

# Dte of Metrology (Consumer Affairs):

Registration of Manufacturer / Packer under the Legal Metrology Act

Provided as a service through 'SilpaSathi', the Online Single Window portal of the State (West Bengal)

**User Manual** 

# Registration of Manufacturer / Packer under the Legal Metrology Act

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# **Table of Contents**

Intro	duction3	
Abou	t the Service3	
Comp	prehensive Checklist of Documents to be submitted online	
Timel	line (WBRTPS)4	
Instru	uctions related to the application form4	
Appli	ication Process through SilpaSathi6	
1.	Online Application submission along with online submission of documents	6
2.	Online Payment of fees	16
3.	Track Status of Application	20
4.	Online Download of final approval certificate	21
5.	Third Party verification details	25

#### Registration of Manufacturer / Packer under the Legal Metrology Act

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

#### Introduction

This document is intended to serve as a User Manual for grant of the service "Registration of Manufacturer / Packer under the Legal Metrology Act" by Dte of Metrology (Consumer Affairs), Govt. of West Bengal through Single window of the State, 'SilpaSathi'. The service is integrated with the Single Window (SilpaSathi) and can be accessed through the SilpaSathi portal. This document has been designed as a user-friendly guide to assist applicants in filling their application forms. It will help them to familiarise with the entire procedure in a seamless manner for successful submission of application and download final Approval certificate from the SilpaSathi portal without the requirement of physical visit to the Department(s).

#### **Salient Features of Silpasathi Portal:**

- The Single Window Portal of the State of West Bengal (SilpaSathi) allows seamless integration with portals of different government departments thereby providing single login credential for various applications, eliminating the need to provide common information multiple times in different forms of various Departments, and ensuring all clearances are available from a single portal.
- It serves as a digital gateway for providing the necessary statutory compliances under the applicable Acts, Rules, Policies and Schemes of the Govt of West Bengal from a single portal.
- Business Entrepreneurs can get certificates and licences required for setting up and operating business in the State
  in a smooth and time-bound manner, smooth and time-bound manner, without the need to visit any government
  department or office.

#### **About the Service**

Registration of Manufacturer / Packer under the Legal Metrology Act (Consumer Affairs) is to legally sell prepackaged goods in India. The registration ensures that the business adheres to the Legal Metrology Act. The online system has the following features without the requirement of physical visit to the Department: 1) Submission of Application 2) Online Payment of fees 3) Track Status of Application 4) Online Download of final approval certificate 5) Third Party Verification.

# Comprehensive Checklist of Documents to be submitted online

The applicant is required to submit the following documents in order to apply for the service:

#	Documents Required	Detailed Description
1.	Specimen Signature	A specimen signature is a copy of a person's handwritten signature that is kept by an organization to verify that other signatures are also written by the same person
2.	Current Trade License	A current trade license is a type of authorization granted to businesses or individuals to operate a specific type of trade or profession

# Registration of Manufacturer / Packer under the Legal Metrology Act

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

#	Documents Required	Detailed Description
3.	Rent / Ownership	A documentation that establishes the legal right of an individual or entity to own a property
4.	GST	GST Proof or Goods and Services Tax Proof is a crucial document required to prove the payment of GST tax
5.	Partnership Deed / EM-1 / Form - 32	Form 32 is a Limited Liability Partnership (LLP) form used to correct defects or incompleteness in an LLP
6.	Monogram / Trademark (Photocopy of Label)	a trademark that is owned, licensed, or controlled by Monogram and used in connection with Assay
7.	Food License for form item	A food license is a permit issued by a regulatory authority to food establishments, such as restaurants, cafes, and food trucks, to operate legally
8.	Import / Export Registration	Import/export registration refers to the process of registering with the relevant authorities to engage in international trade activities, such as importing or exporting goods or services
9.	Land Conversion into commercial document	commercial document, such as a deed or title package, will outline the property's ownership, boundaries, and zoning regulations

# Timeline (WBRTPS)

Registration of Manufacturer / Packer under the Legal Metrology Act has an WBRTPS timeline of 75 days till approval by the authorities.

# Instructions related to the application form

SI. No.	Field Name	Instructions
1.	Name of establishment	Enter establishment name
2.	Email ID	Enter email address
3.	Phone Number	Enter phone number
4.	PAN number	Enter permanent account number
5.	Aadhar Number	Enter Aadhar number
Address of the Establishment		

# Registration of Manufacturer / Packer under the Legal Metrology Act

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

SI. No.	Field Name	Instructions	
1.	Village / Streets	Enter Village / Street	
2.	Post Office	Enter Post Office	
3.	Pin	Enter Pin	
4.	Mobile Number	Enter Mobile Number	
5.	Email	Enter Email	
6.	District	Enter District	
Company Information			
1.	Select Company type	Importer / exporter	
Enter number of commodities prepacked by applicant			
Add import information/ export information			

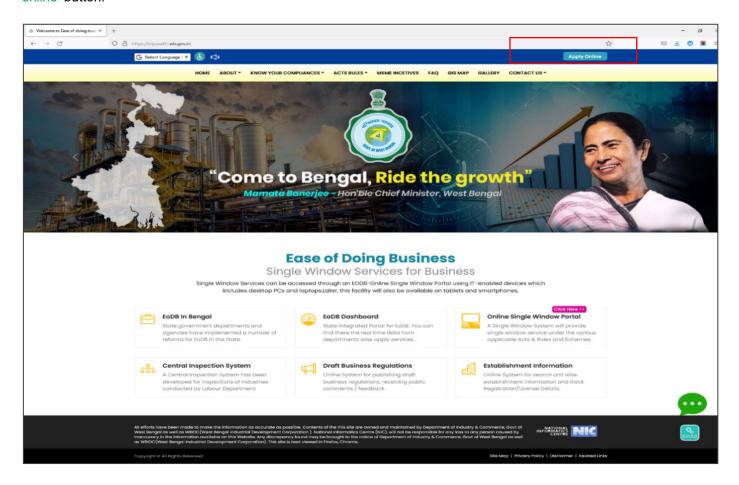
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# **Application Process through SilpaSathi**

## 1. Online Application submission along with online submission of documents

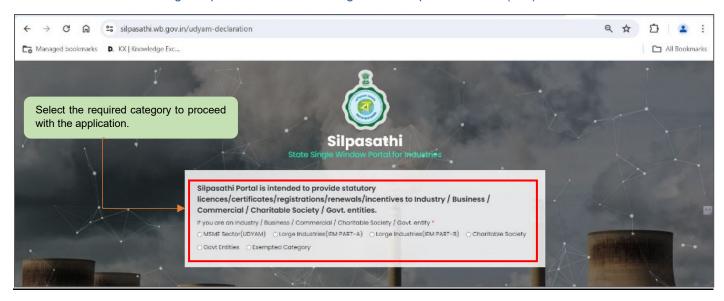
In order to complete the user registration, the applicant has log on to <a href="https://silpasathi.wb.gov.in">https://silpasathi.wb.gov.in</a>/ and click on 'Apply online' button.



<u>Applicant Log-in</u>: The applicant needs to **select the required category** as illustrated in the screenshot below and proceed for registration.

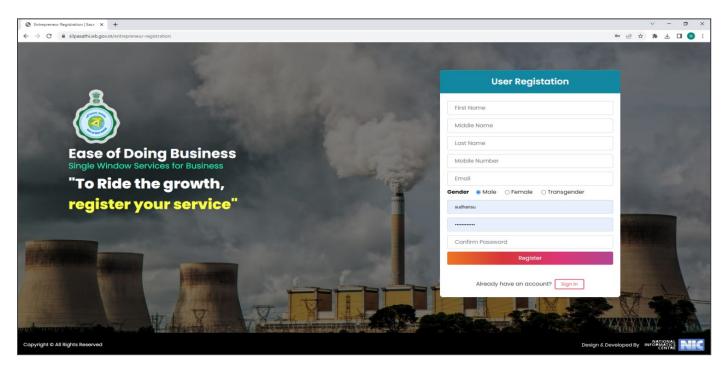
## Registration of Manufacturer / Packer under the Legal Metrology Act

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A sign-up window appears on the screen. The user has to select 'Create New' if he is a new user. An already registered user in SilpaSathi portal can fill in the username and password and login to the SilpaSathi portal.

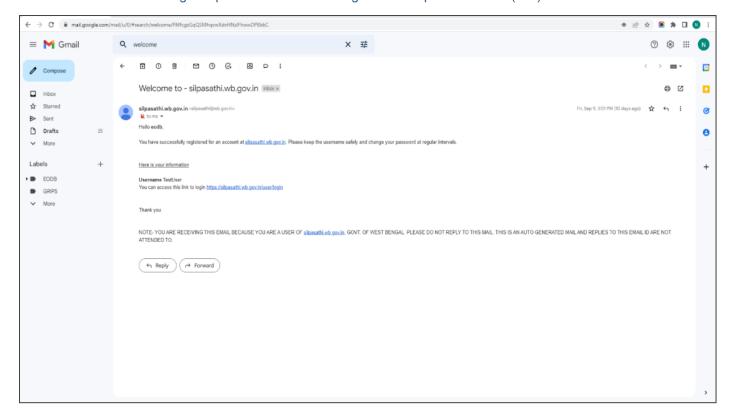
The <u>'User Registration'</u> window will appear with the relevant fields that the applicant needs to fill accurately and click on <u>'Register'</u> as shown by the below screenshot. In case the applicant already has an account, click on the <u>'Sign In'</u> button and login using valid **User ID**, **password and Captcha**.



Applicants will receive email confirmation after registering into the single window portal. Please refer to the screenshot below:

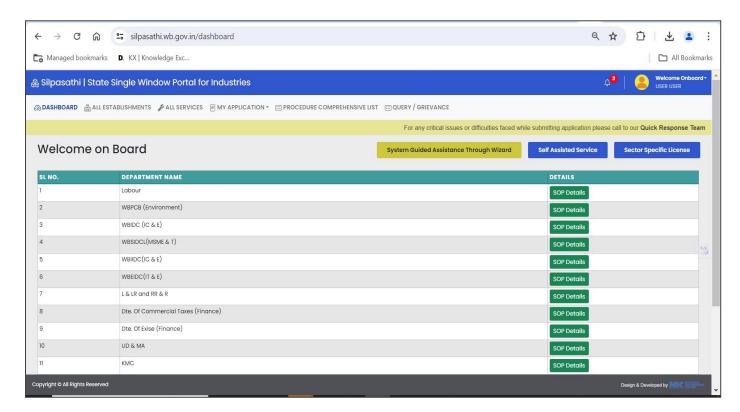
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# **Online Application submission**

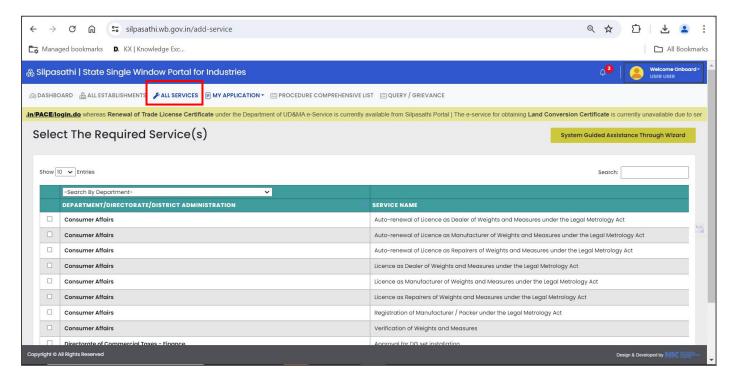
Applicants will now be directed to the user dashboard for completing the further procedures. The following screenshots below illustrate the same.



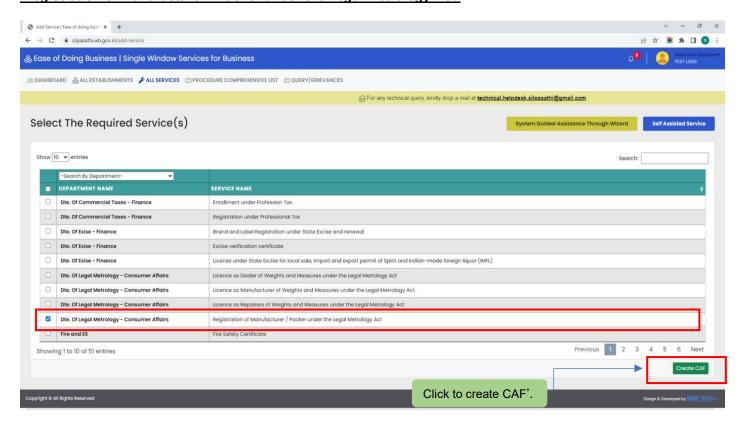
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The applicant has to click on 'ALL SERVICES' to view the list of all services mapped with their corresponding departments.



Once done, a list of services will appear. Applicants need to click on the checkbox adjacent to the service named 'Registration of Manufacturer / Packer under the Legal Metrology Act'

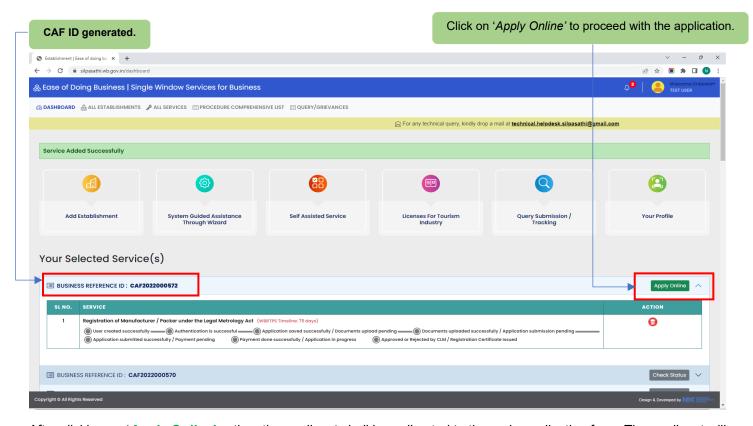


## Registration of Manufacturer / Packer under the Legal Metrology Act

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

After selecting the service **Registration of Manufacturer / Packer under the Legal Metrology Act**, the applicant has to click on <u>'Create CAF'</u>. Applicant's CAF ID will be created. The unique CAF ID is referred to as the common application form.

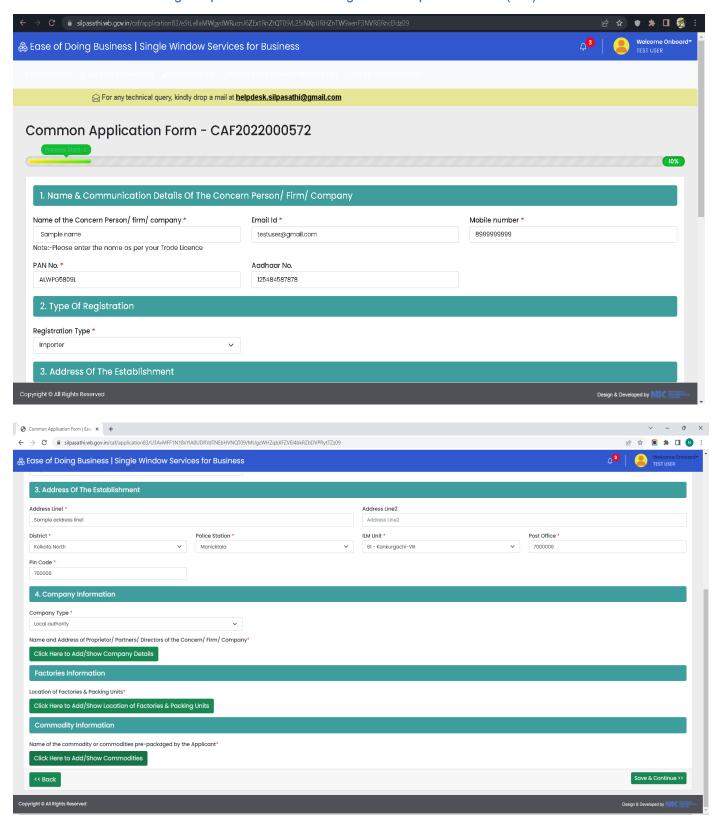
#### Applicant's Dashboard



After clicking on '<u>Apply Online'</u> option, the applicant shall be redirected to the main application form. The applicant will have to fill in the required details and review the application form (screenshot below):

## Registration of Manufacturer / Packer under the Legal Metrology Act

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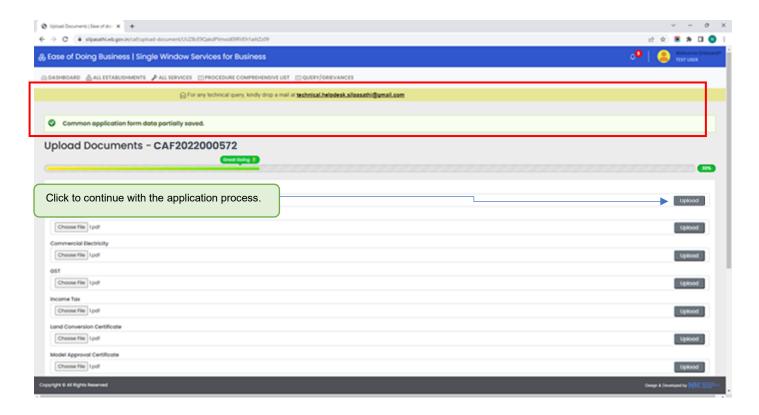


Upon completion of the application process along with document submission, the applicant clicks on the <u>'Submit'</u> button for final submission of the application.

# Registration of Manufacturer / Packer under the Legal Metrology Act

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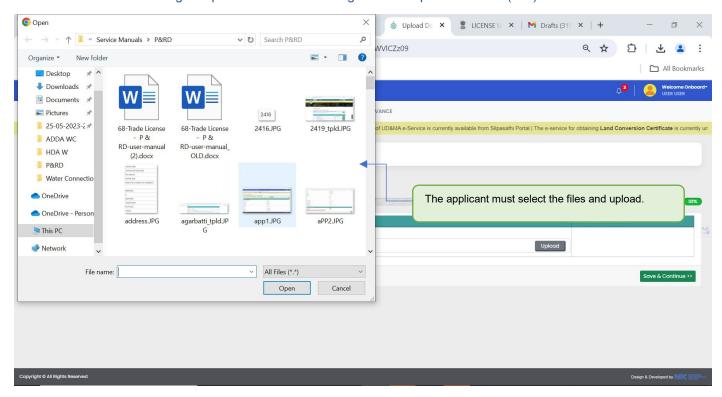
The document submission process has been described below. Please refer to the screenshots below for detailed illustrations.



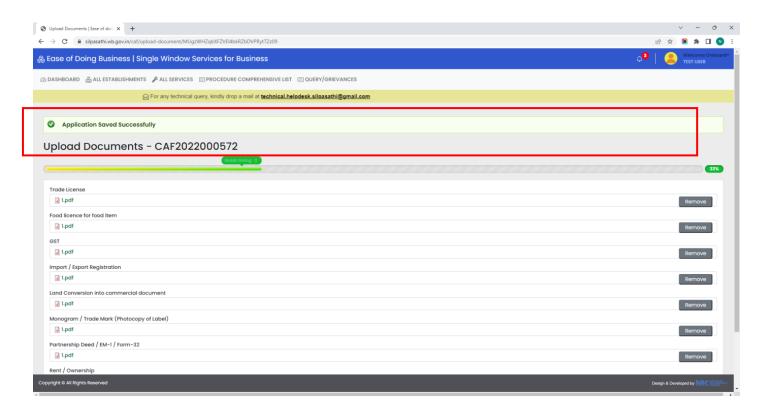
The applicant has to browse the required files in his system and upload them as described in the screenshots. A dialogue box appears after clicking on 'Browse'. Once the required file is selected, the applicant has to click on 'Upload' button to upload the files successfully.

# Registration of Manufacturer / Packer under the Legal Metrology Act

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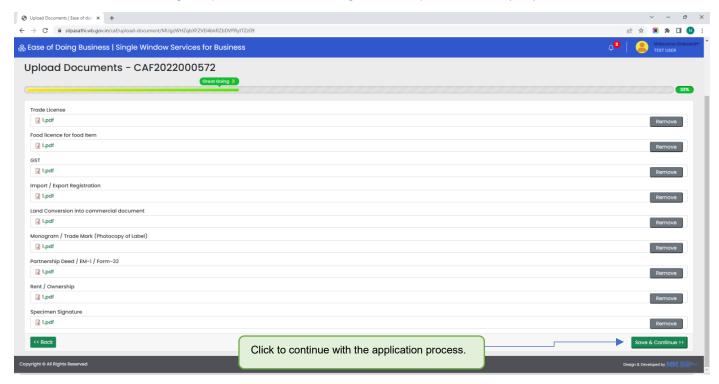


The applicant is required to upload <u>the required documents</u> in <u>pdf format</u> as illustrated in the screenshots. After filling the application form and uploading the required documents the applicant has to click on '<u>Save and Continue</u>' to proceed with the application.



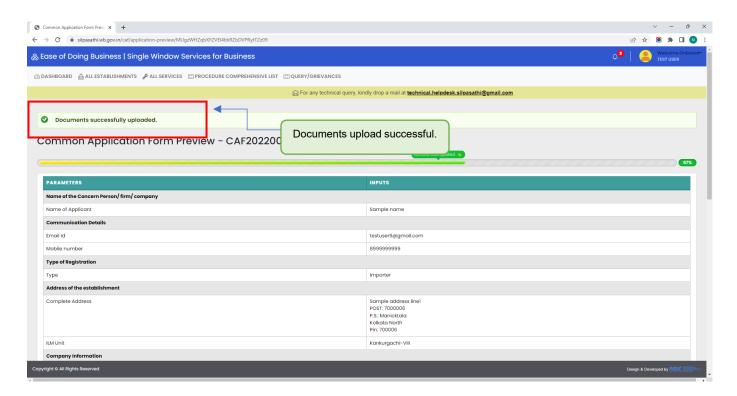
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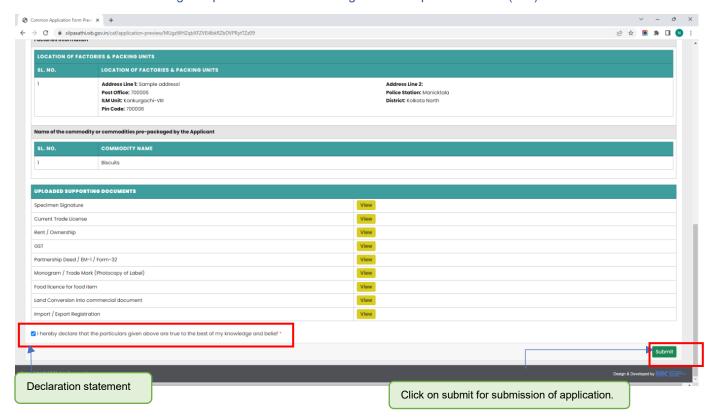
The applicant shall review the filled in application form and proceed for final submission of application. Once reviewed, the applicant shall also be required to click on the Declaration checkbox on the bottom left of the application page before proceeding to <u>'Submit'</u> button, as illustrated in the screenshots below.

#### **Application Form**

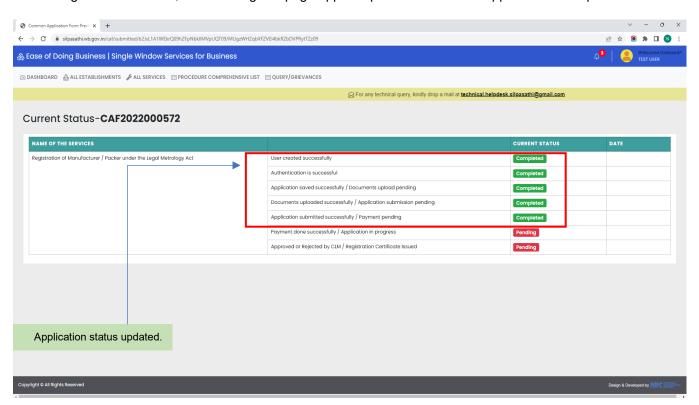


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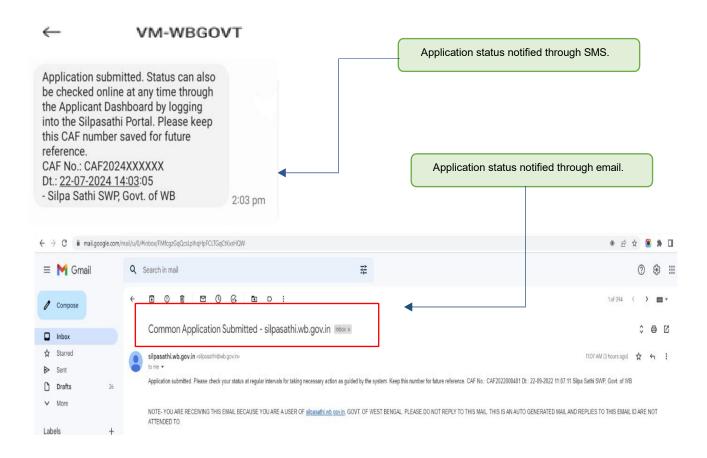
On clicking on 'Submit' link, the following webpage appears post submission of application with updated Status.



#### Registration of Manufacturer / Packer under the Legal Metrology Act

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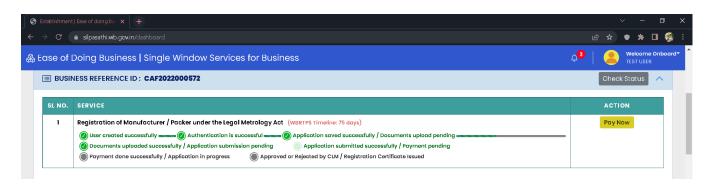
The applicant /user shall be notified via SMS and email on his registered phone number and email id respectively. The applicant receives notifications at different stages of the application - application submission, application approval, etc.



# 2. Online Payment of fees

The applicant is now required to pay the required fees based on the application filled by the applicant. The applicant has to click on 'Pay Now' option and proceed with the payment procedure. The screenshot below provides an illustration:

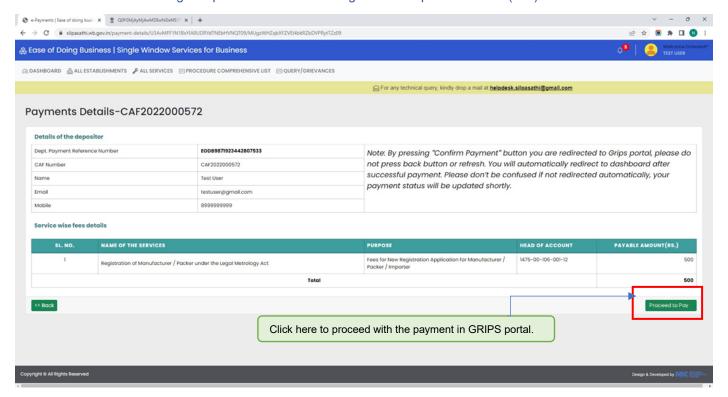
#### Applicant's Dashboard



The payment procedure has been illustrated as per the following screenshots. The applicant can proceed with the payment after clicking on the 'Proceed to Pay' option.

# Registration of Manufacturer / Packer under the Legal Metrology Act

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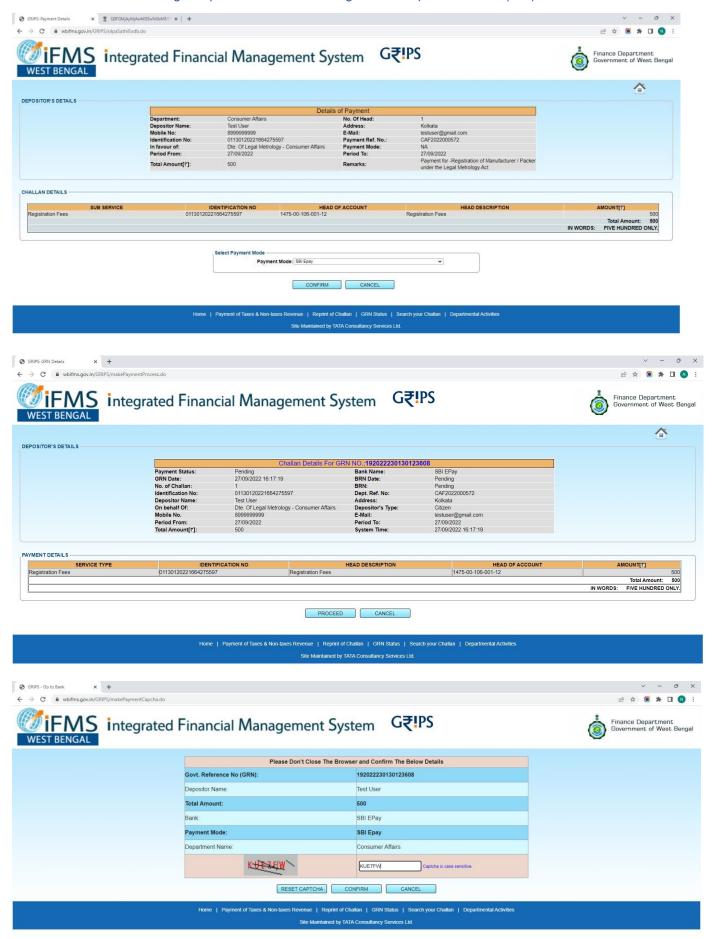


The applicant is redirected to the **GRIPS portal** to complete the payment process. The applicant shall be able to choose between various modes of payment methods for fees payment.



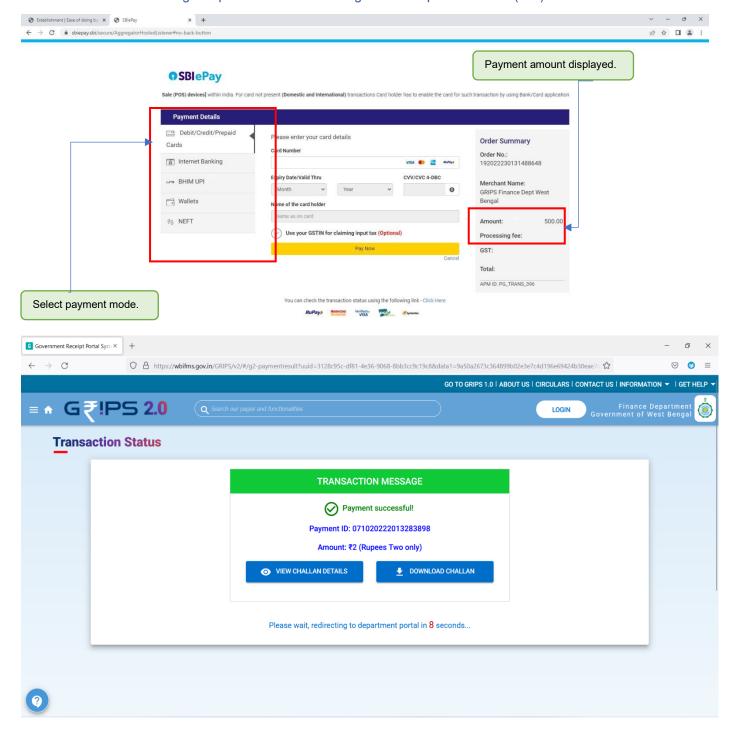
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Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)



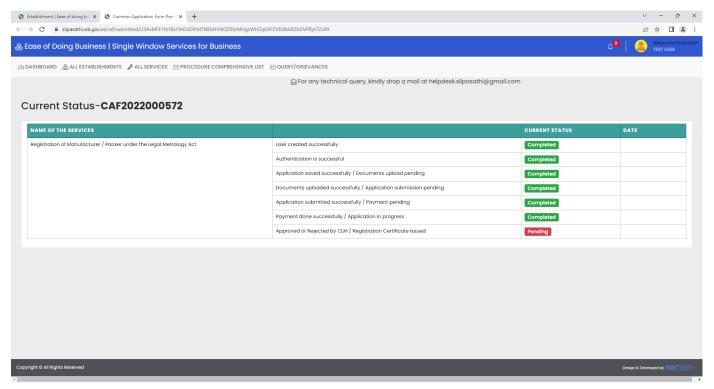
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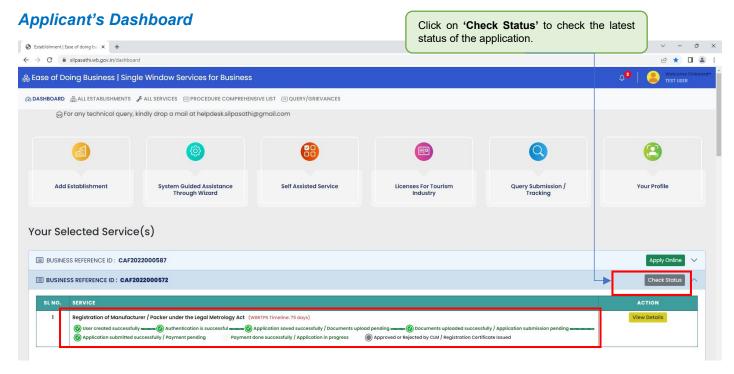
# Registration of Manufacturer / Packer under the Legal Metrology Act

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)



## 3. Track Status of Application

The applicant has to click on 'Check Status' to view the latest status of the application.

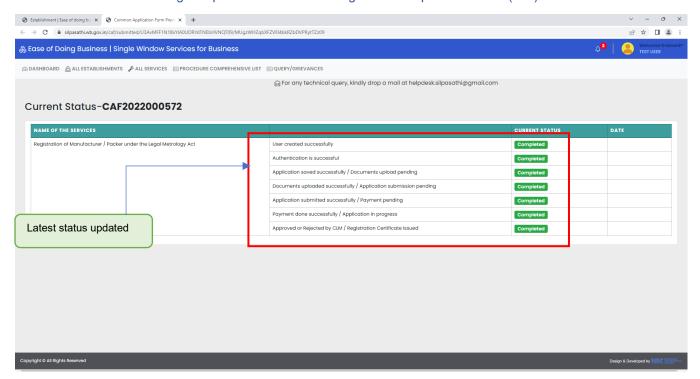


#### Note: Latest status can be seen any time through Applicant's Dashboard

Current status appears in the Status Dashboard (Screenshot below).

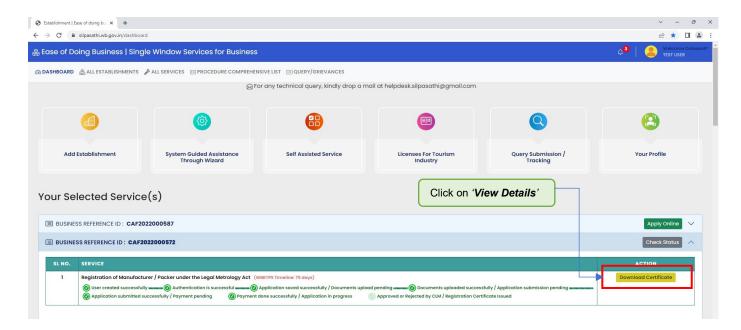
# Registration of Manufacturer / Packer under the Legal Metrology Act

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Note: Applicant can click on 'Check Status' at periodic intervals and can view the latest status of the application

#### 4. Online Download of final approval certificate

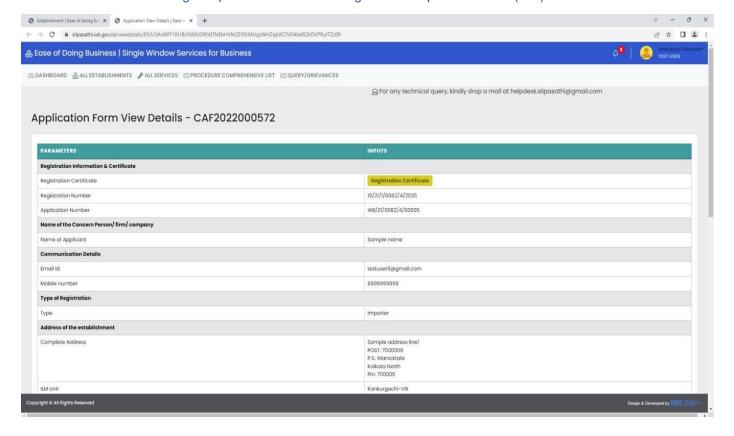


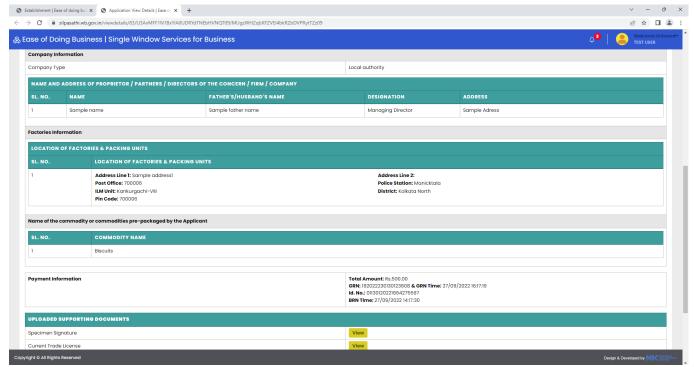
#### Note: Latest status can be seen any time through Applicant's Dashboard

The applicant shall now be able to download the final certificate after final approval of application. The applicant has to click on 'Click to Download' icon to download the Final Approval Certificate issued.

## Registration of Manufacturer / Packer under the Legal Metrology Act

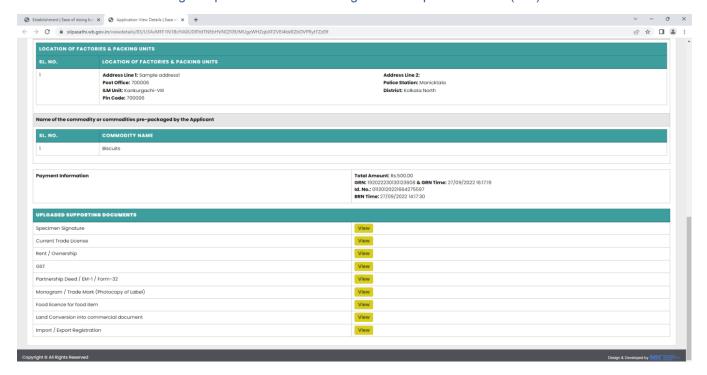
Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)





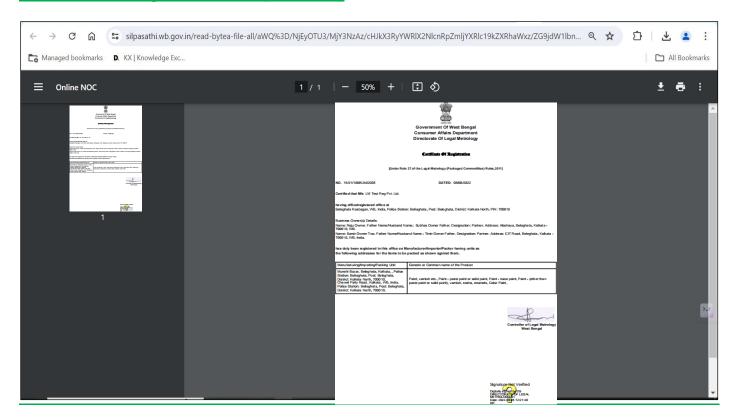
# Registration of Manufacturer / Packer under the Legal Metrology Act

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#### The certificate as downloaded has been illustrated in the screenshot below:

#### The Final Certificate gets downloaded (Screenshot)



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One Approval certificate document has been illustrated below:



Government Of West Bengal Consumer Affairs Department Directorate Of Legal Metrology

#### Certificate Of Registration

[Under Rule 27 of the Legal Metrology (Packaged Comm dities) Rules,2011]

NO. 19/21/1/0062/4/2035

DATED: 05/08/2022

Certified that M/s LM Test Reg Pvt. Ltd.

having office/registered office at Beleghata Rasbagan, WB, India, Police Station: Beliaghata, Post: Beleghata, District: Kolkata North, PIN: 700010

Business Owner(s) Details:
Name: Raju Owner. Father Name/Husband Name.: Subhas Owner Father. Designation: Partner. Address: Alochaya, Beleghata, Kolkata - 700010, WB.

Name: Samir Owner Two. Father Name/Husband Name.: Timir Owner Father. Designation: Partner. Address: CIT Road, Beleghata, Kokata - 700010, WB, India.

has duly been registered in this office as Manufacturer/Importer/Packer having units as the following addresses for the items to be packed as shown against them.

Manufacturing/Importing/Packing Unit	Generic or Common name of the Product
Munshi Bazar, Beleghata, Kolkata, , Police Station: Beliaghata, Post: Beleghata, District: Kolkata North, 7000 10. Chawal Patly Road, Kokata, WB, India, Police Station: Belaghata, Post: Beleghata, District: Kolkata North, 7000 10.	Paint, vamish etc., Paint • paste paint or solid paint, Paint • base paint, Paint • (other than paste paint or solid paint), vamish, stains, enamels, Color Paint,

## Registration of Manufacturer / Packer under the Legal Metrology Act

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#### 5. Third Party verification details

Third party verification is a process by which any independent user / third party verifies an individual's license and registration details online check authenticity of the Certificate without logging into the portal.

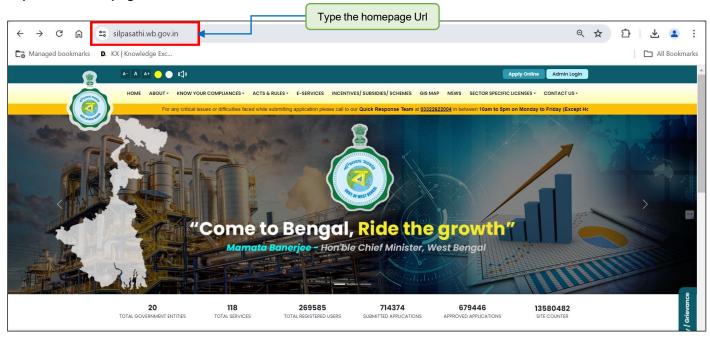
#### Third party verification process

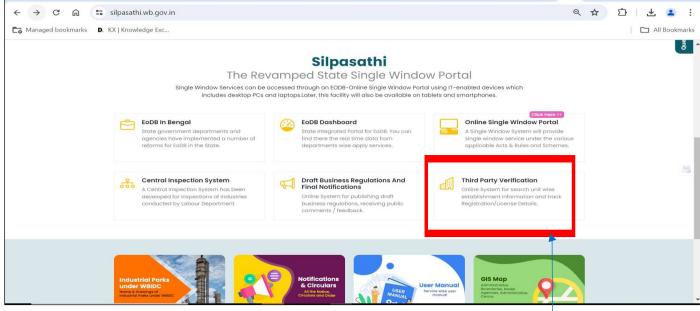
The applicant or any user has to log in to <a href="https://silpasathi.wb.gov.in">https://silpasathi.wb.gov.in</a>/.

A user (any third party) needs to click on 'Third party Verification' section in the homepage and enter registration number / license number and then click on 'Search' link, for Verification of Certificate.

(Screenshots below):

#### SilpaSathi Homepage



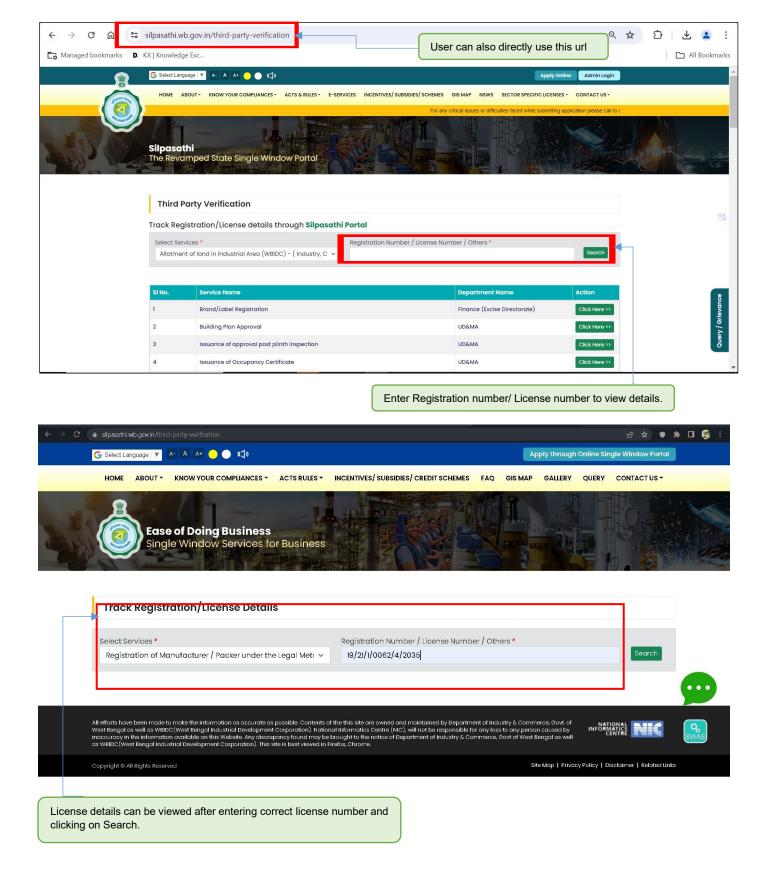


Select 'Third Party Verification'

## Registration of Manufacturer / Packer under the Legal Metrology Act

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

Applicant selects the service and then enter the Certificate/ Approval number in the text box beside it and clicks on 'Search' to view details of certificate.



# Registration of Manufacturer / Packer under the Legal Metrology Act

Provided as a service through 'SilpaSathi' the Online Single Window portal of State (WB)

The third party can view the details as illustrated below:

