

Labour Department:

Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948

Provided as a service through 'SilpaSathi', the Online Single Window portal of the State (West Bengal)

User Manual

Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948

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Introduction

This document is intended to serve as a User Manual for grant of the service "Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948" by Labour Department, Govt. of West Bengal through Single window of the State, 'SilpaSathi'. The service is integrated with the Single Window (SilpaSathi) and can be accessed through the SilpaSathi portal. This document has been designed as a user-friendly guide to assist applicants in filling their application forms. It will help them to familiarise with the entire procedure in a seamless manner for successful submission of application and download final Approval certificate from the SilpaSathi portal without the requirement of physical visit to the Department(s).

Salient Features of Silpasathi Portal:

- The Single Window Portal of the State of West Bengal (SilpaSathi) allows seamless integration with portals of
 different government departments thereby providing single login credential for various applications, eliminating the
 need to provide common information multiple times in different forms of various Departments, and ensuring all
 clearances are available from a single portal.
- It serves as a digital gateway for providing the necessary statutory compliances under the applicable Acts, Rules, Policies and Schemes of the Govt of West Bengal from a single portal.
- Business Entrepreneurs can get certificates and licences required for setting up and operating business in the State
 in a smooth and time-bound manner, smooth and time-bound manner, without the need to visit any government
 department or office.

About the Service

Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948 by Labour Department is required for obtaining official consent to establish, renovate, or start using a building as a production facility in India under The Factories Act, 1948. The approval of a plan and permission to construct, extend, or take into use any building as a factory under the Factories Act, 1948 is typically granted by the local Factory Inspector/ Labour Department, after reviewing the plan and ensuring compliance with the Act's requirements. The approval process involves submission of plans, payment of fees, and compliance with safety and environmental regulations. It is mandatory for factories to obtain this approval before commencing operations. The online system has the following features without the requirement of physical visit to the Department: 1) Submission of Application 2) Online Payment of fees 3) Track Status of Application 4) Online Download of final approval certificate 5) Third Party Verification.

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Comprehensive Checklist of Documents to be submitted online

The applicant is required to submit the following documents in order to apply for the service:

#	Documents Required	Detailed Description
1.	Authenticated Copy of Consent to Establish from WBPCB	CTE is a permit that allows the discharge of sewage or trade effluent into a stream, well, or sewer, or the emission of air pollutants into the atmosphere
2.	Authenticated Copy of Consent to operate from WBPCB	A Consent to Operate (CTO) permit is a legal document that allows a business to operate after meeting environmental standards
3.	Authenticated Copy of Purchase deed/ lease deed/ Rent Receipt as the case may be in respect of the premises to be used as Factory	Conclusive proof of ownership, while a lease deed outlines the terms of your agreement
4.	Company PAN Card	The PAN card is a crucial document for maintaining compliance with tax regulations and is often used as a proof of identity and address.
5.	Declaration, duty signed by the occupier, stating whether any process or activity of the factory is a hazardous process as defined under Factories Act, 1948	Agreement signed by the occupier
6.	Flow Chart of Manufacturing Process	Workflow for Manufacturing Process
7.	Forwarding Letter	A forwarding letter is a document used in various contexts, primarily in business and international correspondence. Its primary purpose is to direct communication to the intended recipient when the original recipient is no longer available or has changed their address
8.	Letter of Intimation	A Letter of Intimation is a formal notice given to an individual or organization, typically informing them of a decision, action, or intention that affects their rights, obligations, or interests.
9.	Other documents	Additional documents if required

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Timeline (WBRTPS)

Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948 has an WBRTPS timeline of 50 days till approval by the authorities.

Instructions related to the application form

SI. No.	Field Name	Instructions				
Decision	Decision Making Section					
1.	Identify yourself as	Owner/ Proprietor / Factory / etc				
2.	Does your Factory Use Power (Electrical / Mechanical/ Both)	Select Yes / No.				
No. of Wo	No. of Workers (Permanent)					
1.	Men	Enter number of men employed				
2.	Women	Enter number of women employed				
3.	Adolescent Male	Enter number of Adolescent (Male) employed				
4.	Adolescent Female	Enter number of Adolescent (Female) employed				
5.	Children Male	Enter number of Children (Male) employed				
6.	Children Female	Enter number of Children (Female) employed				
No. of Wo	orkers (Contractual)					
7.	Men	Enter number of men employed				
8.	Women	Enter number of women employed				
9.	Adolescent Male	Enter number of Adolescent (Male) employed				
10.	Adolescent Female	Enter number of Adolescent (Female) employed				
11.	Children Male	Enter number of Children (Male) employed				
12.	Children Female	Enter number of Children (Female) employed				
Factory Ir	nformation					
1.	Name of the factory	Enter number of the factory/industry				
2.	Ownership Type	Select from type of ownership (Public Ltd / Private Limited / PPP)				
3.	Occupier Type	Director / Proprietor				
4.	PAN of business establishment	Enter permanent account number				

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SI. No.	Field Name	Instructions				
5.	GSTIN Number	Enter GST ID				
6.	Udyog Aadhar Number	Enter Udyog Aadhar number details				
7.	Trade License No.	Enter valid trade license number				
8.	CIN No.	Enter CIN No.				
9.	Factory Category	Select small, medium, large				
10.	Previous Name of Factory	Previous Name of factory if available				
Location	Location of the Factory					
11.	Pin Code	Enter Pin Code				
12.	State	Select State				
13.	District	Select district				
14.	Subdivision	Select Sub-division				
15.	Estate Type	Select Industrial/ commercial				
16.	Area Type	Select corporation / Municipality				
17.	Corporation	Select Corporation area				
18.	Ward	Enter ward No.				
19.	Police Station	Select police stations				
20.	Post Office	Select post office				
21.	Mouza Name	Enter Mouza Name				
22.	JL Number	Enter JL Number				
23.	Factory Zone	Select Factory zone				
24.	Address	Enter address				
25.	Mobile No.	Enter Mobile No.				
26.	Alternate Mobile Number	Enter alternate mobile No.				
27.	Email Id	Enter email ID				
Particular	Particular of Plan to be in installed					
28.	Plant to be installed	Enter plant name				
Factory Identification According to WBPCB						
29.	Categories of WBPCB	Select green / orange / red				
30.	Reference Number of approval of arrangements	Enter reference number				
31.	Date of Approval of Arrangements	Enter date of approval				
Details of Occupier						

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SI. No.	Field Name	Instructions		
32.	First Name	Enter First Name		
33.	Middle Name	Enter middle name		
34.	Last Name	Enter last name		
35.	Date of Birth	Enter date of birth		
36.	Telephone Number	Enter telephone number		
37.	Gender	Select gender (M/F)		
38.	Email ID	Enter email id		
Occupier Permanent Address				
39.	Country	Enter country name		
40.	Pincode	Enter pincode		
41.	State	Select state		
42.	District	Select district		
43.	Sub-division	Select sub-division		
44.	Area Type	Select corporation / Municipality		
45.	Corporation	Select Corporation area		
46.	Ward	Enter ward No.		
47.	Enter your House No.	Enter House No.		
48.	Address	Enter address		

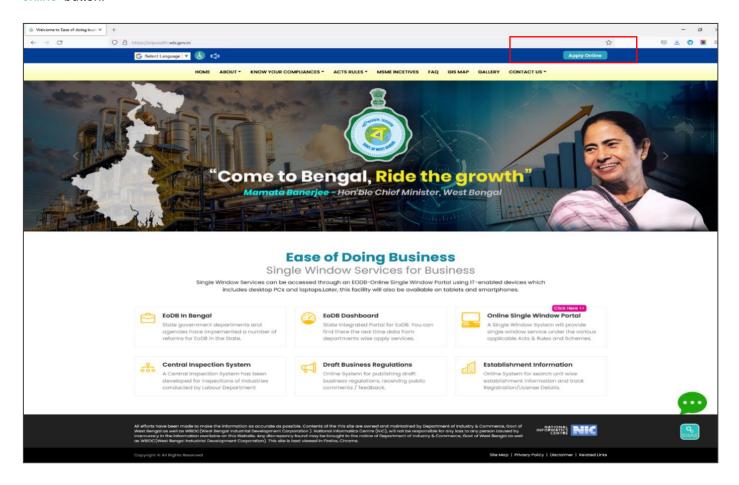
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Application Process through SilpaSathi

1. Online Application submission along with online submission of documents

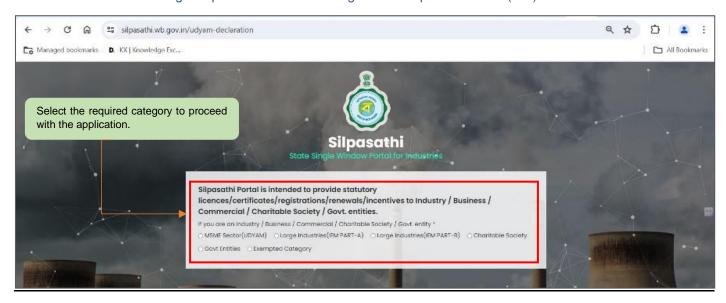
In order to complete the user registration, the applicant has log on to https://silpasathi.wb.gov.in/ and click on 'Apply online' button.



<u>Applicant Log-in</u>: The applicant needs to **select the required category** as illustrated in the screenshot below and **proceed for registration**.

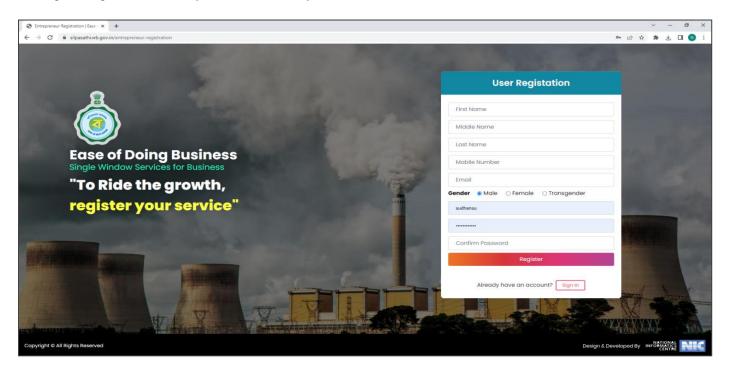
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A sign-up window appears on the screen. The user has to select 'Create New' if he is a new user. An already registered user in SilpaSathi portal can fill in the username and password and login to the SilpaSathi portal.

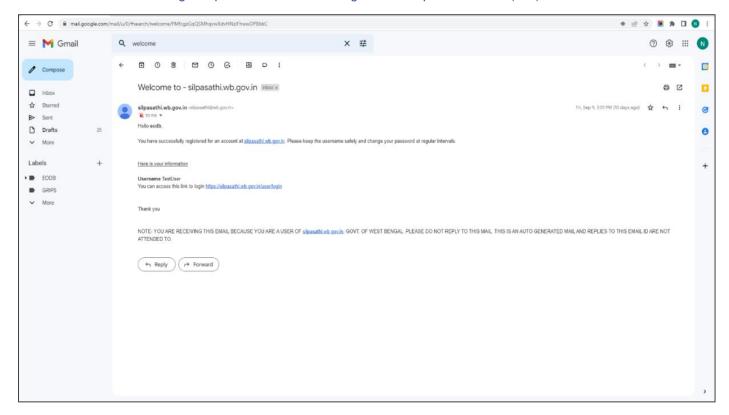
The <u>'User Registration'</u> window will appear with the relevant fields that the applicant needs to fill accurately and click on <u>'Register'</u> as shown by the below screenshot. In case the applicant already has an account, click on the <u>'Sign In'</u> button and login using valid **User ID**, **password and Captcha**.



Applicants will receive email confirmation after registering into the single window portal. Please refer to the screenshot below:

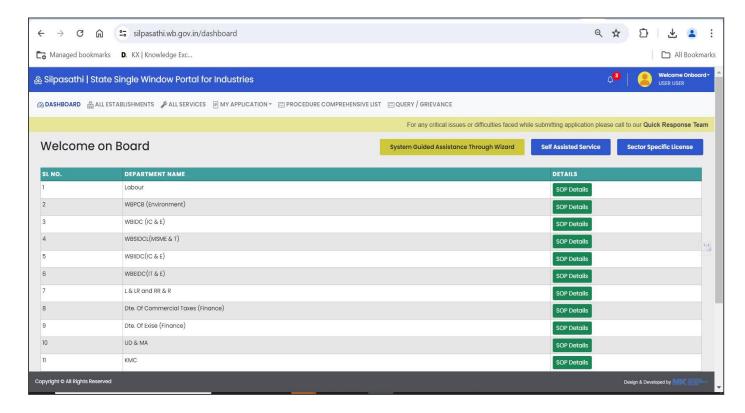
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Online Application submission

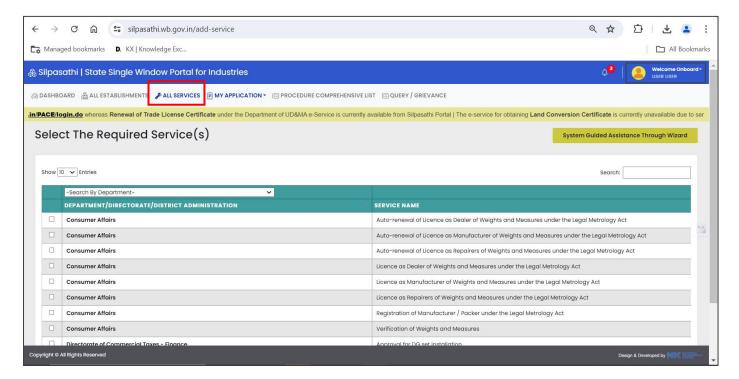
Applicants will now be directed to the user dashboard for completing the further procedures. The following screenshots below illustrate the same.



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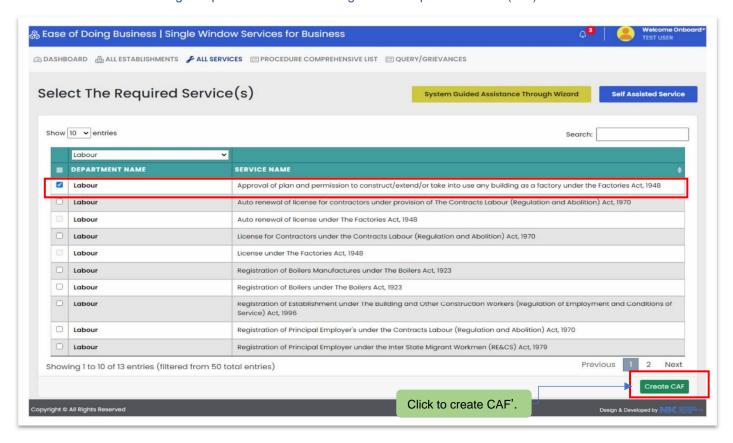
The applicant has to click on 'ALL SERVICES' to view the list of all services mapped with their corresponding departments.



Once done, a list of services will appear. Applicants need to click on the checkbox adjacent to the service named 'Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948

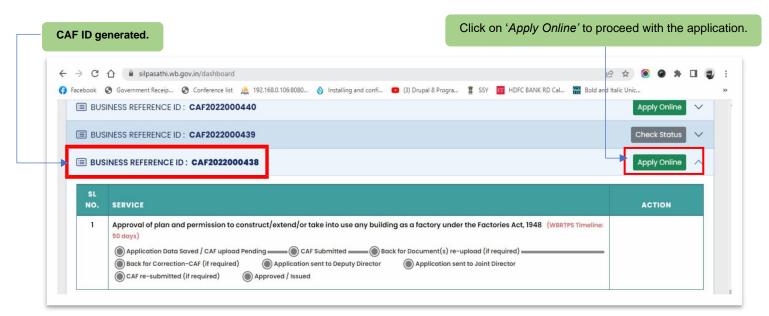
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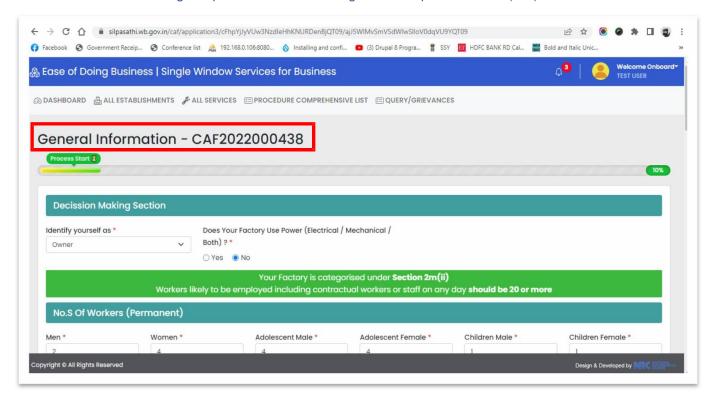
After selecting the service Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948 – Labour Department, the applicant has to click on 'Create CAF'. Applicant's CAF ID will be created. The unique CAF ID is referred to as the common application form.

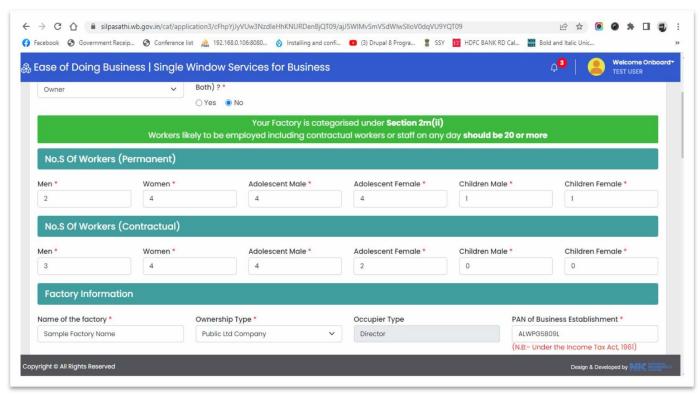
Applicant's Dashboard



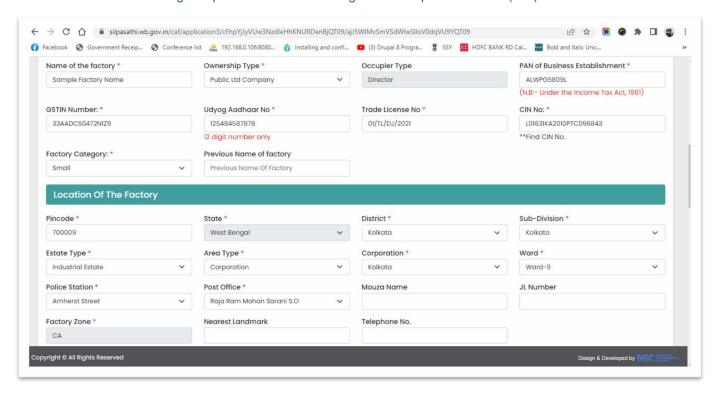
After clicking on '<u>Apply Online'</u> option, the applicant shall be redirected to the main application form. The applicant will have to fill in the required details and review the application form (screenshot below):

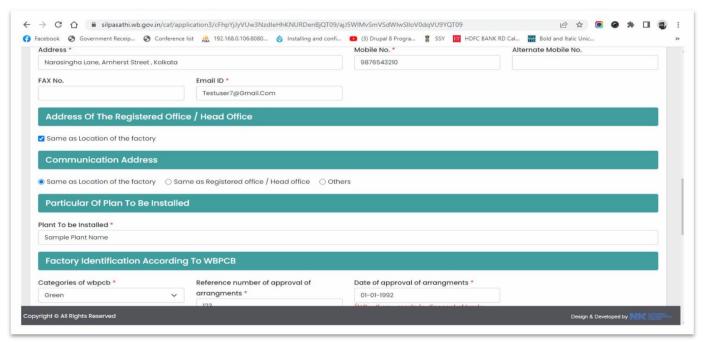
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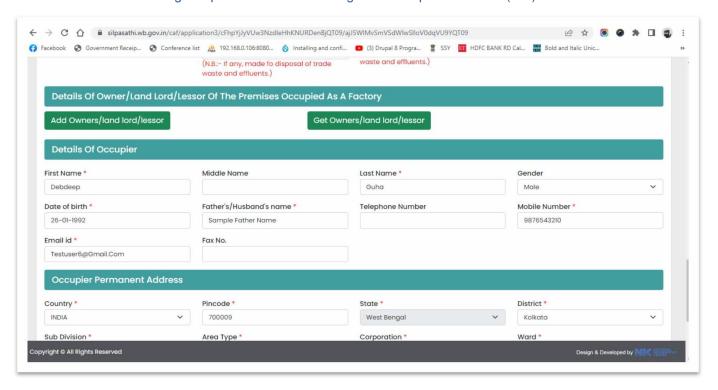
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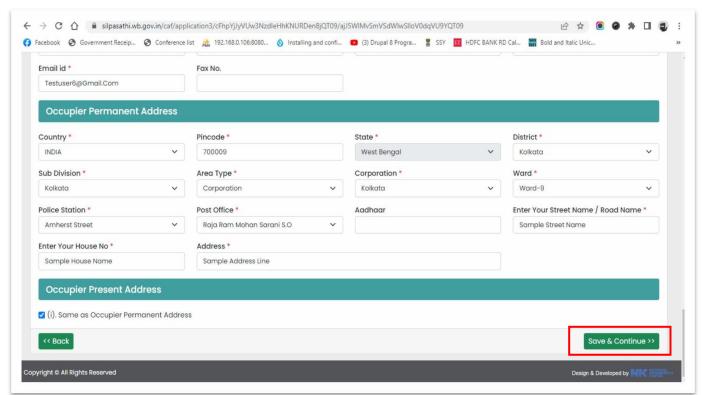




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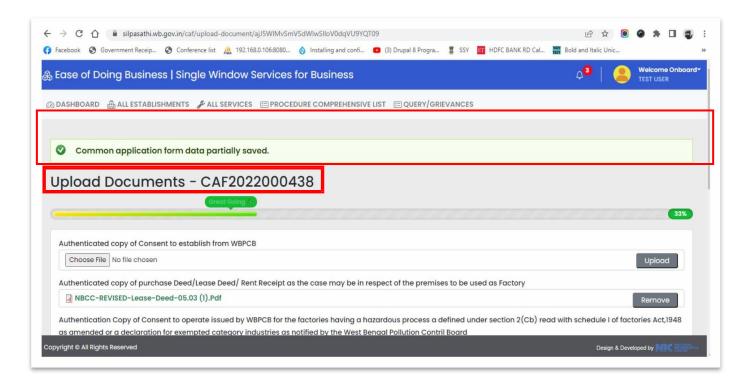


Upon completion of the application process along with document submission, the applicant clicks on the <u>'Submit'</u> button for final submission of the application.

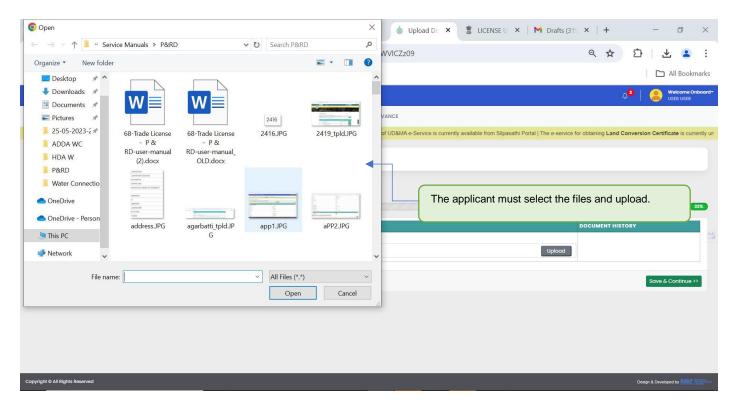
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The document submission process has been described below. Please refer to the screenshots below for detailed illustrations.



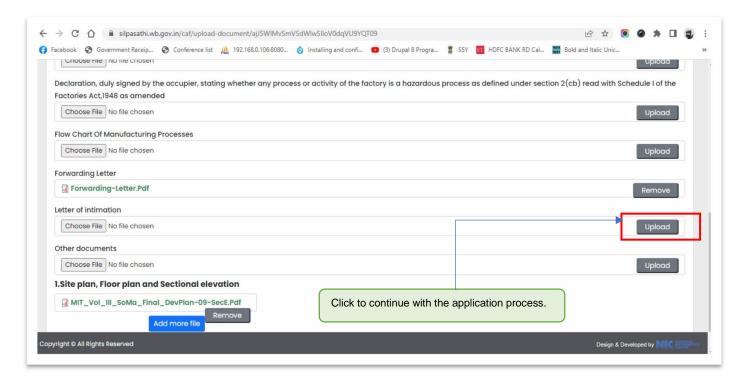
The applicant has to browse the required files in his system and upload them as described in the screenshots. A dialogue box appears after clicking on 'Browse'. Once the required file is selected, the applicant has to click on 'Upload' button to upload the files successfully.



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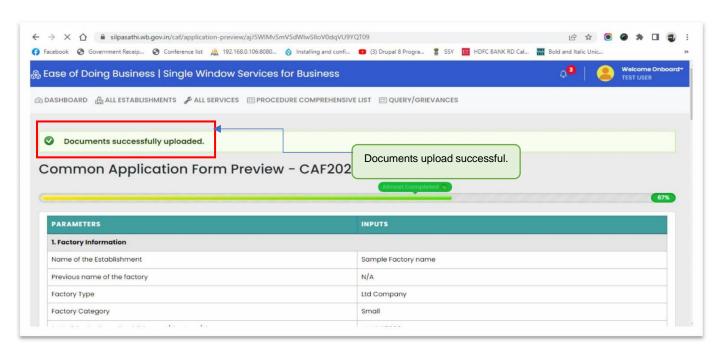
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The applicant is required to upload <u>required documents</u> in <u>pdf format</u> as illustrated in the screenshots. After filling the application form and uploading the required documents the applicant has to click on '<u>Save and Continue'</u> to proceed with the application.

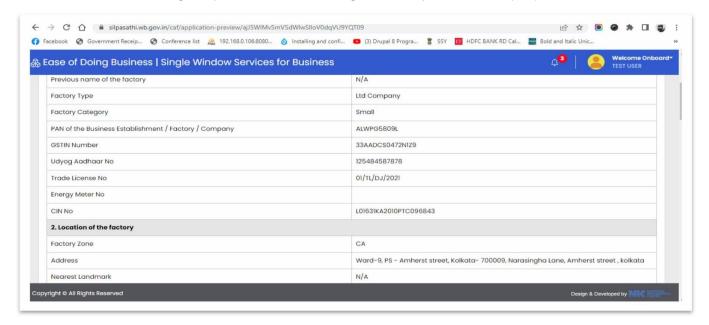


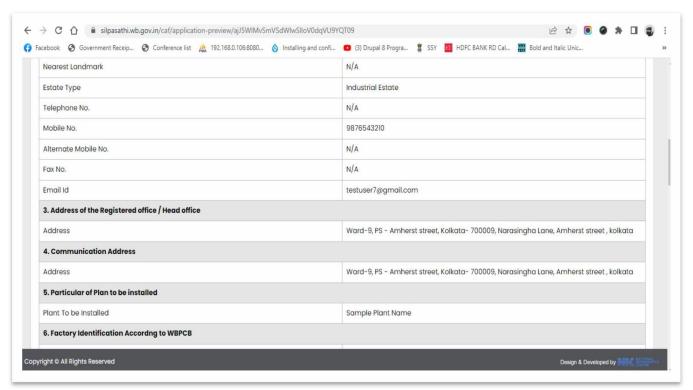
The applicant shall review the filled in application form and proceed for final submission of application. Once reviewed, the applicant shall also be required to click on the Declaration checkbox on the bottom left of the application page before proceeding to 'Submit' button, as illustrated in the screenshots below.

Application Form

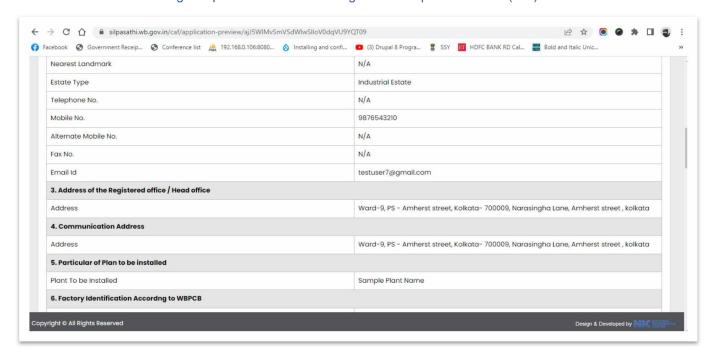


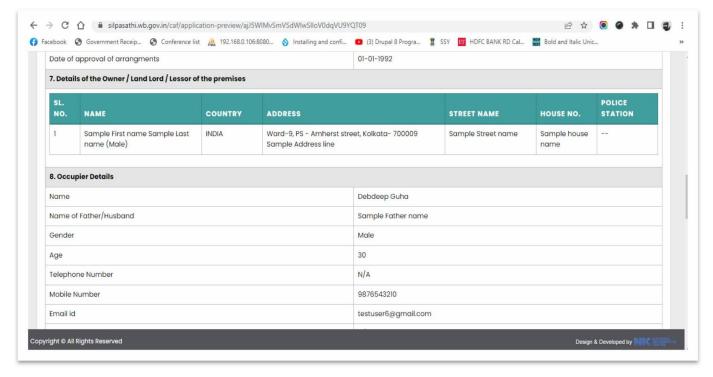
Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948





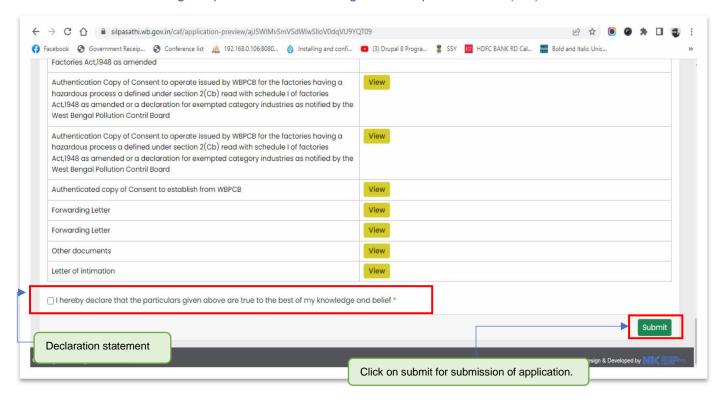
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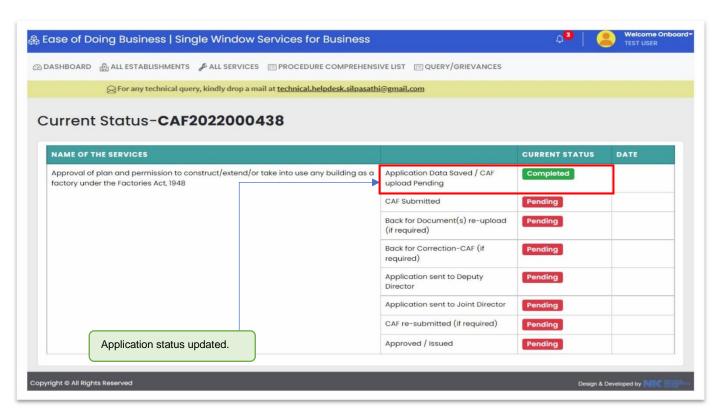


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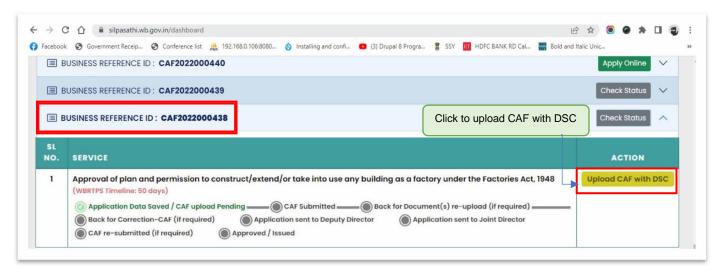
On clicking on 'Submit' link, the following webpage appears post submission of application with updated Status.

