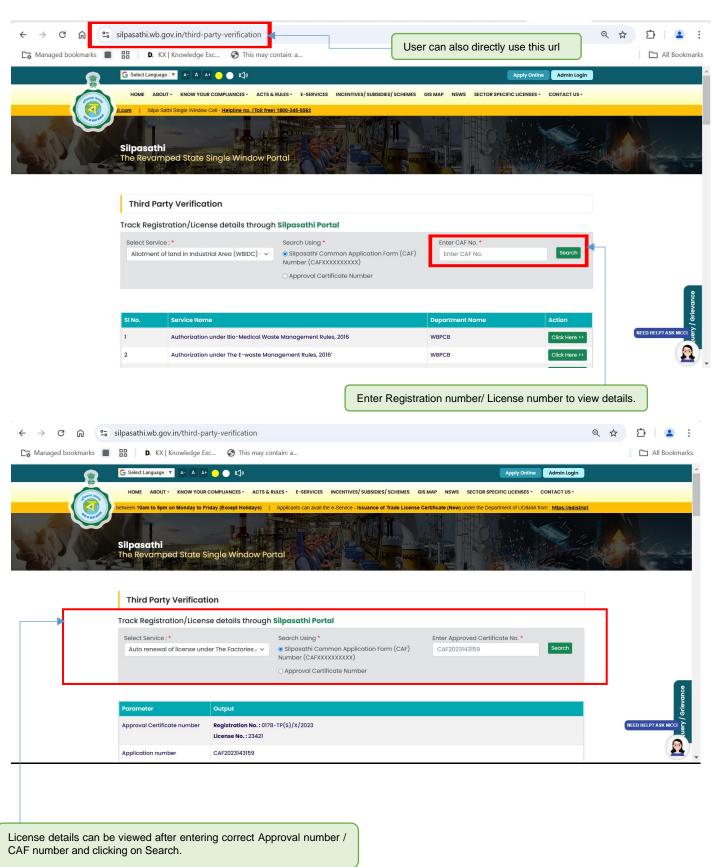


Select 'Third Party Verification'

# Auto-renewal of License under The Factories Act, 1948

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Applicant selects the service and then enter the Certificate/ Approval number or CAF number in the text box beside it and clicks on 'Search' to view details of certificate.



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The third party can view the details as illustrated below:

