

Government of West Bengal
Department of Personnel and Administrative Reforms and e-Governance
NABANNA, 325 SaratChatterjee Road, Howrah- 711102

No.300-PAR(AR)/O/2017

Date: 22nd September, 2017

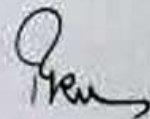
CIRCULAR

WHEREAS the State Government has intended to bring efficiency in the delivery of services to Business as a part of Ease of Doing Business initiatives.

AND WHEREAS the State Government has decided to facilitate the delivery of services to Business through online portals of the respective Department in addition to the ones covered under Single Window Portal.

NOW, THEREFORE, it is decided that the online systems for obtaining clearances shall have, inter alia, the following functionalities to make it more transparent, accountable and user-friendly:

- i. To publish real time status of applications submitted to the Departmentsconcerned for obtaining clearances
- ii. To send automated SMS/ e-mail notification to respective Head of the Department with status information on the applications in which clearances are likely to breach the prescribed timelines



Principal Secretary to the
Government of West Bengal