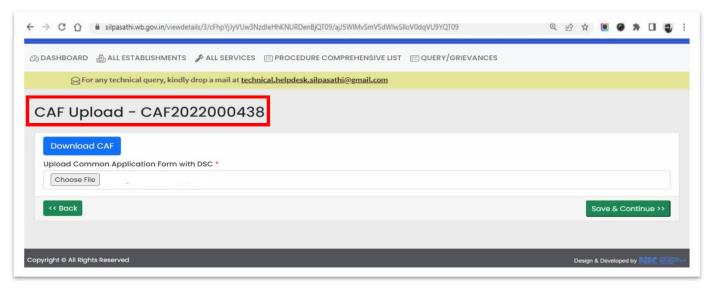


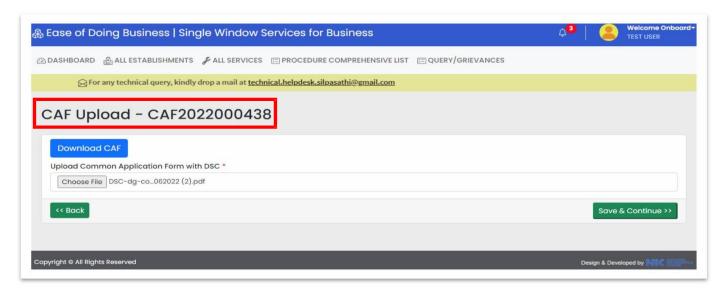
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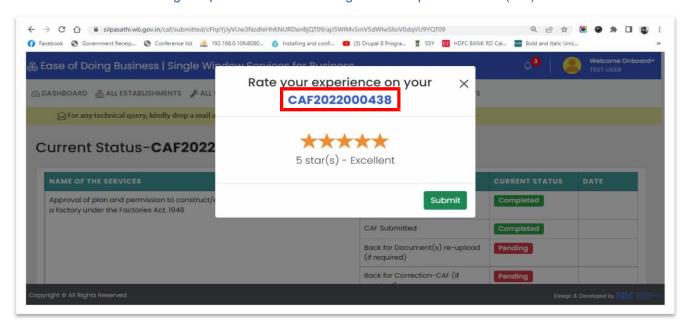
The applicant is now required to upload CAF with digital signature

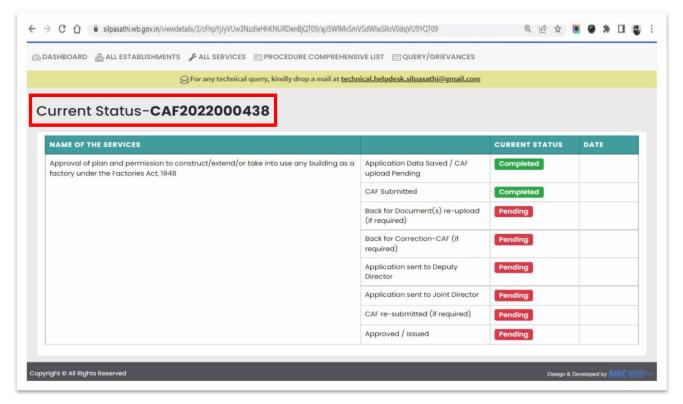






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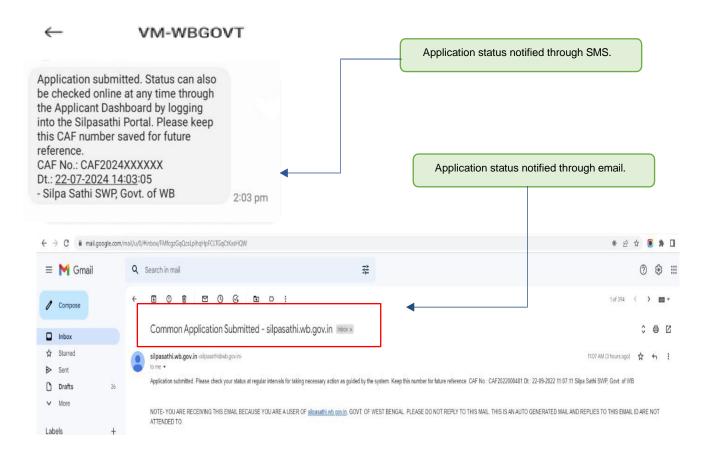




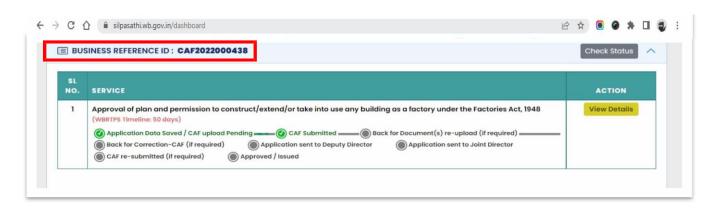
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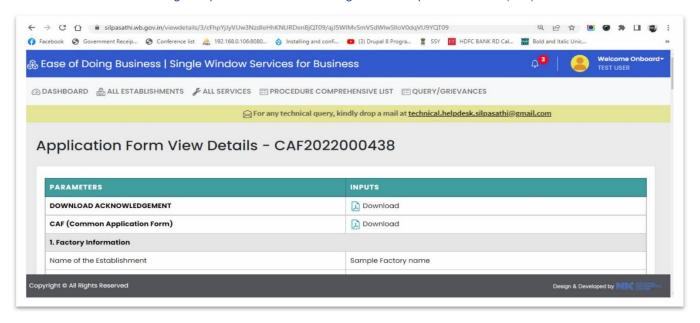
The applicant /user shall be notified via SMS and email on his registered phone number and email id respectively. The applicant receives notifications at different stages of the application - application submission, application approval, etc.

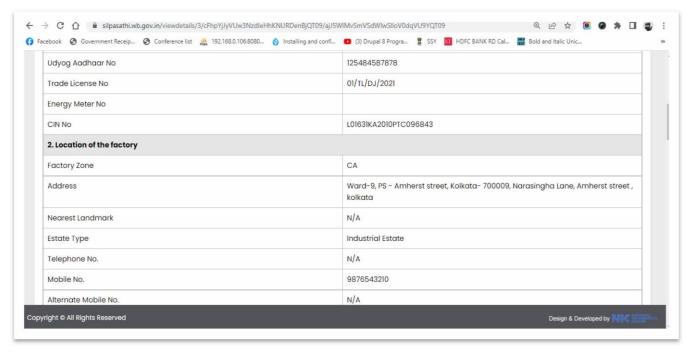


Applicant's Dashboard

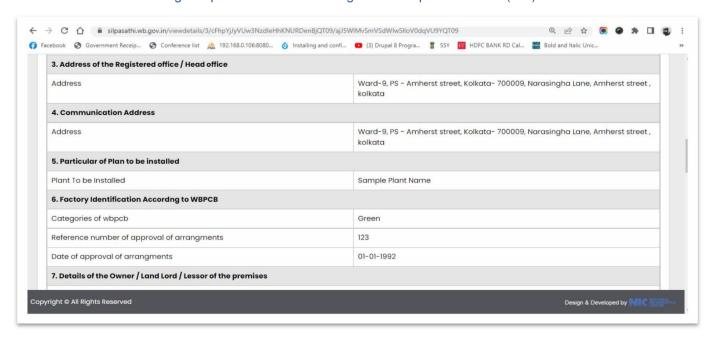


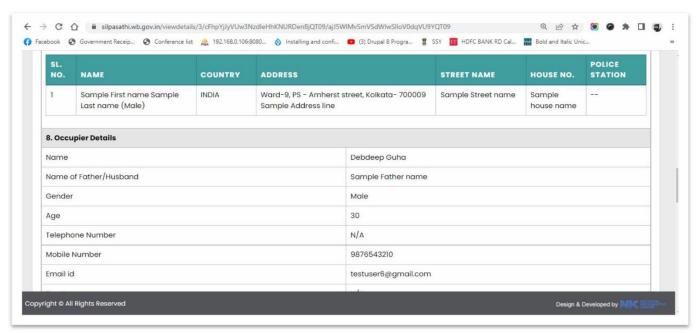
Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948





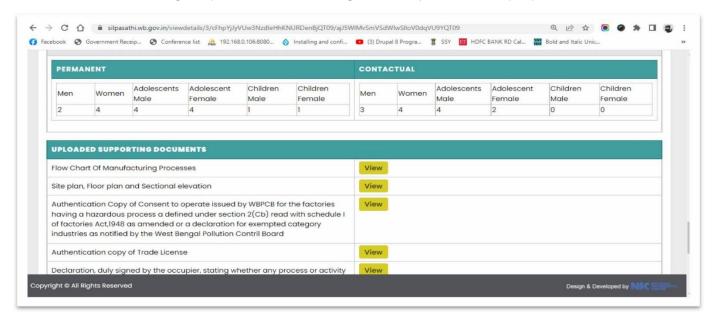
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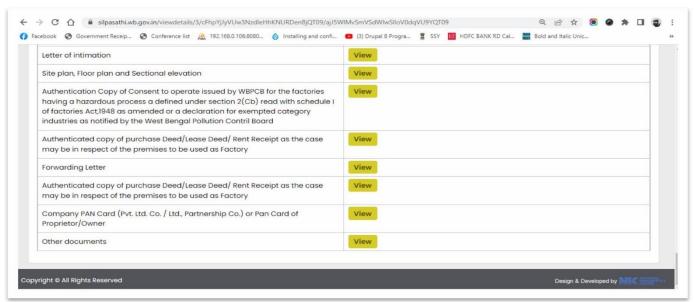




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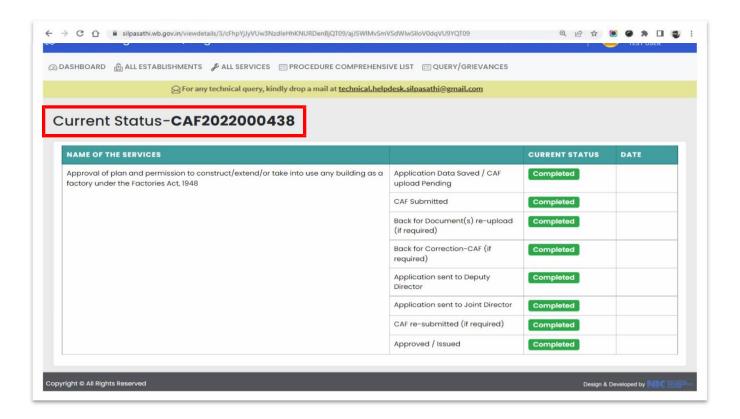




Once the CAF is successfully submitted, the concerned application will be sent for inspection and subsequently after Approval by the authority. The applicant will thereafter receive in the online system the Registration certificate & License approved by the Department.

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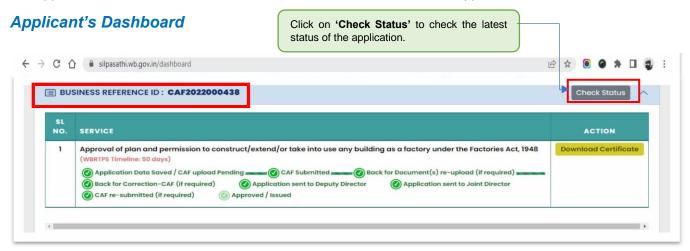


2. Online Payment of Fees

No payment of fees is required.

3. Track Status of Application

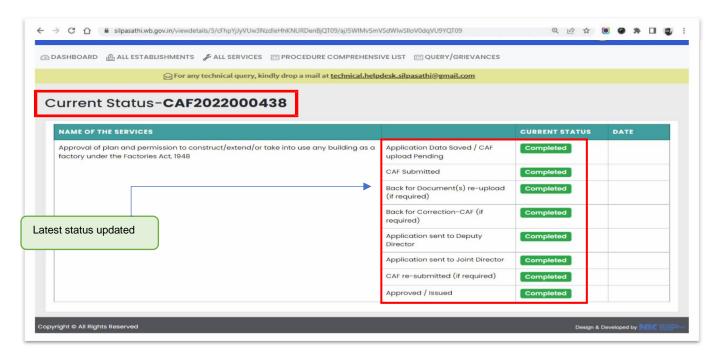
The applicant has to click on 'Check Status' to view the latest status of the application.



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Current status appears in the Status Dashboard (Screenshot below).

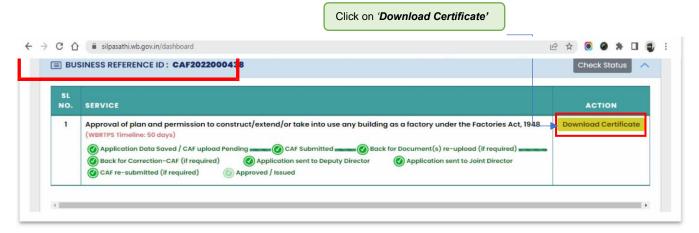


Note: Applicant can click on 'Check Status' at periodic intervals and can view the latest status of the application

4. Online Download of final approval certificate

The applicant has to click on 'Download Certificate' to proceed further.

Applicant's Dashboard

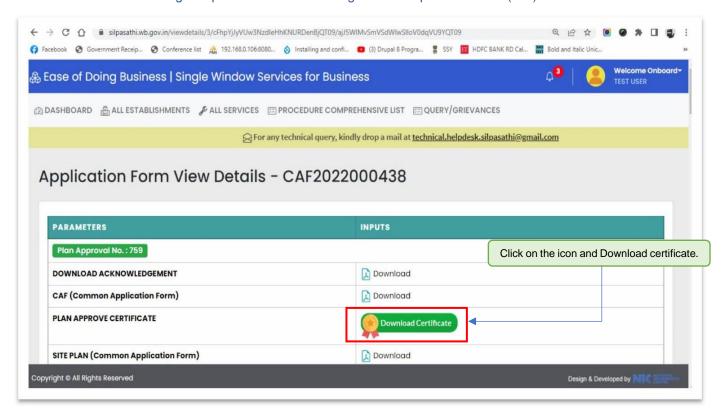


Note: Latest status can be seen any time through Applicant's Dashboard

The applicant shall now be able to download the final certificate after final approval of application. The applicant has to click on 'Download Certificate' icon to download the Final Approval Certificate issued.

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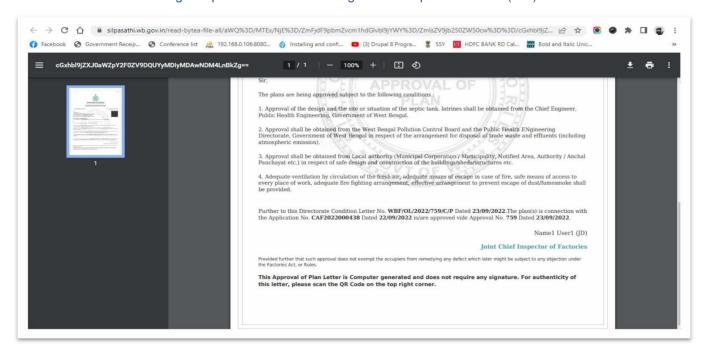


The Final Certificate gets downloaded (Screenshot)



Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948

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One Approval certificate document has been illustrated below:



Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948

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5. Third Party verification details

Third party verification is a process by which any independent user / third party verifies an individual's license and registration details online check authenticity of the Certificate.

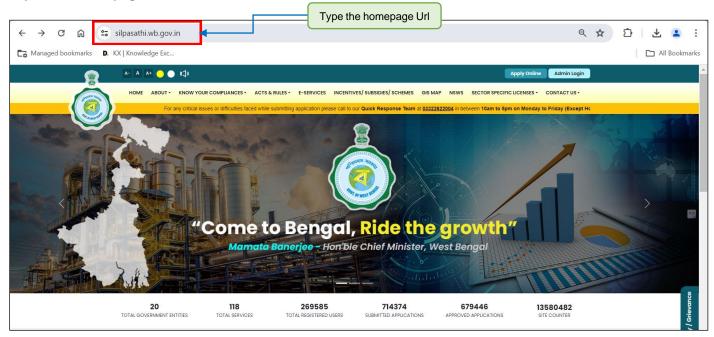
Third party verification process

The applicant or any user has to log in to https://silpasathi.wb.gov.in/.

A user (any third party) needs to click on 'Third party Verification' section in the homepage and enter registration number / license number and then click on 'Search' link, for Verification of Certificate.

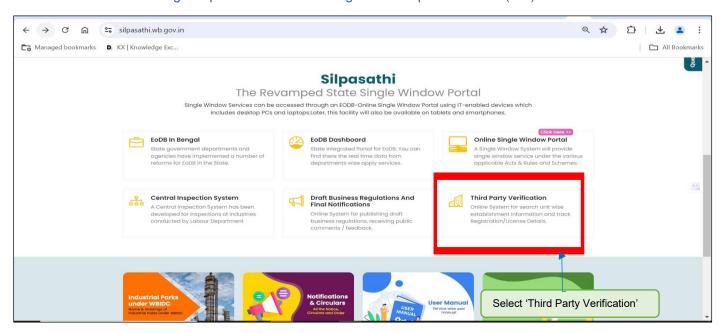
(Screenshots below):

SilpaSathi Homepage

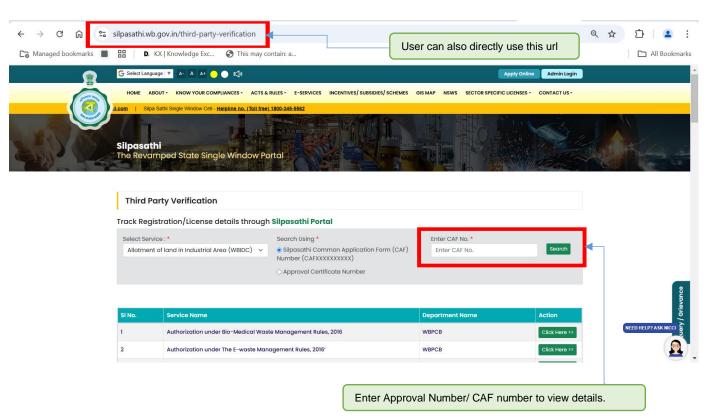


Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948

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Applicant selects the service and then enter the Approval number/ CAF number in the text box beside it and clicks on 'Search' to view details of certificate.



Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948

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The third party can view the details as illustrated below:

