

GOVERNMENT OF WEST BENGAL
Department of Industry, Commerce & Enterprises
4, Abanindranath Tagore Sarani, Kolkata-700016.

NOTIFICATION

No. 573/ICE/O/IPI/GEN-MIS/33/2024

Date: 30.09.2024


WHEREAS, dashboard related reforms under 'Ease of Doing Business' has been introduced in State Single Window Portal "Silpasathi" to bring transparency in information dissemination and to help applicants know the minimum time in which their applications will be approved and system generated certificates will be issued through the portal for all services.

AND WHEREAS, Department for Promotion of Industry and Internal Trade, Government of India, has recommended to modify and develop a smart Dashboard having also the provision to further drill down for displaying application details.

NOW THEREFORE, it has been decided to modify the existing online dashboard in "Silpasathi" portal for all services displaying the particulars such as Time Limit as prescribed under WBRTPS Act, no. of applications received, no. of applications approved; average, median, minimum and maximum time taken to obtain approval and also average fees paid by the enterprise/ applicant for availing of a particular service. The dashboard will also have the utility to further drill down and display date-wise and application-wise details like application no. and date, approval date, total fees paid by the enterprise/ applicant with break-up. The online dashboard will have to be updated daily/weekly/fortnightly/monthly, preferably on real time and will reflect date and time of information updation.

This notification will take immediate effect.

By order of the Governor



**Principal Secretary
to the Govt of West Bengal**