

Labour Department:

License for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970

Provided as a service through 'SilpaSathi', the Online Single Window portal of the State (West Bengal)

User Manual

License for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970

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Introduction

This document is intended to serve as a User Manual for grant of the service "License for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970" by Labour Department, Govt. of West Bengal through Single window of the State, 'SilpaSathi'. The service is integrated with the Single Window (SilpaSathi) and can be accessed through the SilpaSathi portal. This document has been designed as a user-friendly guide to assist applicants in filling their application forms. It will help them to familiarise with the entire procedure in a seamless manner for successful submission of application and download final Approval certificate from the SilpaSathi portal without the requirement of physical visit to the Department(s).

Salient Features of Silpasathi Portal:

- The Single Window Portal of the State of West Bengal (SilpaSathi) allows seamless integration with portals of different government departments thereby providing single login credential for various applications, eliminating the need to provide common information multiple times in different forms of various Departments, and ensuring all clearances are available from a single portal.
- It serves as a digital gateway for providing the necessary statutory compliances under the applicable Acts, Rules, Policies and Schemes of the Govt of West Bengal from a single portal.
- Business Entrepreneurs can get certificates and licences required for setting up and operating business in the State
 in a smooth and time-bound manner, smooth and time-bound manner, without the need to visit any government
 department or office.

About the Service

License for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970 aims to regulate the employment of contract labour and improve their working conditions and benefits. The Contract Labour (Regulation and Abolition) Act, 1970 requires contractors to obtain a license from the licensing authority to employ contract labour. The license is issued to ensure that contractors comply with the Act's provisions. The online system has the following features without the requirement of physical visit to the Department: 1) Submission of Application 2) Online Payment of fees 3) Track Status of Application 4) Online Download of final approval certificate 5) Third Party Verification.

Comprehensive Checklist of Documents to be submitted online

The applicant is required to submit the following documents in order to apply for the service:

#	Documents Required	Detailed Description
1.	Address Proof Certificate / Trade License	An address proof certificate is a government-issued or legal document that verifies a person's address.

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#	Documents Required	Detailed Description
		A trade license is a permit or authorization issued by a government agency to operate a business or engage in a specific trade or profession
2.	Any Other licenses/registrations taken/ applied to run the establishment	Any document necessary for running an establishment
3.	Articles of association and memorandum of association / Partnership deed	Legal documents that are essential for a company's legal compliance and are typically created when a company is founded.
4.	Form V	Certificate issued by a principal employer to a contractor in India
5.	Work Order	A document that provides details about a task or job and outlines how to complete it

Timeline (WBRTPS)

<u>License for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970 has an <u>WBRTPS timeline of 30 days till approval by the authorities.</u></u>

Instructions related to the application form

SI. No.	Field Name	Instructions				
Enter Form V Serial No. details.						
Name and location of the establishment						
1.	Establishment Name	Enter Establishment Name				
2.	Type of the Establishment	Select Type of Establishment				
3.	Address	Enter address				
4.	Select Corporation	Select from dropdown list				
5.	Select Ward	Select ward				
6.	Pincode	Select pincode				
Registered Office address of the Establishment						
1.	Police Station	Enter name of the police station				
2.	Post Office	Enter name of the post office				
3.	Address	Enter address				

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SI. No.	Field Name	Instructions			
Full name	Full name and address of the Contractor				
1.	Select district of workshop	Select from dropdown list			
2.	Select subdivision of workshop	Select any additional type			
3.	Select Areatype of workshop	Select Areatype			
4.	Maximum Capacity	Maximum Capacity			
5.	Classification	Enter Classification			
Full Nam	Full Name and address of the Agent/ Manager				
1.	Full Name of Manager	Enter Full Name of the Manager			
2.	Address	Enter address			
3.	Select Areatype	Select from dropdown list			
4.	Select Ward	Select from dropdown list			
Particular of Contract Labour (CL)					
1.	Maximum number of Contract Labour	Enter number of labour persons employed			
2.	Category/ Designation/ Nomenclature	Exfitter / Welder/ carpenter depending on type of establishment and work			
Rate of V	lages (Including DA & Other & Cash Benefits Paid	l/ To be paid to each category)			
1.	Unskilled	compensation paid for their labor per period of work or unit of production			
2.	Semi-skilled	Semi-skilled			
3.	Skilled	Skilled			
4.	High-Skilled	High-Skilled			
5.	Hour(s) of work	Total hours of work			
6.	Overtime wages (per hour)	Enter overtime wages for labour calculated per hour			
7.	Number of Annual Leave(s) [in day]	Enter number of days			
8.	Number of Casual Leave(s) [in day]	Enter number of days			
9.	Number of Sick Leave(s) [in day]	Enter number of days			
10.	Number of maternity leave(s) [in day]	Enter number of days			

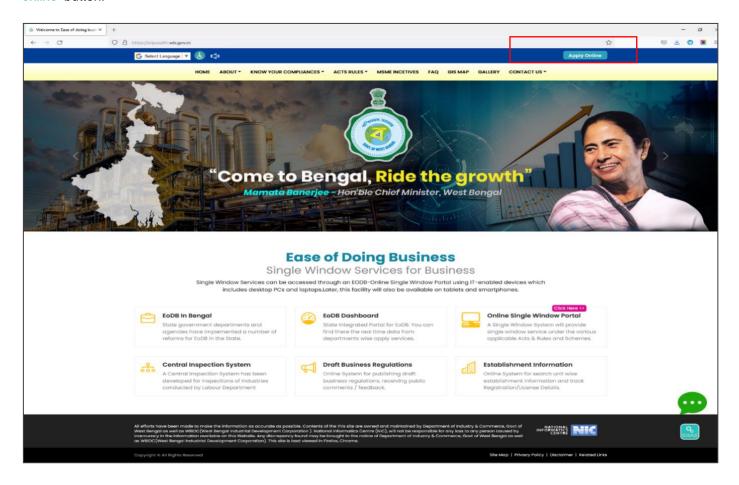
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Application Process through SilpaSathi

1. Online Application submission along with online submission of documents

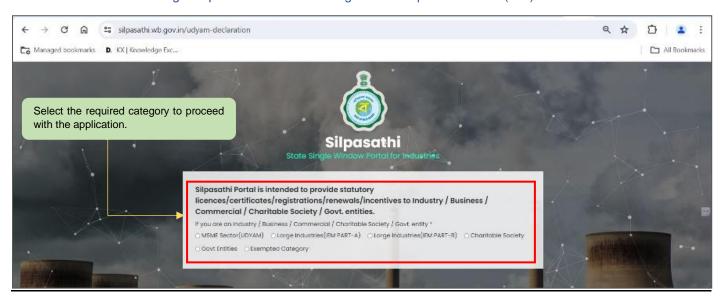
In order to complete the user registration, the applicant has log on to https://silpasathi.wb.gov.in/ and click on 'Apply online' button.



<u>Applicant Log-in</u>: The applicant needs to **select the required category** as illustrated in the screenshot below and **proceed for registration**.

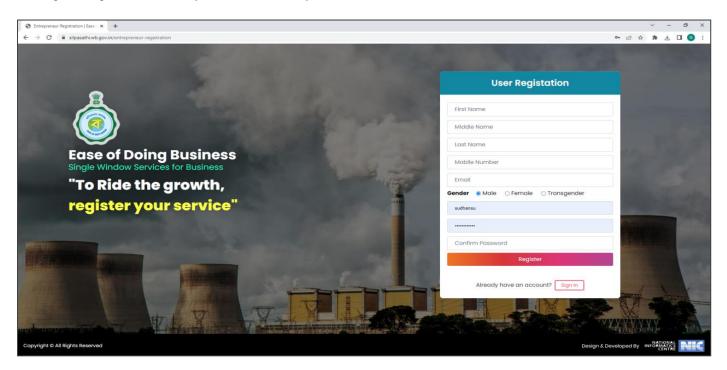
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A sign-up window appears on the screen. The user has to select 'Create New' if he is a new user. An already registered user in SilpaSathi portal can fill in the username and password and login to the SilpaSathi portal.

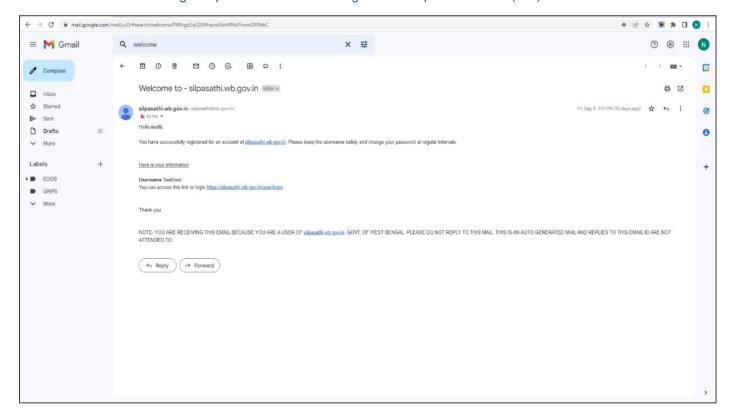
The <u>'User Registration'</u> window will appear with the relevant fields that the applicant needs to fill accurately and click on <u>'Register'</u> as shown by the below screenshot. In case the applicant already has an account, click on the <u>'Sign In'</u> button and login using valid **User ID**, **password and Captcha**.



Applicants will receive email confirmation after registering into the single window portal. Please refer to the screenshot below:

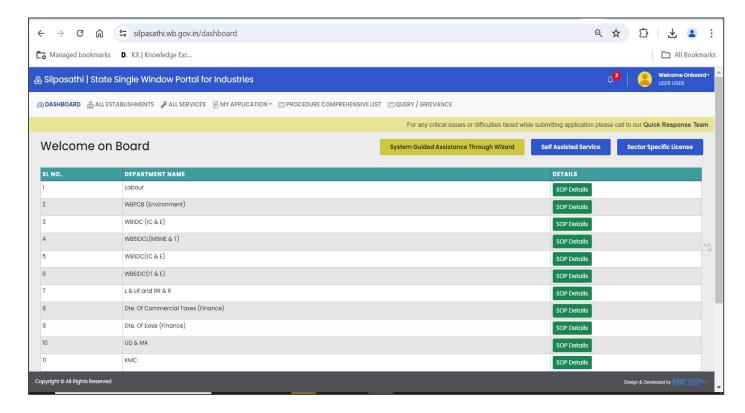
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Online Application submission

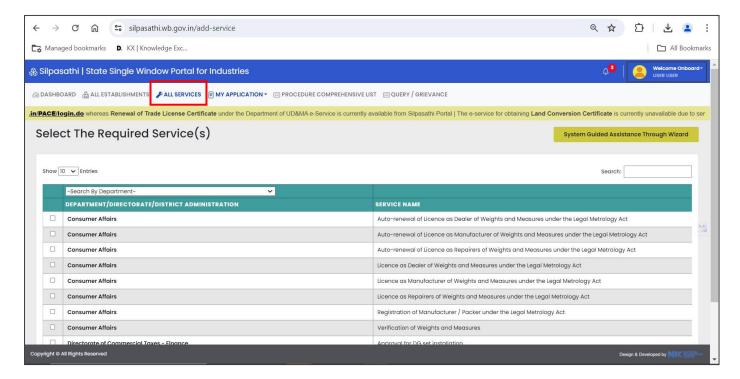
Applicants will now be directed to the user dashboard for completing the further procedures. The following screenshots below illustrate the same.



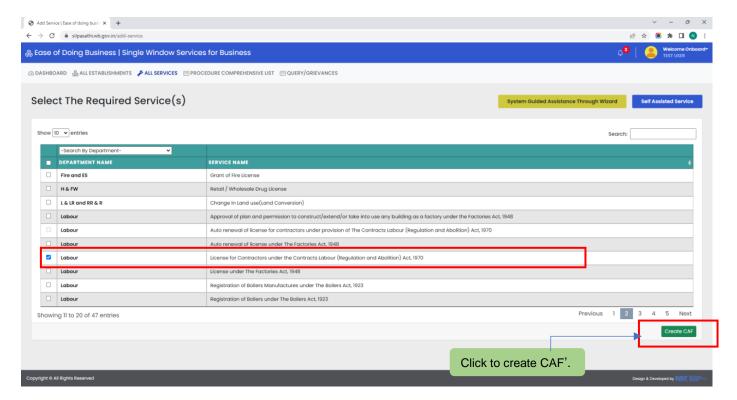
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The applicant has to click on 'ALL SERVICES' to view the list of all services mapped with their corresponding departments.



Once done, a list of services will appear. Applicants need to click on <u>the checkbox</u> adjacent to the service named '<u>License for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970 – Labour Department.</u>

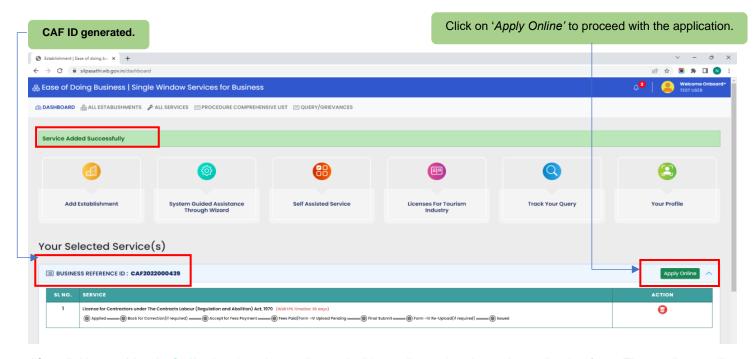


License for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970

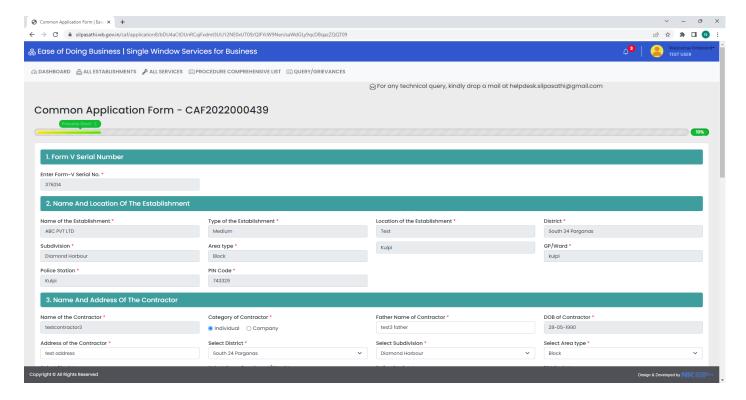
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After selecting the service 'License for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970', the applicant has to click on 'Create CAF'. Applicant's CAF ID will be created. The unique CAF ID is referred to as the common application form.

Applicant's Dashboard

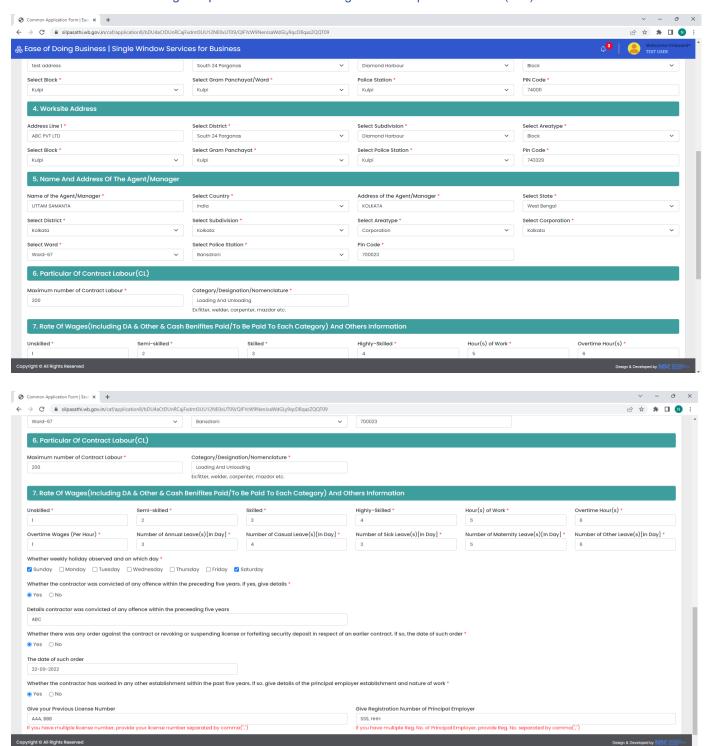


After clicking on '<u>Apply Online'</u> option, the applicant shall be redirected to the main application form. The applicant will have to fill in the required details and review the application form (screenshot below):



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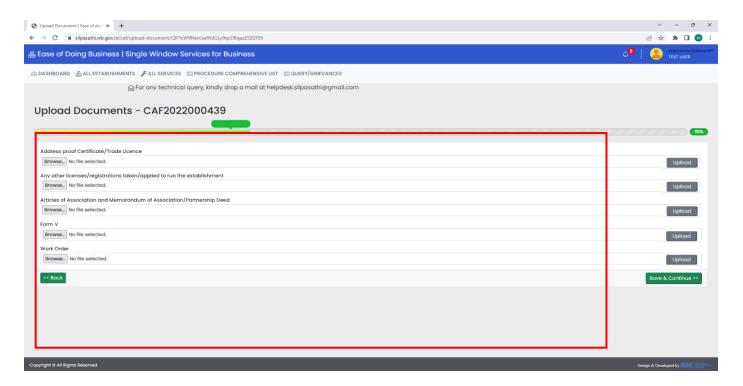


License for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970

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Upon completion of the application process along with document submission, the applicant clicks on the <u>'Submit'</u> button for final submission of the application.

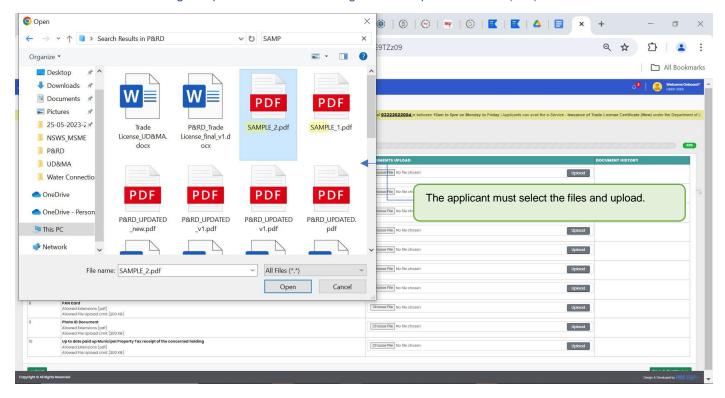
The document submission process has been described below. Please refer to the screenshots below for detailed illustrations.



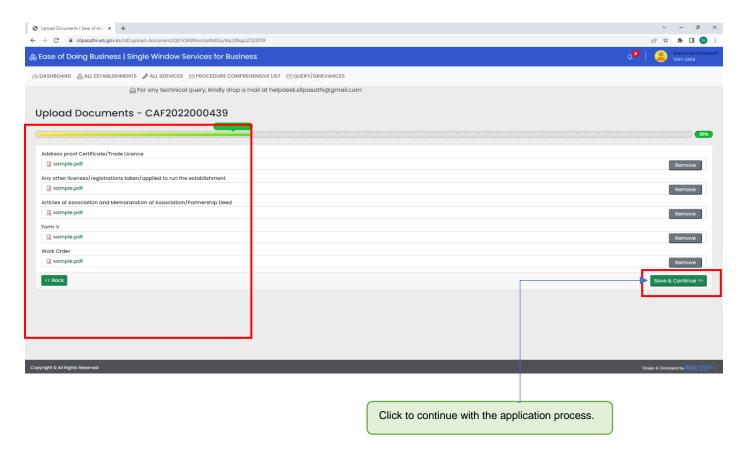
The applicant has to browse the required files in his system and upload them as described in the screenshots. A dialogue box appears after clicking on 'Browse'. Once the required file is selected, the applicant has to click on 'Upload' button to upload the files successfully.

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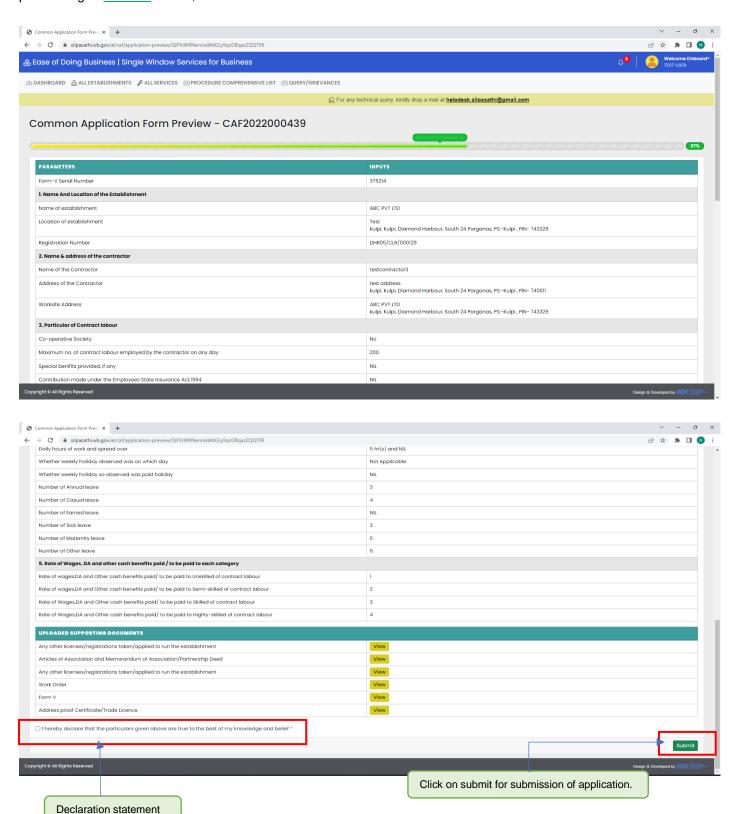
The applicant is required to upload <u>required documents</u> in <u>pdf format</u> as illustrated in the screenshots. After filling the application form and uploading the required documents the applicant has to click on '<u>Save and Continue'</u> to proceed with the application.



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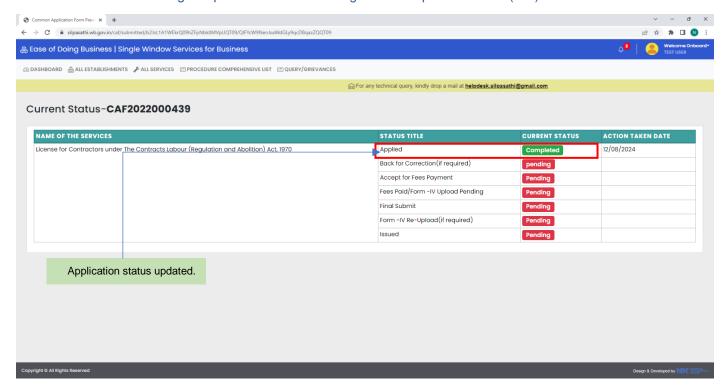
The applicant shall review the filled in application form and proceed for final submission of application. Once reviewed, the applicant shall also be required to click on the Declaration checkbox on the bottom left of the application page before proceeding to <u>'Submit'</u> button, as illustrated in the screenshots below.



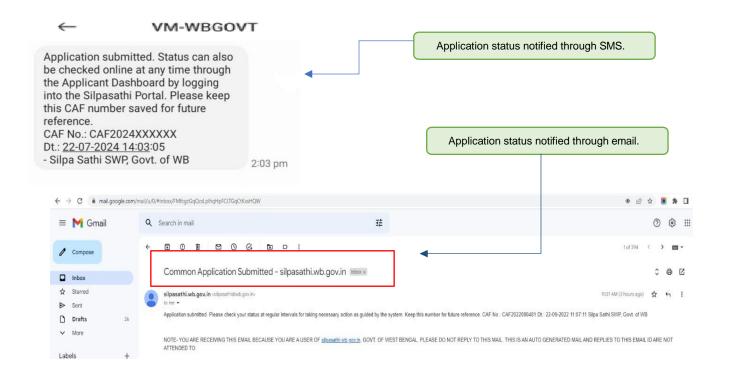
On clicking on 'Submit' link, the following webpage appears post submission of application with updated Status.

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The applicant /user shall be notified via SMS and email on his registered phone number and email id respectively. The applicant receives notifications at different stages of the application - application submission, application approval, etc.



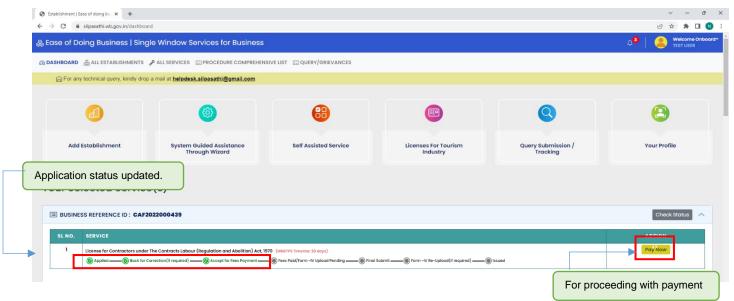
License for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970

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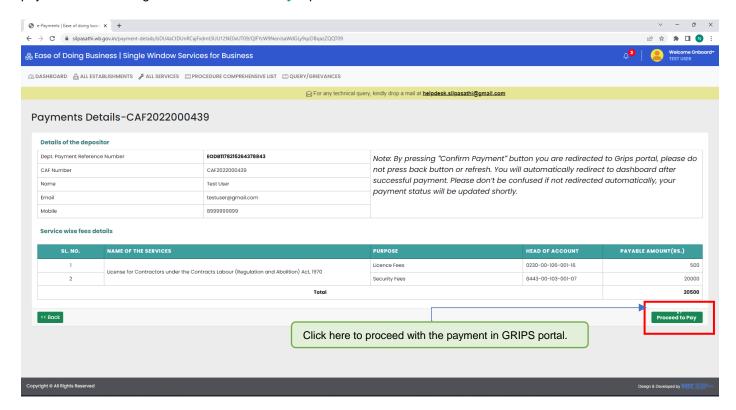
2. Online Payment of fees

The applicant is now required to pay the required fees based on the application filled by the applicant. The applicant has to click on 'Pay Now' option and proceed with the payment procedure. The screenshot below provides an illustration:

Applicant's Dashboard



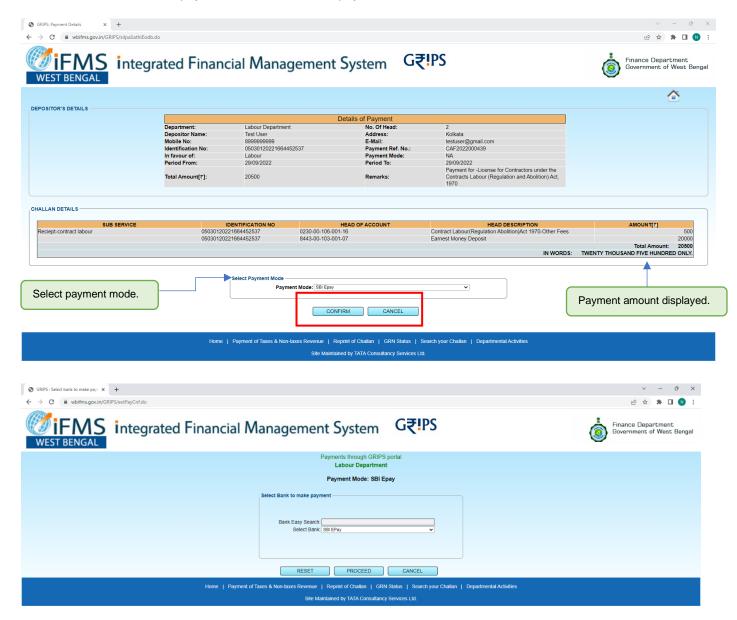
The payment procedure has been illustrated as per the following screenshots. The applicant can proceed with the payment after clicking on the 'Proceed to Pay' option.



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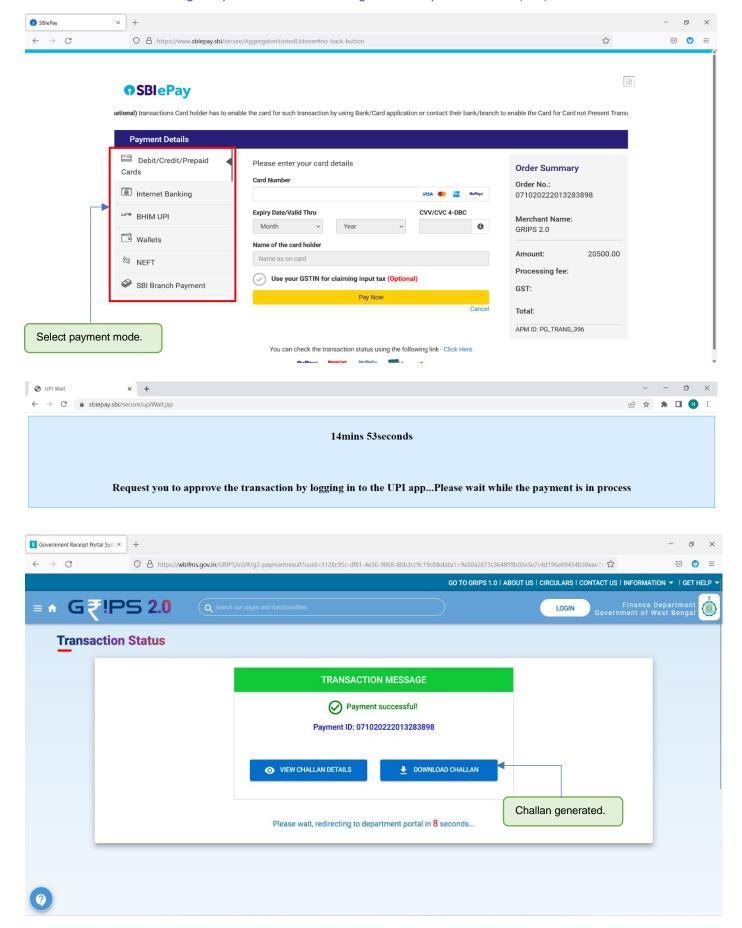
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The applicant is redirected to the **GRIPS portal** to complete the payment process. The applicant shall be able to choose between various modes of payment methods for fees payment.



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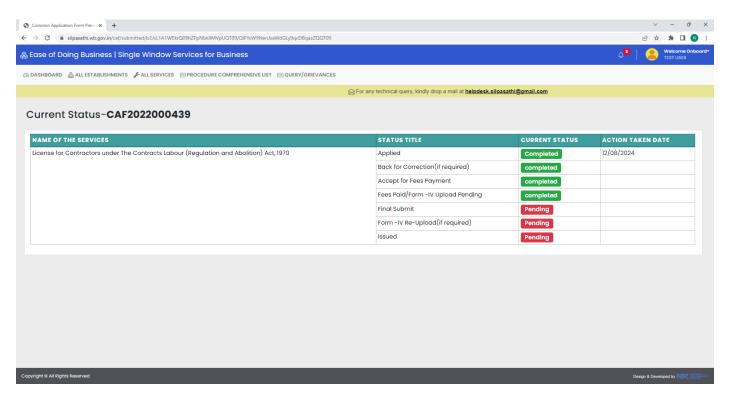
Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

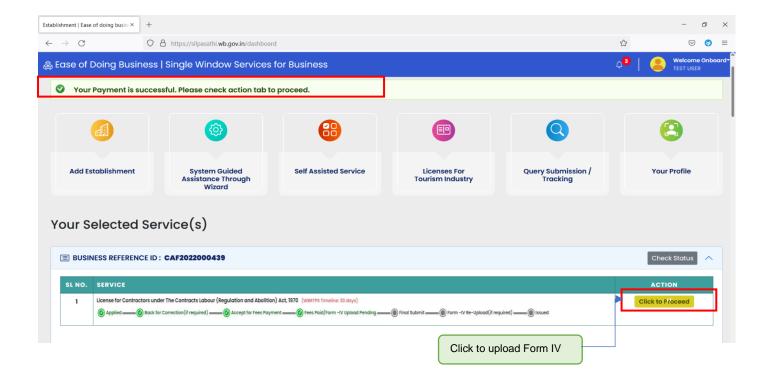


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The application status is updated after successful payment of fees and the applicant can view the same from the dashboard.





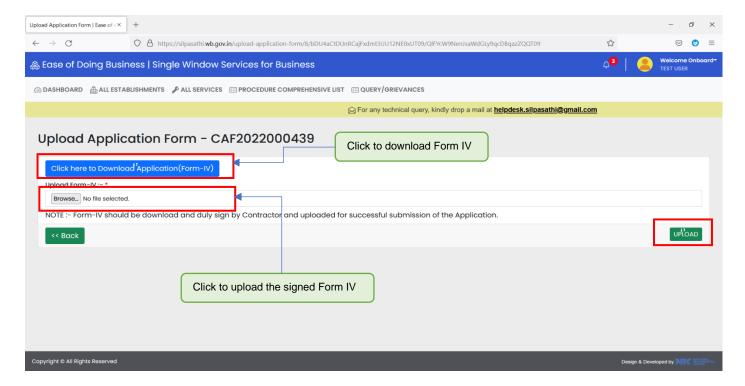
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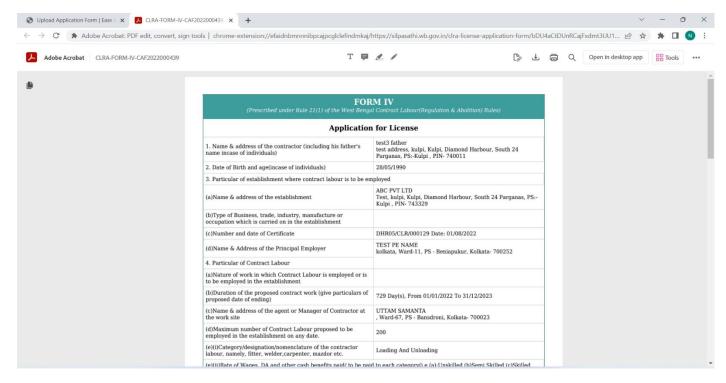
The applicant shall now download Form IV and upload it with signature.

Note: Form IV is a specific form that employers are required to fill and submit to the designated authorities, providing details of contract workers, including their name, occupation, wages, and other relevant information.

This form is used to maintain records and ensure compliance with the Act's provisions, promoting fair treatment and safe working conditions for contract workers.

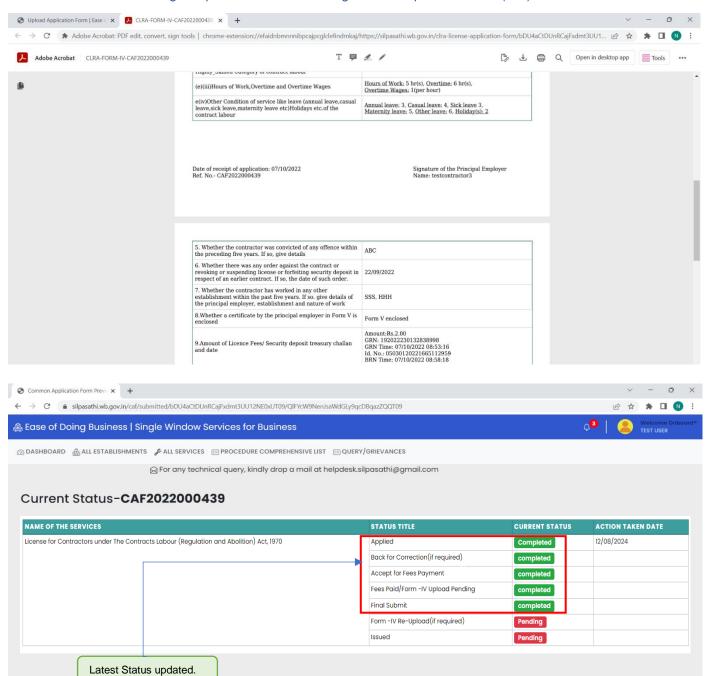


Preview of downloaded Form IV:



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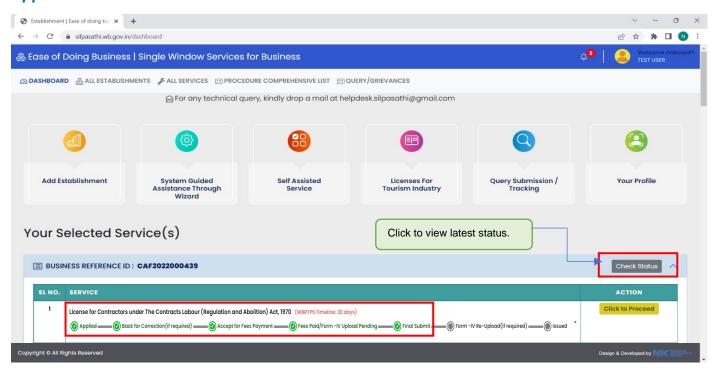
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3. Track Status of Application

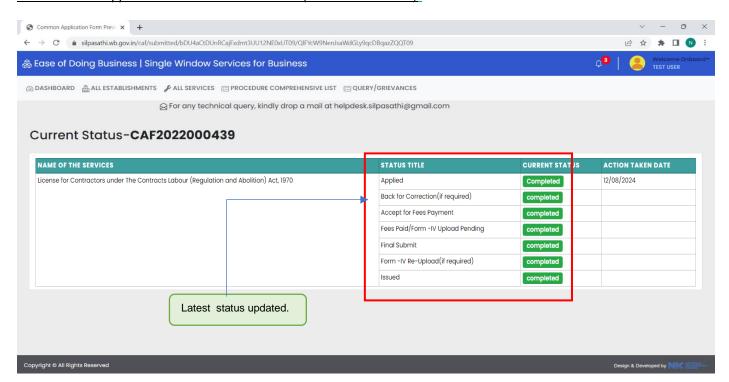
The applicant has to click on 'Check Status' to view the latest status of the application.

Applicant's Dashboard



Note: Latest status can be seen any time through Applicant's Dashboard

Current status appears in the Status Dashboard (Screenshot below).



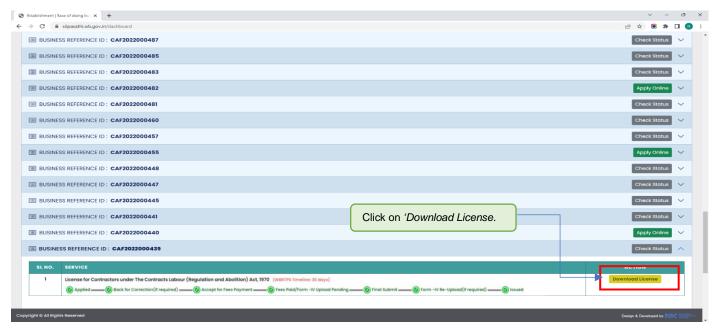
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4. Online Download of final approval certificate

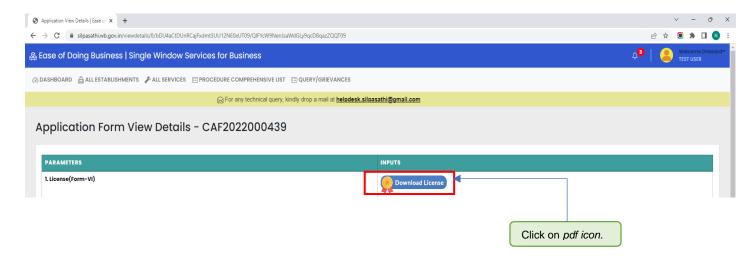
The applicant has to 'Download License' to view further.

Applicant's Dashboard



Note: Latest status can be seen any time through Applicant's Dashboard

The applicant shall now be able to download the final certificate after final approval of application. The applicant has to click on 'PDF' icon to download the Final Approval Certificate issued.

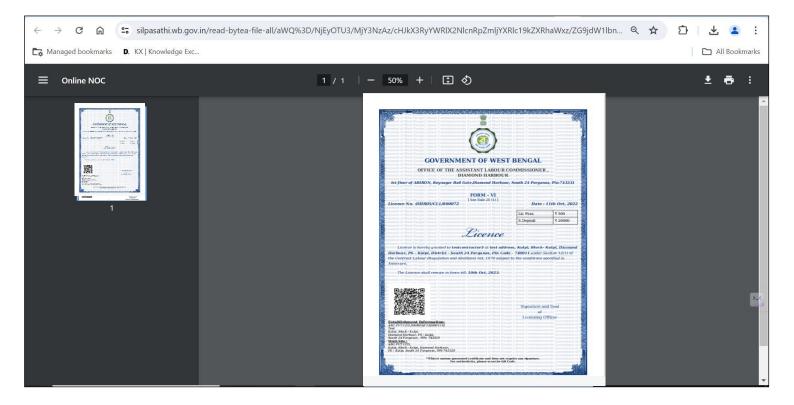


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The certificate as downloaded has been illustrated in the screenshot below:

The Final Certificate gets downloaded (Screenshot)



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One Approval certificate document has been illustrated below:



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5. Third Party verification details

Third party verification is a process by which any independent user / third party verifies an individual's license and registration details online check authenticity of the Certificate without logging into the portal.

Third party verification process

The applicant or any user has to log in to https://silpasathi.wb.gov.in/.

A user (any third party) needs to click on 'Third party Verification' section in the homepage and enter registration number / license number and then click on 'Search' link, for Verification of Certificate.

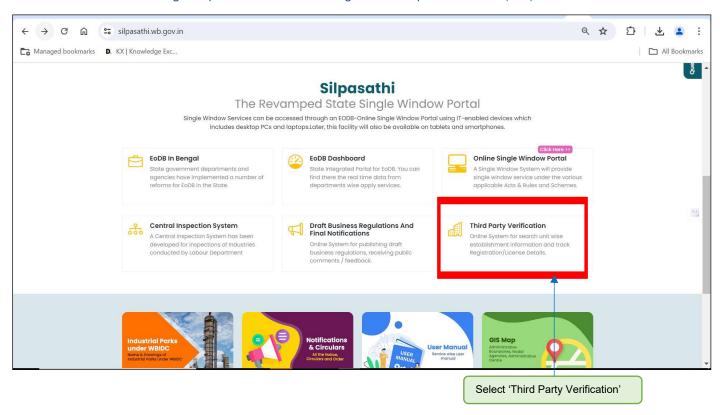
(Screenshots below):

SilpaSathi Homepage

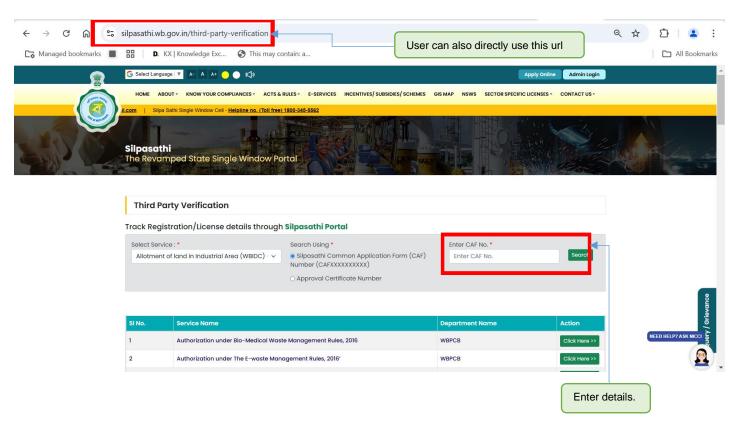


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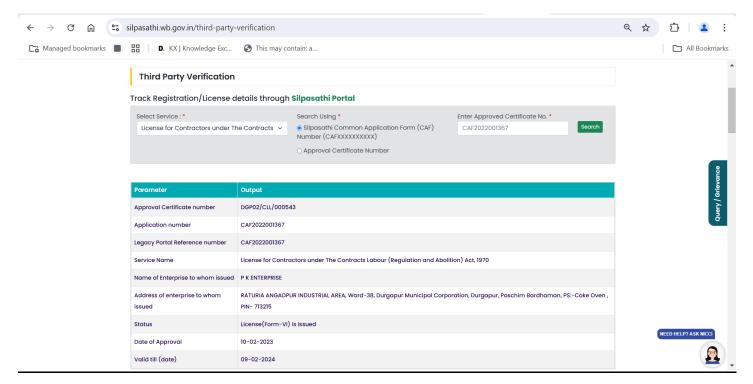
Applicant selects the service and then enter the Certificate/ Approval number or CAF number in the text box beside it and clicks on 'Search' to view details of certificate.



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The third party can view the details as illustrated below:



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